Annual Report and Financial Statements 2020

RESIDENTIAL & HOTELS

INFRASTRUCTURE

TECHNOLOGIES

ENGINEERING SERVICES

**TClarke** 

In Touch With Tomorrow

# Who we are

performance and sustainability. and infrastructures that a 21st century building needs for control, and maintenance of the digital, mechanical and electrical technologies TClarke is an industry leader in the design, installation, integration

digital capabilities, to help our customers deliver their construction specialist expertise, based in market-leading Engineering Services and Across the UK, we provide a large-scale, flexible resource of

Our reputation for high quality and the successful application of new



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# 2020 in numbers

**Group Revenue** 

£231.9m

**Underlying Operating Margin** 

2.6% 2019: 3%

**Underlying Operating Profit** 

£6.0m

2019: £10.2m

**Profit Before Tax** 

£1.2n 2019: £9.0m

**Underlying Earnings Per Share** 

10.29p

Dividend

4.4p

Forward Order Book

£456m

**Net Cash** 

£10.2n

For further information and for a definition of underlying, forward order book and dividend, see page 11 of the Group Financial Review. See page 13 for definition and calculation of net cash.

TClarke Annual Report and Financial Statements 2020

# **Investor Case**

Chairman's Statement

business, funding its own growth and Our investor case shows a strong, balanced focused on new technologies.



## **Balanced Business Model**

90% of our revenue comes from existing clients. strive to be the contractor of choice for all projects. solutions differentiates us from competitors and we An integrated offering and expertise in technology Sustainable revenues across our five market sectors.



# plined and Robust Risk Management

to tendering and potential customer risk assessment. We operate a highly effective and selective approach regard to profit recognition and claims provisioning. We adopt a robust and consistent approach with



### **Growth Strategy**

We have a revenue target of £500m within 3 years whilst maintaining our operating margin



## Forward Revenue Visibility

2020 stood at £456 million, including £168 million booked for 2022 and beyond. Pipeline bid opportunities typically exceed £1 billion Our secured forward order book at 31st December



## Improving Profitability

always seeking ways to improve upon this. We seek to sustain this alongside a growing order book. We are focused upon margin sustainability at 3% but

revenue whilst maintaining our margins.

us to announce a three year plan to deliver £500m of which emerging opportunities for top line growth allows balance was positive throughout 2020. It is also a year in has remained profitable and our average daily net cash in 2020. It is therefore particularly pleasing that TClarke TClarke faced significant and unprecedented challenges In common with many businesses throughout the UK,



### committed to a progressive dividend policy, whilst balancing the rewards to shareholders with the We strive to increase earnings over the cycle and are EPS Growth and Progressive Dividend Policy

interests of our wider stakeholders.

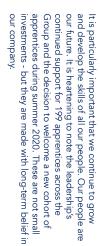


# Strong Cash Flow and Balance Sheet

internal resources. At 31st December 2020 net cash investment for efficiency and growth is funded from Our cash generation is strong and planned capital



stood at £10.2 million



the strength and depth of its client relationships. quality of its products, services and methods, and from from the success of its strategies and deliveries, the deliver outstanding performance and results. This comes TClarke is very strongly placed to continue to grow and As I look forward into 2021 and beyond, I am optimistic

during the period achievements this year have allowed us to take a move forward is our people. Their outstanding However, the biggest strength and asset we have as we thank them all for their professionalism and hard work positive stance and deliver as a business, and I want to

strongly for the future. Our forward order book stands

delays and reschedules.

through site closures and major client driven project given the significant impact this had on our sector operating level, which was an outstanding performance lockdown, we achieved a breakeven performance at the of 3% in the first quarter and in the second half of the We delivered our underlying operating margin target

year. In the second quarter, at the height of the national

### lain McCusker

our proven ability to deliver quality.

who value our stability, our relationship with them, and It results from new projects, many from existing clients increase is not represented by work delayed from 2020 at a record £456m, an increase of 13% on the year. This actions in response to the pandemic have positioned us Swift and effective management responses and

24th March 202

per share – maintaining our 2019 dividend level 2020 and we are proposing a 2020 final dividend of 3.65 maintained our final and interim dividend payments in streams are maintained, while at the same time balancing continue to focus on our ability to ensure dividend fully committed to a progressive dividend policy and stream to shareholders and investors. We continue to be the needs and interests of all stakeholders. We fully TClarke is very aware of the importance of our dividend

us in a very strong position as we move into 2021 our 2020 performance. Importantly, however, it puts infrastructure is succeeding. This was a major factor in capabilities in key areas of technology and Services markets while building and developing our Our strategy of strengthening our core Engineering

# **Chief Executive's Report**

# Demonstrating Ambition - Setting Attainable Growth Targets

It is my pleasure to reflect on 2020, a year like no other. If feel a great sense of pride in what we have achieved. We faced challenges as our business operations and supply chains were disrupted and normal work routines and social structures were interrupted. However, we have stayed focused and demonstrated that the business is strong, resilient, and capable of delivering for all our stakeholders whatever the circumstances. None of this would have been possible without the dedicated contributions of our employees all of which have played their part and without whom we would not have been able to navigate this challenging year, our people remain one of the unique factors that we have at TClarke.

# 2020 Apprentice Intake Underlines our Positive Outlook

Across the UK we welcomed 22 new apprentices to our business - making the decision to do so during the height of uncertainty in the first lockdown - when it would have been very easy indeed to do otherwise. This continued investment in new talent ensures we can repeat our successes in the years to come.

# Ambitious Business Plan to Deliver £500m

### Annual Revenue

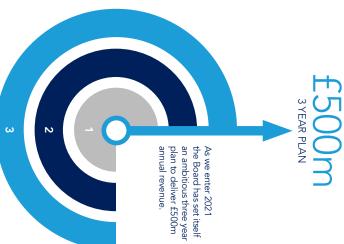
As we enter 2021 the Board has set itself an ambitious strategically backed three-year plan to deliver £500m annual revenues supported by a year end record forward order book of £456m: £288m for 2021 and £168m for 2022 and beyond. The growth in our order book is an important step in our plan to deliver growing revenue targets whilst maintaining margins and continuing to reward our shareholders.

As a UK wide, specialist engineering company with market leading capabilities we focus in five key sectors:

- Intrastructure
- Residential and Hotels
- Facilities Management
- Engineering Services
- lechnologies

Our strategy for growth is very straightforward, a business led by people empowered to deliver. Building upon long term relationships, leading to continuous repeat business which is as close to achieving reoccurring revenues as is possible in our markets.

Being focused on excellence in delivery enables us with confidence to be ambitious in setting this revenue target for the Group. The five sectors we focus on are made up of our established business strengths to which we have supplemented with additional skill sets to ensure we can offer the complete engineered solution whatever the project, delivered in the most effective and advantageous way using the best technologies.



# Expanded Potential Market Creates Headroom for Growth

Our growth potential is a result of previous investments in our offering and in the business as a whole, the broader opportunities available to TClarke are now permanently greater. The mechanical division of our Engineering Services has doubled its revenues in recent years with the flagship project KGX1 at Kings Cross well underway. At completion over 70% of the project will have been designed and prefabricated off site. Our technology business is already contributing 14% of turnover.

The range of potential packages available to TClarke within a major project has grown significantly and with the business less dependent on the traditional contracting sectors, by way of illustration providing 1.275 million sq ft of flexible workspace the recently completed 22 Bishopsgate project offers a clear picture of this effect and shows the sensible additional headroom we can grow into going forward.

# Five Strong Sectors – Growth Opportunities

Our potential for growth to meet our ambitions is clear. The opportunities before us are of a considerable scale led by an effective Group which, fit our high-quality engineering skillset. We illustrate some examples below.

### astructure

We are extremely well positioned in the key growth sector of healthcare. This sector requires complex, technical engineering solutions and in 2020 we secured further projects to underpin our capacities.

Our selection for £40m of healthcare packages in the South West is one of the very first to be announced from the Government's £3.7bn ten-year, Health Infrastructure Plan, is a major success for the business. We know that we are one of a handful of UK companies with the scale and skillset to deliver these projects.

As our healthcare teams engage with the NHS at national level, we also hold four strategic advantages:

1) 70% Offsite Manufacture Target - The NHS target of resusing modern construction methods in the HIP projects res

is heavily focused on offsite manufacture. Our in house DfMA (Design for Manufacturing and Assembly) capability is therefore of huge importance.

- Smart and Digital Buildings Our exclusive partnerships with leading smart buildings software providers, gives us the potential to be a clear industry leader in smart hospitals - once again this represents a major advantage for us.
- 3) Net Zero Carbon Target: The Government pledge to achieve this target by 2050 means that all these hospitals will need to achieve net zero or be a long way down the road in doing so. Our current work on the most technically advanced large scale Passivhaus (low energy) project in the country in Exeter is therefore another major advantage.
- 4) Adaptability for Future Taken together, our longevity in healthcare construction, current leadership in smart and sustainable large buildings, and overall group demonstration of innovation in the sector provide a very strong and under this heading too

As well as the vast potential of healthcare, we are also very strong in education. We have delivered 49 projects in this sector in 2020 (previously on the EFA, and now the ESFA Framework) and have secured a further 25 projects commencing in 2021.

Our confidence for future opportunities was bolstered with the government's announcement for a further £1bn funding for a further round of 50 schools for the medium term.

## Residential and Hotels

Our Scotland team reported highly buoyant residential markets in 2020, with a record 2,500 new homes already secured for 2021. They went on to win their largest residential project ever - a first phase of 170 new homes - at the 1,000 home £250m Northbridge development. One of the direct benefits of increased agility is our confidence within the regional residential markets where the work of our regional teams has shown we can deliver large scale residential successfully from every point of view. As a result, the group is actively evaluating large scale

# Chief Executive's Report continued

residential opportunities across the UK with our long-term house building partners in areas we currently under-serve.

The Group is immensely proud of the range and calibre of hotel projects we are involved with, current landmark schemes include The Peninsula Hotel at Hyde Park Corner and the Pan Pacific Hotel, in the City of London. For future opportunities in London, 19 hotel schemes with 2,891 rooms are under development for 2022 and another 37 are in the pipeline for 2023, bringing an extra 6,993 rooms.

## **Facilities Management**

We provide market-leading in-house Facilities Management (FM) expertise in a complete range of mechanical and electrical specialisms from chilled water systems and BMS controls to fire safety systems and air handling plants. Our in-house teams provide preventative services to address legislation, manufacturer recommendations, best practice and specific client needs. We also provide 24/7 call-out services nationwide.

FM delivers sustainable reoccurring revenues and margins with minimal risks. FM also allows us to leverage the power of our Group-wide, directly employed expert resource to deliver a unique range of specialist M&E services for the FM industry.

## **Engineering Services**

Our core Engineering Services has won major new

London landmark office projects including

- 8 Bishopsgate, City of London
- Bankside Yards, Southwark
- Facebook, Kings Cross
- Gateway Central, White City
- Ruskin Square, Croydon

A key part of our strong performance across all sectors has been our advanced offsite DfMA manufacturing facility at Stansted. This capability and expertise in prefabricating and modularising large Engineering Services of all kinds for precision installation within a building, is increasingly the key to our winning and delivering major projects - it has become exactly the strategic advantage we hoped it would be.

Outside of London the news has been just as encouraging. Having identified the North West as a strong market for our Engineering Services offering and setting up in Liverpool and Manchester, in 2020 we won our first major project - the £3.5m Royal College of Physicians, in Liverpool.

In the South West we are underway with Britain's most advanced and ambitious large scale Passivhaus development - St Sidwell's Leisure Centre, Exeter-whilst in parallel resource and engineering expertise helped design and deliver the Exeter NHS Nightingale hospital in just six weeks. Just a couple of examples

Technologies

work and resource scale.

highlighting our regional engineering expertise, quality

The opportunity is just as exciting in data centres. This is a worldwide growth sector.

Data consumption is ever increasing, and we forecast a decade long boom in the requirement of data centre capacity ahead of us to deliver the fully digital world we are moving into, driven by enterprise cloud and software utilities, office productivity and file storage as well as e-commerce, social networking, streaming video services, gaming, and mobile apps.

The engineering of data centre requires specialists' skills which we possess to not only deliver complex designs but to demanding timescales. Moreover, our strengthening relationships with some of the biggest hyperscalers in the global industry will ensure we have the ability to secure the most high-profile schemes.

This growth of opportunity within the UK data centre market means that there is more potential for us here than we reported last year, whilst continuing to actively evaluate options in Europe, alongside our global partners.

Market data shows 39 current large data centre projects in the UK with a construction value of £1.35bn.

TClarke currently has live opportunities on four significant schemes in the South East.

### Good Governance

The feedback from many of our customers is that the levels of corporate governance, risk management and transparency that come with our public listing and the TClarke Way of working are also of considerable competitive value. This is a significant factor in the selection process - particularly for the major projects we target.

## Outlook and Summary

In summary having secured such a strong order book at this early stage of the year gives the Board strong confidence for the year ahead. Following a slightly slower start we expect revenues and profit to build rapidly throughout the course of the second half of the year as our recently secured projects gain momentum.

We remain focused on delivering results for all our stakeholders and have the capacity and depth of expertise to expand to successfully meet our ambitious goal of £500m revenues, 2021 marks an exciting new chapter in the evolution of TClarke.

### Mark Lawrence

Group Chief Executive Officer 24th March 2021



nfrastructure

Residential & Hotels







# On our Journey to £500m Turnover

a strong position. in scale for TClarke and 2020's wins have set us in Our five core sectors can support a step change



Intrastructure



& Hotels Residential



Forward order book 2019: £89m

£115m

Forward order book 2019: £110m

### £59m 2020 Revenue – 2019 £56m

No. of 2020 Projects in Projects Order Book

£42m 2020 Revenue – 2019 £56m

No. of 2020 Projects in Projects Order Book

Defence Education Healthcare	10 49 36	25 36
Education	49	25
Healthcare	36	36
Prisons	4	ω
Other Government	15	1
Totals	114	80

Refurbishment	New Build	Hotels
10	82	
4	73	4

Totals	
95	
81	

Totals

14,194 14,983



### **Management Facilities**

£19m Forward order book



Forward order book 2019: £142m

## £81m

£18m

2020 Revenue – 2019 £29m

2020 Revenue – 2019 £148m

Projects	No. of 2020	
	) Projects	

No. of 2020 Projects in Projects Order Book

Totals	Other	Retail	Leisure	Commercial Offices
			w	ercial s
64	16	8	=	29
(n				(1)
50	4	Ġ		32

12,552

Planned and Reactive Maintenance

Long Term Frameworks

2,431



### Services Engineering

**Technologies** 

## £47m

Forward order book 2019: £50m

## £32m

	7040 Keyende - 4017 FT011
No. of 2020 Projects	10 10 10 10 10
Projects in Order Book	=

Į.	요	Sm	Da	an.
Totals	Other	Smart Buildings	Data Centres	Manufacturing and Prefabrication 3
34		23		ω
35		20	2	6

# **Business Model**

values, known as The TClarke Way. Our delivery is underpinned by our core deliver value at each stage of the project. leadership. Our service mix allows us to Our strategic advantages give us market

People We directly employ expert professional engineering staff and operatives and run industry-leading apprenticeship and future leader schemes to sustain our talent pipeline.  Relationships We focus on building long-term relationships with principal contractors and	Our Strategic Advantages
Design  We design and value-engineer systems, drawing on our expertise to provide intelligent building solutions.	What we do
Shareholders The total dividend increased by 38% c last five years.  Customers Total reliability in pudelivery, quality and open approach which maximises we efficiency and prod	Value Created fo

### services and expertise across the life of a project.

procurement of equipment, materials,

We add value through expert

Procure

### they need us. We can deliver to serve our clients where Nationwide Coverage We cover the whole of mainland UK with 19 offices business goals. the opportunity meets our international projects where

engagement.

a systematic programme of clients, underpinned by

## Integrated Services And Technology We offer integrated and complete building services.

We employ highly-qualified and experienced in-house engineering teams of professionals and operatives to install and deliver our solutions and services.

Install

the delivery of complex installations, prefabrication, digital technologies. Assembly (DfMA) and new Design for Manufacture and We are a high-technology business and leaders in

Reputation
Our performance maintains
our brand reputation for total
reliability, safety, delivery and quality.

### Maintain

support the ongoing functioning of a infrastructure maintenance services to Our in-house teams deliver specialist mechanical, electrical and digital building through its lifecycle.

regional resources and national brand reputation.

## d has over the

n project and safety, borative ch to work value, ductivity.

paths and project work to take pride in 42 in 2020. participants in the Future Industry-leading career 199 apprentices in training \_eaders programme and

### Suppliers

approach to the working relationship, providing fair A collaborative and open payment terms.

### Environment Community and

Delivery of high-quality built environments across the UK. we work. Support for the local and wider community in which

# **Our Strategy**

A strategy for profitable growth





















Engineering Services

Technologies

Managemen: Facilities

•	

Remain Contractor There is a substantial premium market of major London projects and their complexity and scale means few can deliver the same quality of work, depth of resource and integrated services offering as TClarke.  We will continue to target and deliver this work and increase our market and engineering leadership.  8, 22, 100 & 150 Bishopsgate, London One Nine Elms, London  8 GX1, Kings Cross, London  9 Beaufort Park, London  1 The Peninsula Hotel, London  8 Batterssea Power Station, London	a Balanced  We balance our business by strategic management of our order book with a blend of existing markets	
There is a substantial premium market of major London projects and their complexity and scale means few can deliver the same quality of work, depth of resource and integrated services offering as TClarke.  We will continue to target and deliver this work and increase our market and engineering leadership.	W	We balance our business by strategic management of our order book with a blend of existing markets of infrastructure, Residential and Hotels, renewing FM contracts, Engineering Services and new markets such as Technologies.

# **Group Financial Review**

for H2. Underlying earnings per share were 10.29p. TClarke paid its 2019 final dividend in full in July 2020 and maintained its level of interim dividend. of a 50% drop in revenue Q2 vs Q1; returning to 3% maintained at 3% in Q1 2020; broke even in the face most difficult of years. Underlying operating profit was The Group has shown its strength and resilience in the

needed to apply for any of the COVID-19 loan schemes to August 2024 on its normal terms. The Group has not disposal. The £15 million RCF facility has been extended addition the Group has £25 million of bank facilities at its cash remained positive throughout 2020 and in TClarke remains financially secure; Average daily net

operating profit was £6 million (2019 £10.2 million) at a time when turnover fell to £231.9 million (2019:£334.6 closures or sites operating with much reduced numbers million). The reduction in turnover was the result of site resulting from the COVID-19 pandemic. Underlying 31st December 2020 in spite of all the challenges between mid March and end of July. The Group remained profitable for the year ended

programme was £3.7 million accounted for in non The Group undertook a swift restructuring programme to protect the health of the business. The cost of the of these savings. annum; 2020 results have benefited by £2.5 million Group's cost base by in excess of £4 million per underlying items. The programme has reduced the

Overall TClarke reported a statutory operating profit of £2.1 million before interest and tax (2019: £10.0 million)

million arising from IFRS 16 (2019: £0.1 million) million (2019: £0.7 million) and an interest charge of £0. pension scheme interest charge of £0.2 million to £0.5 Finance costs comprise: £0.3 million bank interest (2019 Finance costs fell to £0.9 million (2019: £1.0 million) £0.2 million); a reduction in the Group's defined benefit

There is no tax charge for the year. (2019: £1.2 million) This was primarily due to prior year tax adjustments.

> relationship with HMRC. TClarke maintains an open and transparent working

4.4p). The dividend is covered 2.2 times by underlying dividend for the year therefore remains at 4.4p (2019: 3.65p), maintaining the 2019 dividend level. Total shareholders invest for dividends. earnings. TClarke recognises that many of its The Board is proposing a final dividend of 3.65p (2019:

£403 million) providing excellent order book at £456 million (2019: We move into 2021 with a forward revenue visibility.



Average daily net cash was positive £10.2 million (2019: £12.4 million). "Year-end net cash was throughout 2020."

**Group Finance Director** Trevor Mitchell

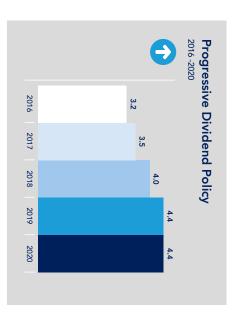
# **Summary of Financial Performance**

-	-	
4.40	4.40	Dividend per share
18.81p 18.37p	10.29p 2.87p	Earnings per share - basic - Underlying <sup>2</sup> - Reported
7.8	1.2	Profit for the year
8.0 7.8	4.3 1.2	Profit after tax  - Underlying¹  - Reported
9.2 9.0	5.1 1.2	Profit before tax  - Underlying  - Reported
10.2 10.0	6.0 2.1	Operating profit  - Underlying    - Reported
334.6	231.9	Revenue
2019 £m	2020 £m	

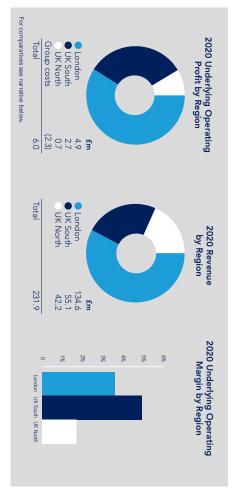
Underlying operating profit, profit before tax and operating margin are stated before amortisation
of intangible assets and restructuring costs.
 Underlying earnings per share is calculated by dividing underlying profit after tax by the weighted
 Dividend per share represents the interim and final dividend proposed or paid for the year in question

Forward Order Book			2
Market sector	fm	£m	change
Infrastructure	99.9	89.0	11%
Residential & Hotels	115.1	110.0	5%
Technologies	46.8	50.4	(7%)
Engineering Services	175.2	141.9	23%
Facilities Management	19.0	11.7	62%

Forward Order Book comprises jobs which are secured through contracts or letters of intent.



# **Group Financial Review** continued



of some large London sites remaining closed during the first Underlying operating margin was 3.6% (2019: 4.1%). operating profit of £4.9 million (2019: £8.2 million). 2020 and remain open. London generated an underlying established. These sites opened during the second half of national lockdown until a safe method of working could be (2019: £201 million). The fall in revenue was as a direct result Revenue from our London operations fell to £134.6 million

Kings Cross and the area of Bishopsgate, London. continue to be regenerated and offer large -scale mixed which offer future fit-out opportunities. A number of areas International Quarter London, Battersea Power Station, commercial and residential opportunities such as the shell and core commercial and hotel developments all of For 2021 the region is engaged on a number of high-profile

the UK and Europe. also bidding a number of data centre opportunities both in London is currently working on some key data centres and is

and maintain the Gooee suite of products offering both initial In addition, TClarke has an exclusive contract to sell, install and recurring revenue streams.

giving rise to an underlying operating margin of £4.9% (2019: 5.4%). The region has developed a high-quality customer base underlying operating profit of £2.7 million (2019: £3.6 million) million) but the focus on higher-quality projects has resulted in an providing a significant quantity of repeat business. Revenue from UK South fell by 17% to £55.1 million (2019: £66.3

projects being undertaken in defence, education and healthcare. Of particular note TClarke delivered the Exeter Nightingale Hospital in 6 weeks during May and June 2020 The region is particularly strong in infrastructure with many

Our established FM operation in Birmingham is performing well and has a pipeline of opportunities, many with repeat customers

operating profit of £0.7m million (2019: £1.4 million) in spite of the site closures. Underlying operating margin was 1.7% to completing its first major project. (2019: 2.1%). Within the region, Scotland's residential work our recently opened offices in Manchester is well on the way educational projects were delivered by the Leeds office and performed well in the latter part of the year; a number of for a number of months. UK North generated an underlying the result from Scotland being unable to work on any sites Revenue fell to £42.2 million (2019: £67.3 million), in part

level of 59% (2015 valuation: deficit £14.9 million, funding level long-term interest rates over the period. 67%). The principal reason for the increase in deficit is the fall in 2018 showed a deficit of £24.9 million, representing a funding The triennial valuation of the pension scheme at 31st December

to the pension scheme in the form of a charge over property assets up to a combined market value of £3.1 million. and the cost of funding current pension commitments has meant that the deficit has not been reduced as intended The Group has been pursuing an agreed deficit reduction plan over a number of years; however, market factors have period is 12 years. The Group continues to provide security contributions of £1.5 million per annum. The recovery plan Group has agreed to continue the deficit reduction increased. Following agreement of the 2018 valuation, the

to 12% from 1 July 2020. contributions). Employee contributions increased from 10% to 22.4% of pensionable payroll (including employee From 1st April 2020 the future service contribution increased

rising by £3.8 million to £30.2 million (2019: £26.4 million). continues to meet its ongoing obligations to the scheme. In accordance with IAS 19' Employee Benefits', an actuarial been recognised in reserves, with the pension scheme deficit loss net of tax of £4.8 million (2019: loss of £5.7 million), has The scheme is closed to new members and the Group

## Cash Flow and Funding

million (2019: £12.4 million). December 2020 (2019: Nil) resulting in net cash of £10.2 (2019: £12.4 million). £15 million RCF was drawdown at 31 Cash balances totalled £25.2 million at 31st December 2020

meet its obligations in the future. projections demonstrate that the Group will continue to ended 31st December 2020 and the Board's detailed compliant with the terms of the facilities throughout the year fixed for the duration of each drawdown. The Group was the revolving credit facility is charged at 1.7% above LIBOR, above base rate, and interest on balances drawn down under demand. Interest on overdrawn balances is charged at 2.0% overdraft facility, renewable annually and repayable on is committed until 31st August 2024, and a £10.0 million The Group has a £15.0 million revolving credit facility, which

costs incurred with subcontractors continue to charge VAT to end customers but will no longer be able to charge VAT to contractors and will not pay VAT on construction services. Under this scheme TClarke will introduced a VAT domestic reverse charge for building and from 1st March 2021. From this date the Government has allowance for the impact of a change in the VAT regime The Board's detailed cash flow projections include an

year period. maintain a healthy cash position throughout the next three The Board's projections show that TClarke is expected to

unutilised at 31st December 2020 (2019: £21.7 million.) facilities (2019: £40.1 million), of which £27.0 million were The Group also has in place £40.1 million of bonding

## Net Assets and Capital Structure

bank facilities, and there are no plans to change this structure. Shareholders' equity is £15.7 million (2019: £22.9 million). The Group is funded by equity capital, retained reserves and

> 2020 and concluded that no impairment is necessary. review in respect of the intangible assets at 31st December million). The Board has undertaken a rigorous impairment Goodwill and intangible assets were £25.3 million (2019: £25.5

### Accounting Policies

policies adopted in the year. the European Union. There have been no new Accounting 2006, and international financial reporting standards adopted conformity with the requirements of the Companies Act in accordance with international accounting standards in pursuant to Regulation (EC) No 1606/2002 as it applies in The Group's consolidated financial statements are prepared

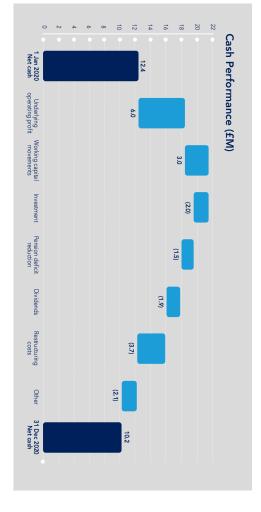
## Financial Risk Management

to financial and reputational risk through the failure of a financial loss to the Group. The Group may also be exposed subcontractor or supplier. a counterparty will fail to discharge its obligations, resulting in the Group's main exposure to credit risk, which is the risk that The Group's main financial assets are contract and other trade receivables, cash and bank balances. These assets represent

of credit agencies to check the creditworthiness of existing Group-wide framework agreements with key suppliers. and new clients and the use of approved suppliers' lists and experiencing financial difficulty. Procedures include the use there are indications that a counterparty may be signing contracts and reviewed as contracts progress where The financial strength of counterparties is considered prior to

### Trevor Mitchell

24th March 2021 Group Finance Director



# **Section 172 Statement**

Section 172 of the Companies Act requires each Director to act in the way they consider, in good faith, would most likely promote the success of the Company for the benefit of its shareholders. In doing this, the Director must have regard, amongst other matters, to:

- The likely consequences of any decision in the long term;
- The interests of the Company's employees;
- with suppliers, customers and others:
- with suppliers, customers and others;
  The impact of the Company's operations on the
- The impact of the Company's operations on the community and the environment;
- The reputation for high standards of business conduct;
  The need to act fairly between members of the Company.

The Board of Directors have complied with these requirements.

As a Board we have always taken decisions for the long term, and collectively and individually our aim is always to uphold the highest standards of conduct. Similarly, we understand that our business can only grow and prosper over the long term if we understand and respect the views and needs of our customers, colleagues and the communities in which we operate, as well as our suppliers, the environment and the shareholders to whom we are accountable. This is reflected in our business principles, and the Sustainability section on pages 16 to 21 sets out in more detail how we manage our relationships with them.

# Summary of how the Board Engages with our Stakeholders The following table describes how the Directors have had

The tollowing table describes how the Directors have had regard to the matters set out in section 172(1) (a) to (f) and forms the Directors' statement required under section 414CZA of the Companies Act 2006.

### lain McCusker

24th March 2021

Shareholders and Potential Community and Environment Suppliers Customers Our People **Stakeholder** Shareholders Why we engage The Company's long-term success is predicated on the commitment of right thing

• We are committed to minimising the impact of our business We aspire to be responsible members of our community as it Our pupose is to design, install, integrate and maintain the full range of mechanical and electrical services and the digital infrastructure to ensure that we are fostering an environment that they are happy to work in and that best supports their Our suppliers are fundamental to the quality of our product and We aim to build long-term lasting We believe TClarke is a great place to work and we can only deliver our We engage with our workforce to Continued access to capital is important for the long term success of our business Suppliers must demonstrate that relationships with principal contractors and clients and remain the contractor of choice for landmark projects understanding of our strategy, business model and culture We work to ensure that our shareholders and their they operate in accordance with ourseives services and to ensuring we maintain the high standard of work we set the hard work and commitment of our workforce by generating strong and sustainable results that translate into dividends We create value for our shareholders reflects our principle to do the human rights and safety, prohibit modern slavery and promote recognised standards that uphold create a 21st century building services to our customers through well-being embodied in the TClarke Way our workforce to the values representatives have a good sustainable sourcing Training Academy

TClarke Future Leaders Programme TClarke is proactive in its corporate responsibility to the local and wider How we engage We encourage employee Key supply chain partners are invited to TClarke's Health, Safety chain management selection process to build our approved and preferred principal contractors and with property owners and developers We offer a full, comprehensive TClarke has deep, long-term partnerships with both major Whistleblowing Policy The TOMMY employee hub TClarke Career Pathway and office visits and visit project sites Annual conference for Regional Private investor events presentations Shareholder and analyst meetings Results announcements and AGM Annual Report and Financial Statements Regular performance reviews of understand Health & Safety best TClarke employ a formal supply project through design, procurement, installation and engagement with the workforce The Non-Executive Directors Designated Non-Executive Director has Board responsibility for with management, followed by feedback from brokers and Social media and programmes involvement in community projects community in which we work all key supply chain partners for total and Environmental meetings to supply chain list. maintenance service during the lifecycle of a Directors and weekly conference cal undertake a programme of regional financial PR consultants reliability in project delivery Energy usageRecycling Charitable donations and What matters to Waste management sponsorshipsVolunteering Total reliability in project delivery Financial stability this Group Quality of product Fair trading and payment Responsible use of personal Health and safety Training, development and Fair employment Health and safety Transparency
Ethics and sustainability Culture Growth opportunity Long term value creation Ethics and sustainability Environment data data Responsible use of personal career opportunities Diversity and inclusion Fair pay and benefits Environment and sustainable Environment Ethics and slavery Ethics and sustainability Anti-bribery

The community and environment

is also important to our workforce

# Sustainability

# **Environmental Sustainability**



Carbon Impact



Pollution Prevention



Responsible Sourcing



 $\Sigma \bigcirc$ 



# Social Sustainability



Workforce Wellbeing and Retention







Supply Chain and Human

engagement Stakeholder



Social Value

For more information about our activity to minimise our impact on the environment, visit www.tclarke.co.uk

# Sustainability the TClarke Way

## Action in our Areas of Direct Control Active Collaboration with World Class Partners; Positive

implications of our engineering works and procedures. We are environment and society and accept the known environmental have on the environment and continue to actively manage our committed to minimising the impact our business operations We recognise the impact climate change has on the

programmes we work. clients and principal contractors nationwide upon whose can be generally achieved by collaborating with progressive work as specialist engineers means that our strongest impacts In key areas of environmental sustainability, the nature of our

By doing so, our teams not only adhere to and help deliver benchmark standards for sustainable performance, we also support the achievement of groundbreaking sustainability

> the lead, creating social value and strong performance for the benefit of all our stakeholders, supporting fully the ethos and In many areas of social sustainability, TClarke can and does take standards of quality. performance, from Passivhaus, to Well Building and BREEAM

targets and the highest standards of environmental

# Non-financial Information Statement

objectives of Section 172 of the Companies Act.

This section (pages 16 to 21) provides information as required

- by regulation in relation to:
- Our employees Environmental matters
- Social matters
- Human rights

Anti-bribery and corruption

Other related information

Our business model (page 8) Principal risks (pages 22 to 25)

# **Environmental Sustainability**

### Environment

performance is integral to business management stakeholders with verifiable evidence that environmental ISO 14001:2015 to provide its dients and other and drainage, geology and soils and wastage. TClarke maintains an Environmental Management System accredited to including: health and safety, climate change and air quality, travel and transport, energy consumption, noise vibration, water a means of identifying significant impacts for our works, sustainable development, we undertake regular appraisals as have on the environment. As part of our commitment to is committed to minimising the impact our business operations implications of its engineering works and procedures and TClarke recognises and accepts the known environmental

# Greenhouse Gas Emissions (CO2e)

31st December 2020. Scope 1 and Scope 2 emissions data for the year ended electricity at its offices and facilities, and we have collated Energy consumption was measured across the Group by recording data on the combustion of fuel and the use of

Our CO2e emissions have been calculated using UK Government guidelines for conversion of fuels and electricity.

### Emissions / £ million revenue Revenue (fm) Scope 2 emissions Scope 1 emissions Greenhouse Gas Emissions Total Scope 1& 2 emissions (tCO2e) 231.9 1,818 2020 7.8 164 1,654 6.9 334.6 2,309 2,098 2019

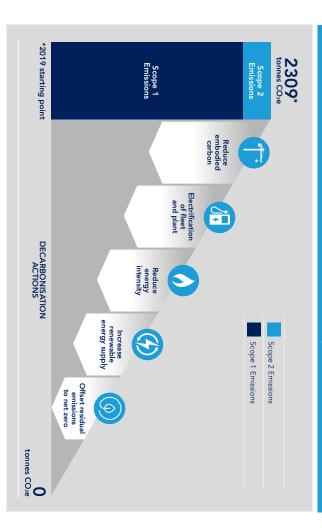
### Definitions:

(£1m)

(tCO2e)

- 1. Scope 1 emissions: Combustion of fuel and operation of facilities
- 2. Scope 2 emissions: Electricity purchased from the
- 3. tCO2e: Tonnes carbon dioxide equivalent.

# **Net Zero Carbon Roadmap to 2030**



## **Our People**

# Positive Culture, Local Opportunities and a Pipeline of World Class Engineers

TClarke recognises that as a specialist engineering company, we can play our role by rooting ourselves in local communities and providing high quality, long term career paths and opportunities for people. Equally we can promote and deliver the highest possible standards of health, safety, wellbeing and respect for people - our own employees and those with whom we work.

Our apprienticeships, adavanced future leaders training and our health, safety and wellbeing programmes are by accepted metrics, absolute industry leaders and deliver far beyond the benchmark norms.

This does not happen by chance or without substantial cost or long term investment. TClarke's longstanding commitments and deep cultural focus across these areas is central to who we are, the pride we take in our business and the value that we deliver to our stakeholders.

## Diversity, Inclusion and Respect

TClarke recognises fully the need to actively foster and create an environment where everyone is respected and fully empowered to be their best.

As an organisation which relies heavily on the qualities its people display daily when working in collaboration with our partners, this idea has strong practical value and application and is embedded within our working culture. Going forward, we have no complacency. We recognise the need to constantly improve and work hard to further the goals of this agenda within our business.

### Responsibility

In each community where we operate, we endeavour to operate in a way which adds both financial and non-financial value to the local economy. This section of the Annual Report focuses on the responsible approach we take on areas of non-financial performance. This activity has an impact on the way we run our business and on our performance, revenue and profit.

### our policies

TClarke is committed to creating a diverse and inclusive place to work, where our people can be themselves and be at their best. The Group maintains an equality and diversity policy, recruiting and promoting employees based on their aptitudes and abilities, regardless of age, sexual orientation, ethnic or national origin or colour, sex, transgender status, religion or belief, pregnancy and materarity, marital or civil partnership, or any other group who face disadvantage in our society.

TClarke is committed to ensuring that any individual who becomes disabled during the course of their employment remains in their own role, where possible, or is employed in another suitable position. Training, career development and promotion of disabled employees should, as far as possible, be identical to that of other employees.

### Community

With regards to social engagement and the local community, TClarke understands its corporate responsibility to the local and wider community in which we work. TClarke are registered with the Considerate Constructors Scheme and monitored against a Code of Considerate Practice designed to raise industry standards and requires us to carry out our construction activity with the greatest care and consideration.

Following the outbreak of Covid-19, we have continued to work with communities and provide help where needed.

- The UK South Team had an exceptional year with every team playing its part, delivering NHS Nightingale facilities in record breaking time. The team delivering NHS Nightingale Hospital Exeter worked around the clock to deliver a £6.5m infrastructure package in under 6 weeks.
- Further work for the NHS included installing the first temperature reading cameras in the UK.
- temperature reading cameras in the UK.

  TClarke supported the roll out of circa 300 testing stations across the UK with electrical installation and maintenance.

Donations have also been made to local communities to support those who are struggling in many different ways at this time including families, foodbanks, VODAs Good Neighbour Project and St Rollox Community Outreach.

TClarke and its people value the contribution we can make through charitable organisations and sponsored events that we support. TClarke employees often partake in company/client organised charity events such as 'Tough Mudder' and 'Nuclear Race'. Last year, TClarke supported Maggie's, a charity which supports people with cancer and their families, and sponsored ISG's first-ever virtual challenge Move for Charity 2020 for their charity partner, Mental Health UK.

### Human Right

Whilst TClarke does not have a separate human rights policy, a respect for human rights is implicit in all our employment policies, corporate values and policies on data protection, privacy, modern slavery, anti-bribery and corruption.

## Training and Development

The annual T Clarke Apprentice of the Year is a key part of our culture and all finalists gain automatic entry to our Future Leaders programme. The standard of entrant is extremely high. Through the usual strict process we managed to get the number down to 3 finalists; Ryan Pitcher (London) Chris Marshall (UK South and Nicholas McKenna (UK North). In a very close final, Ryan emerged victorious this year.

### ruture Leader

The Future Leaders Programme identifies strong leadership candidates at various stages of their careers within our business and provides them with continuous additional professional training, networking, and personal development.

We currently have 42 employees enrolled on the Future Leaders Programme.

All Future leaders gain opportunities for growth and career

progression and many have moved into management positions

across the TClarke Group, some are currently project managing some of the biggest projects TClarke have in London.

## Apprentice Intake 2020

We are renowned for our apprentice programme within the industry and have one of the highest intakes in our sector. We currently have 199 apprentices currently working their way through the programme. As a group our normal intake level is around 40 apprentices every September. Despite COVID-19 and projects being delayed we continued with an intake of 22 (still in advance of the industry gold standard for a normal year.) TClarke's longstanding culture and approach to quality has driven our continued commitment in this area.

Hourly pay

### larke Academy

TClarke operates a Career Pathway and Training Academy designed to provide employees with a clear career pathway with training and opportunities for personal and professional growth to achieve their goals. We have successfully rolled out an elearning platform to ensure all staff are trained in TClarke's procedures and kept up to date with new systems and technologies.

## Tommy Digital Employee Hub

TClarke has in 2020 continued the highly successful roll out of our digital employee Hub Tommy. The Hub provides all our employees with a direct digital resource for a series of HR services and information. It also gives the company an immediate and highly efficient communications channel. During 2020 we have continued the roll out of new and improved services on Tommy. Tommy also delivers substantial subsidiary advantages in autting the consumption of paper and energy across the business.

## Anti-bribery & Corruption

TClarke values its reputation for lawful and ethical behaviour and has zero tolerance of any form of bribery or inappropriate inducement to ensure that business can be conducted in a free and fair market. Our anti-bribery and corruption policy has been communicated to all staff and is published on TOMMY, the new TClarke employee hub. Every individual and organisation that acts on the Company's behalf or represents the Company is responsible for ensuring that this principle is upheld and the policy is implemented so that the Company conducts all business in an honest and professional manner in line with the Bribery Act 2010.

# Women

### Gender Pay

Gender is just one aspect of diversity, we remain steadfast in our commitment to create a diverse, inclusive culture, one which supports and encourages everyone to give their best, and bring their whole selves to work.

67%	% 91% %	2019 48% 2020 84%	2019 48% 2020 84%
	рау	Bonus pay	
	23%	30%	2020 30%
	35%	36%	2019 36%

Mean pay differential (average)

Median pay differential (mid-point)

In the construction sector, there is a long-standing lack of women in the industry. For those women who are employed in the industry they are usually in non-delivery or non-client facing roles and often in more junior positions. This means that across construction a significant pay and bonus gap exists between men and women. The small proportion of women employed means that the measures above, particularly the bonus measure can be volatile from one year to the next.

The TClarke Group as a whole had 1,342 employees as at 5 April 2020 (2019: 1,355), of which 8.20% were women (2019: 8.41%).

large sections of our business rely on employing large numbers of people with qualifications in science, technology, engineering and mathematics (STEM) related fields. We, like others in similar inclustries, face challenges recruiting female employees with STEM qualifications and experience because there are significantly fewer women who study and work in these fields.

We recognise we have more work to do, as the industry looks to bring about change over the longer term.

	Number	er .	Percentage	age
	Male	Female	Male	Female
Directors (induding				
Non-Executive Directors)	6	_	86%	14%
senior Management	7	_	88%	13%
Management	27		100%	0%
Staff	275	88	76%	24%
Skilled operatives	594	2	100%	0%
∆pprentices	192	7	96%	4%
<u> </u>	18		100%	0%
<b>Total</b>	1119 99	99	92%	8%

# Health, Safety and Wellbeing

### Delivering for all our Stakeholders. **Productive Nationwide Safety Operation** Robust, Innovative, and Highly

At TClarke, we are wholeheartedly committed to the health, safety and wellbeing of our personnel and all those who have any undertakings with the business.

and Wellbeing Management and we are proud of the culture we have created and maintained. We pride ourselves on our consistent approach to Health, Safety

Investment in our H&S Management Systems is continual to ensure we remain industry leaders. This includes a collective approach to innovation, Health, Safety and Wellbeing

standards only, therefore wherever practicable we strive to of practice client and industry rules will provide minimum and ill-health. We recognise that statutory regulations, codes The Company is totally committed to the prevention of injury

## 5 Year Accident Reduction

on accidents and incidents Continued and persistent focus





### Innovation

communicate and support good practice. During the year we also upgraded our industry leading 'Have Your Say' Safety and incident reporting smartphone app. developments in the use of our digital staff portal Tommy to merchandise, materials and engagements. It also saw substantial ways. 2020 saw a series of campaigns, practical safety and the extensive use of traditional and digital platforms in new We operate an ongoing cycle of innovation with new campaigns nnovation is key in refreshing our safety behaviour and culture.

training programmes including a complete range of video training materials which are reviewed constantly. We invest heavily and systematically in the best training for our people We operate a comprehensive range of internal and external

discussion, which encourages engagement and consultation with the employees. The 'You See You Say' reporting card and mobile phone app identify potential Health & Safety risks. focuses on drawing out Health & Safety topics and issues for nitiatives. These initiatives include 'Have Your Say' which implement our full range of well-established Health & Safety forefront of everybody's mind and do so by continuing to 「Clarke continuously aim to keep Health & Safety at the

worker campaign we are proud to have introduced Mental Health First Aid training sessions across the Group to enable staff to become qualified Mental Health First Aiders. Our Green the construction industry and prove how serious TClarke is a series of videos. These measures are a big step forward within stress. The classes were so successful that we have now created breathing and meditation techniques which help to manage Hearts Mindfulness classes for all staff & supervisors have been about managing every aspect of our employees' mental health, well attended and appreciated. The classes cover practical Clarke have a Mindful Worker initiative, supported by a mindful

# Procedures and Communications

basis we run an ongoing cycle of campaigns, tool box talks, briefings and safety tours, supported with a full range of quality and encouraged across our business. On a Group and Regional standards and procedures are actively engaged with, enforced day to day control, oversight and action to ensure that our safety Health and Safety Departments. These teams deliver excellent At I Clarke we have dedicated, professionally qualified regional

2016

2017

2018

2019

2020 47

# Strong Relationships and Smart Systems **Customers and Suppliers**

# Strong Engagement and Leadership

Ready for Sustainable Growth

direct, personal control and accountability for this engagement organisation means that our executive leadership team has the expectations of our clients. TClarke's structure and improve our ways of working and continue to meet or exceed ongoing collaboration can we continue to evolve as a business All our dient relationships are underpinned by a systematic programme of ongoing engagement. Only through this

# Delivering Increasing Value to our Customers

anticipating our clients requirements specialisms, we keep pace with and in many cases are of technology, manufacturing and our portfolio of engineering and productivity. As we increase our leadership in critical areas and open approach to work which maximises value, efficiency contractor of choice for many clients. We operate a collaborative Our long history of total reliability, safety and delivery of quality projects enables us to remain long term partners and the

# An Efficient Unified Procurement Operation

programmes on track, around the UK of suppliers in helping to keep our dients the value of having such a supportive and loyal group chain partnerships. Across the UK, the last year has shown strategic benefits to our long-standing and effective supply Work we have done in recent years has added a series of

# A Nationwide Precision Logistics Operation Focused

new digital portal, dashboards, reporting tools and processes nationwide procurement team, including the introduction of a structural improvements, we have streamlined and unified our requirements. In the last years, as a dividend from group wide operation, dovetailing with our dients' operational more than 100 orders nationwide. This is a precision logistics nationwide procurement team ensures the correct delivery of The scale of our operation is considerable. Every day TClarke's

to process improvements we are also able to drive increased value through the scale of our Group purchasing. knowledge and relationships across our UK team. In addition create new logistics efficiencies as we share resources, concentrate on value creation. We have also been able to information flows, access to deals and opportunity to gives our buying teams a stronger support community, bette membership and a streamlined procurement process which We have a new simplified approvals process for supply chain

Act 2015 go to <u>www.tclarke.co.uk/downloads</u> for full policy TClarke is committed to compliance with the Modern Slavery



# Principal Risks

**Risk Management**The ability of the Group to identify and manage effectively the risks to its business and operations is fundamental to the of its assets and reputation. successful delivery of the Group's strategy and the protection

to the Audit Committee the responsibility for reviewing the effectiveness of the Group's internal controls, including the systems established to identify, assess, manage and monitor management and internal controls. The Board has delegated risk and provide assurance. for, and approach to, risk, including the Group's system of risk The Board is responsible for defining the Group's appetite

## Our Risk Management Process

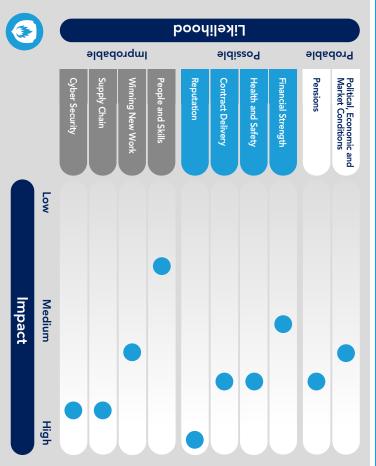
them which could impact on their ability to deliver their financial and operational objectives. The business units units to identify, assess and quantify the specific risks facing maintain a register of the significant risks facing the business The Group's risk management framework requires all business

> to and discussed by the Board each month. The principal risks faced by the Group (including any emerging risks), and the mitigating actions and controls in place to address these presented in the graphic below and on pages 23 to 25. risks, were reviewed by the Board in February 2021 and are effectiveness of mitigating actions and controls, are reported Developments in key risks, including an assessment of the and implement control and process improvements are potential risks. Actions designed to mitigate identified risks effectiveness of the controls in place to identify and manage pre and post-mitigation, and an assessment of the discussed and agreed with Group Management. including an assessment of the potential and likely impact

risks remained unchanged from the previous year. Following its review, the Board agreed that the ten principal

on its operations. The Group continues to monitor the impact of COVID-19

# **Group Principal Risks**



### The construction sector is highly Political, Economic and Market Conditions the planned level of construction cyclical. The Group is dependent on business. Sustainable balanced 1. The Group continues to operate engineering skills base to enable agile movement in and out of sectors throughout the UK using its core

No Change

Strategy Impact

Mitigation

Movement

and maintenance expenditure by both the public and private sectors.

2. The Group is subject to complex of laws and regulations could lead to litigation, investigations or reputational damage. criminal proceedings and costs being incurred, civil and/or disputes, resulting in additional regulatory requirements. A breach and evolving tax, legal and

> market share Increase technology

to meet changing market demands 2. The Group monitors its order book

to ensure an appropriate balance of

and across the various sectors in which work between London and the regions

relationships. Build long-term, lasting

The Group develops long-term client

to secure framework agreements to and contractor relationships and seeks

4. Cost and skills base are aligned to reflect anticipated workload mitigate against demand fluctuations

The Group monitors legal and with all applicable laws and regulations. Training is provided on legal and All employees, suppliers and other specialist advice as appropriate. regulatory developments in the areas in which it operates, and seeks legal or regulatory changes as required. subcontractors are required to comply

### Pensions

its defined benefit pension scheme. and investment assumptions in relation to The Group is exposed to funding risks arising from changes in longevity, inflation

> business. Sustainable balanced

operating margin. 3% sustained

> 1. The Group's defined benefit scheme closed to new members

2. Ongoing regulatory and funding held with the pension scheme requirements are monitored in advisers and regular meetings are conjunction with external actuarial from January 2015.

### No Change

### Financial Strength

- The construction sector is highly cyclical. The Group is dependent on the planned level of construction and maintenance expenditure by both the public and private sectors.
- 2. The Group is subject to complex to litigation. regulatory requirements. A breach of laws and regulations could lead and evolving tax, legal and

business. Sustainable balanced

No Change

market share. Increase technology

The Group continues to operate

engineering skills base to enable agile movement in and out of sectors to meet changing market demands.

2. The Group monitors its order book throughout the UK using its core

- The Group develops long-term client mitigate against demand fluctuations to secure framework agreements to work between London and the to ensure an appropriate balance of and contractor relationships and seeks sectors in which it operates. regions and across the various
- The Group has a strong internal significant headroom in its cash and banking facilities. controls framework and maintains



# Principal Risks continued

Risk	Strategy Impact	Mitigation	
Health and Safety Failure to manage health, safety and environmental risks could cause serious injury or loss to employees or third parties and expose the Group to significant financial and reputational loss and litigation.	Sustainable balanced business. Remain contractor of choice.	The Group Managing Director has overall responsibility for health and safety, ensuring safety is prioritised throughout the Group.      The Group Health and Safety Director monitors and responds to legal and regulatory developments.      Industry-leading health and safety in the safety of the safety and safety and safety and safety in the safe	_

### Contract Delivery

pandemic. Failure to deliver could and/or sites is increased during the management to ensure delivery of value objectives for all stakeholders. some of huge complexity. These reputational damage. result in significant financial and require high-quality, proactive hundred contracts across the UK, The Group concurrently runs several The risk of non-availability of resource

> of choice. Remain contractor

business. Sustainable balanced

Build long-term, lasting relationships.

. Ongoing assessment and throughout project lifecycle. management of operational risk

3. Regular performance reviews of all 2. Train and maintain industry-leading and skilled tradespeople. teams of directly employed

4. Insurance cover reassessed each key suppliers and subcontractors.

year, to guard against liability claims. 5. Profit and cash flow are monitored with regular reviews at contract and throughout the project lifecycle,

business unit level.

Contracts of a significant size or risk Board level. Management and discussed at are regularly reviewed by Executive



Increased

materials of sufficient quality and at the

specification and to budget requires To deliver projects to the correct

business.

Sustainable balanced

the availability of components and

Supply Chain

increased material costs.

secure do not allow for the recovery of right price. The majority of projects we

> lasting relationships. Build long-term,

### Reputation

quality of delivery reputation for leadership in technological innovation and is dependent on maintaining its strong relationships with customers new business and to maintain The Group's ability to tender for

Sustainable balanced

 The Group continues to operate throughout the UK using its core Engineering Services skills base to The Group monitors its order book of sectors to meet changing market enable agile movement in and out

regions and across the various sectors in which it operates. work between London and the to ensure an appropriate balance of

No Change

# Strategy Impact Movement

### People and Skills

No Change

Movement

Attracting, retaining and developing high-calibre staff and skilled tradespeople are key to our ability to deliver value for our stakeholders.

business. Sustainable balanced

1. The Group remains committed to providing apprenticeships, career paths and ongoing training and development for all employees.

2. Remuneration packages for all staff

No Change

3. Labour rates are monitored competitive. monitored to ensure they remain are linked to performance and

in managing this risk. We have continuous dialogue with the trade unions and continue to realistic and increases are managed regularly to ensure tender rates are review our policies and procedures

### Winning New Work

5. All employees, suppliers and

All employees receive regular training

maintained.

and updates to ensure they are aware of their responsibilities.

Continued focus on 'You See,

with all applicable laws, regulations subcontractors are required to comply

You Say.' and standards

Introduction of Mindfulness

Our ability to secure profitable new

- work is dependent on our ability to:
- adequately resource tenders; understand the technical and in each tender; and commercial challenges incumbent

price the associated risks accordingly.

and reputational damage may result; if risks are overpriced, the Group will not It risks are underpriced, contract losses secure sufficient tenders to replenish the order book and grow the business.

> market share. Increase technology

> > 1. Focus on strong relationships enables us to understand client needs and focus

No Change

We have experienced teams of

our tendering activity accordingly.

estimators throughout the UK, with all bids reviewed by a Director and

checks carried out to avoid incorrect or

non-competitive pricing.

lasting relationships. Build long-term,

geographic areas or business sectors, and is subject to prior Board approval

A detailed business case is prepared 3. The Board remains committed to the for any proposed expansion into new below commercially acceptable rates principle that we will not bid for work

1. Formal supplier framework agreements

are maintained to mitigate this risk, with prices locked in through procurement at the beginning of a contract wherever possible.

suppliers and subcontractors.

3. Whilst we are not experiencing any supply chain, we continue to monitor post-Brexit challenge in respect of our

No Change

2. Regular performance reviews of all key



### Cyber Security

Group handles sensitive information of a personal, confidential and commercial upon its IT systems. nature. Its business operations depend all organisations and individuals. The Cyber attack and data loss are a risk to

> business. Sustainable balanced

1. The Group maintains robust cyber third-party access and malicious security policies to guard against

No Change

2. The Group's core systems are outsourced to a third party with

3. The Group maintains an access robust processes and procedures control process



# Long-term Viability Statement

taking into account its current position and the principal risks outlined on pages 22 to 25. The Directors have assessed the Group's prospects and viability,

of its strategic business plans and financial projection models and the Group uses a three year time frame for the preparation completed within a three year time horizon from initial tender the Group as most of the projects undertaken by the Group are considerable peaks and troughs. The Directors consider a three year period as appropriate for assessing the ongoing viability of construction market in which the Group operates is subject to The nature of the Group's business is long-term. The UK

monitoring of the principal risks and mitigating actions. The management throughout the Group. process is led by the Chief Executive and involves senior strategic business planning process and the ongoing The Group's prospects are assessed primarily through its

All business units formally update their strategic plans on an annual basis. This process, which takes place in the fourth quarter each year, includes:

- an assessment of the business unit's current position taking into account its operating environment and the threats and
- the business unit's achievements over the previous twelve opportunities it faces;
- months measured against its strategic objectives; and a detailed review of the risks faced by the business units and the agreement of financial and strategic targets covering the the strength of the controls and mitigating actions in place; following three years; and
- next three years in support of the strategic business plan. the preparation of detailed budgets and projections for the

challenged by the Executive Directors prior to presentation to The business unit strategic plans are formally reviewed and

committed £15 million revolving credit facility expiring on 31 August 2024, and the ability to flex the cost base sufficiently to a £10 million overdraft facility repayable on demand and a of the Group's existing banking facilities, which comprise include the renewal and continuing availability on similar terms range of sensitivities to identify potential threats to the financial address any significant change in workload. closed. The key assumptions underlying the financial model lockdown where a large number of construction sites were revenue and profit, including a repeat of the first national These sensitivities include changing assumptions with regard to viability of the Group over the three year projection period the Group's financial projections are updated and tested using a Based on the financial models submitted by the business units

are particularly challenging in view of the global COVID-19 pandemic and VAT changes add further layers of complexity and demand for its services. Whilst the market conditions at present Directors are confident that the Group's business model allows its existing facilities over the three year projection period, and the sufficient flexibility to meet any significant change in reasonable sensitivities, the Group will be able to operate within The three year projections demonstrate that taking into account

> threats, and to determine appropriate mitigating actions. uncertainty, the Group's response to the first national COVID assess the financial, operational and strategic impact of these the year to identify potential threats to the Group's business, to Risk registers are maintained and reviewed regularly throughout business case for all significant investments and entry into or exit The Group takes a conservative approach to strategic risk. The changes in market conditions and remain profitable. lockdown has demonstrated its ability to respond quickly to from specific markets is reviewed and signed off by the Board.

31st December 2023. that the Group will be able to continue in operation and meet its the Directors confirm that they have a reasonable expectation Based on their assessment of prospects and viability above, iabilities as they fall due over the three year period ending

## Strategic Report Approval

Strategic report on pages 1 to 26 includes a fair review of the development and performance of the business and the position consolidation taken as a whole, together with a description of of the Company, and the undertakings included on the the principal risks and uncertainties that they face. The Board confirms that, to the best of its knowledge, the

on 24th March 2021. Approved by the Directors and signed on behalf of the Board

### Mark Lawrence

24th March 2021 Group Chief Executive Officer

# **Board of Directors**

## **Executive Directors**

**Group Chief Executive Officer** 

personally with many of our clients, contractors and our satisfaction. He regularly walks project sites and gets involved hands-on leader, taking personal accountability and pride in has led strategic change across the Group and remains a As Group Chief Executive Officer since January 2010, Mark 2003 and Managing Director, London Operations in 2007. becoming Technical Director in 1997, Executive Director in in 1987. His career progressed through the Company, career here by completing an electrical apprenticeship Mark has been with the Company for 34 years and started his TClarke's performance and, ultimately, our clients' Appointed to the Board on 2nd May 2003. Age 53

and with raising awareness, influencing attitudes and actively involved with health and safety risk management managed. He also monitors our engineering departments Operations and ensuring that all projects are properly infrastructure projects. Mike has overall responsibility for many flagship jobs and has detailed knowledge of large construction industry and started at TClarke as an apprentice Appointed to the Board on 1st January 2007. Age 56. Mike has over 35 years of significant experience in the **Group Managing Director** Mike is responsible for Group Health and Safety and is and projects on a regular basis as a Main Board Director. His vast project-based experience includes the delivery of

simplifying the structure and improving the Group's financial professional with extensive experience across many sectors controls and procedures. Trevor is an Executive Director of been working with TClarke since October 2016, assisting with Group and Halifax plc. Prior to his appointment, Trevor had Balfour Beatty plc, Kier Group plc, Rok plc, Clerical Medical education and retail, working with organisations such as including financial services, construction and maintenance, Appointed to the Board on 1st February 2018. Age 60. Group Finance Director and Company Secretary Trevor is a Chartered Accountant and accomplished finance

### Committees

Audit Committee

Nomination Committee

\_ Chair

Remuneration Committee

# Non-Executive Directors

Nomination Committee Chairman

of Scotland. He is Senior Visiting Fellow, City, University of Qualifications Board of the Institute of Chartered Accountants management experience. Iain is a former member of the ACCA. This includes in-depth commercial, operational and risk significant international financial and management experience Chairman on 1st October 2015. Age 69. Iain is a Chartered Non-Executive Director of Cripps LLP. London and Chairman of NPA Insurance and a former gained through senior executive roles at Xerox, Unisys and Accountant and former partner at Coopers & Lybrand. He has Appointed to the Board on 1st January 2009 and appointed

### Audit Committee Chairman Senior Independent Director

business. Mike is a Director of Azure Partners Ltd. developed and successfully sold his own internationally based developing management teams. Mike has also launched, and in industry. In a career including 28 years of Board-level a strong tocus on improving business performance and Finance Director, Managing Director, owner or adviser. He has experience, Mike has worked in a range of business sectors as audit, financial management and reporting, gained at PwC Mike is a Chartered Accountant with extensive experience of Appointed to the Board on 18th November 2015. Age 60.

### Remuneration Committee Chairman Independent Director

Non-Executive Director for Employee Engagement 🜘 🌑 🗨

Electronic Engineering at Kingston University and he worked there for 37 years. For the last 20 years, he held a number of business into a fully digital business offering. Peter is also a years, Peter managed the transformation of the lighting last position was as Chairman of the UK group. In the last five senior management positions in both the UK and Europe. His Peter joined Philips Electronics after studying Electrical and Appointed to the Board on 1st January 2018. Age 63.

Independent Director ouise Dier Non-Executive member of the board of the University of Surrey

the last two years as head of HR for IMG Europe. Louise is also Management Group, the US based sports management group, University and was called to the bar, however she quickly moved company, for four years. Louise studied law at Cambridge Catering and Restaurants AG, a publicly listed Austrian Trustee of the charity Sported into management, spending nearly eight years at International Prior to that, Louise was General Manager UK for DO & CO David Chipperfield Architects having joined them in 2013. Louise was previously Managing Director of London based Appointed to the Board on 1st January 2019. Age 61

# **Board of Directors** continued

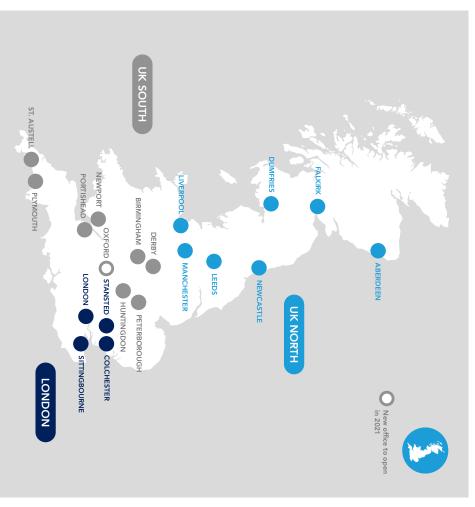
# **Group Management Board**

The Group Management Board comprises the Executive Directors and

Gary Jackson UK North Director **UK North Director** Kevin Mullen Rob Faro UK South Director Systems Director Andy Griffiths **UK South Director** Anton Malia Mick Jobling Garry Julyan London Director Sally Higgins

**Group Human Resources Director** 

**Group Procurement Director** 



# Corporate Governance Report

## Chairman's Introduction

14 to 15. committees and how the Company has applied the principles contained within the Code. Our statement of compliance with section 172 of the Companies Act 2006 is set out on pages section describes the principal activities of the Board and its supported by more detailed provisions. This governance Listing Rules require all listed companies to adhere, took effect for accounting periods starting on or after 1st The Board is committed to high standards of corporate governance and complies with the principles contained in the UK Corporate Governance Code 2018 ('the Code'), which January 2019. The Code sets out principles to which the

ensuring that the right financial resources and human talent are in place to deliver the Company's strategy and objectives Our culture is fundamental to the successful delivery of our strategic objectives. aims and long-term prosperity; it seeks to achieve this by Board is ultimately responsible for the Company's strategic enable the proper assessment and management of risk. The team whilst ensuring effective controls are established that whose names and details are set out on page 27, are collectively responsible to shareholders for the long-term success of the Company. The Board does this by supporting entrepreneurial leadership from the Company's executive and to protect and enhance shareholder value. The Directors, governance is essential to support the growth of our business The Board recognises that a high standard of corporate

of the Group's senior management team, including representatives of the regional businesses, details of whom are provided on page 28. comprises the Executive Directors and other key members is delivered by the Group Management Board, which The day-to-day management and leadership of the Company

for re-election should be re-elected at the 2021 AGM. re-election at the 2021 AGM. I am therefore happy to recommend that all Directors except Mike Robson standing report that I am satisfied that the Board and each of the Directors are operating effectively. Mike Robson, Senior Independent Director, has decided not to offer himself for this exercise are summarised on page 37. I am pleased to the Board's and its committees' effectiveness. The results of During 2020, we undertook a formal, internal evaluation of

developments surrounding corporate governance. framework, being mindful of best practice and the latest As Chairman, I will continue to evolve our governance

### lain McCusker

24th March 2021

# Statement of Compliance

## Statement of Compliance

Throughout the year ended 31st December 2020, the Board considers that it has complied with the principles and provisions of the UK Corporate Governance Code 2018 Reporting Council (FRC) and is publicly available on the FRC's is explained below. The Code is issued by the Financial website, www.frc.org.uk. ('the Code'), other than the tenure of the Chairman, which

## Structure of the Board

The Company is managed by the Board of Directors, which currently consists of four Non-Executive Directors (including considered to be independent, but is not considered to be time of his appointment as Chairman, Iain McCusker was which are not considered significant by the Board. At the 31st December 2020 were deemed to be independent, independent by virtue of his appointment as Chairman. notwithstanding their shareholdings held during the year, Non-Executive Directors who served during the year ended the Chairman) and three Executive Directors. The

Director has been newly appointed during the year, when they will seek election. At the forthcoming AGM on 5th May Robson, are offering themselves for re-election 2021, all Directors will be retiring and all, except Mike All Directors are subject to annual re-election unless a

and required time commitment to the Board. letters of appointment specifying their roles, responsibilities 12 months from either party. All Non-Executive Directors have take into account best practice and contain a notice period of All Executive Directors have signed service agreements which

The Board maintains procedures whereby potential conflicts of interests are reviewed regularly. The Board has considered or letters of appointment required of them under the terms of their service agreements Directors are able to devote sufficient time to fulfil the duties on page 27, and considers that the Chairman and each of the Directors, details of which are provided in their biographies the other significant commitments undertaken by the

lain McCusker was appointed Chairman in October 2015, although he has been a Non-Executive Director since 2009. re-election at the 2021 AGM and his position as Chairman other Non-Executive Directors, Iain McCusker will stand for and stability given the relative short periods of office of the on appointment. Therefore, in order to provide continuity cases where the Chair was an existing Non-Executive Director and the development of a diverse Board, particularly in those may be extended to facilitate effective succession planning will be kept under review first appointment to the Board, but provides that this period not remain in the post beyond nine years from the date of The Board notes that the Code states that the Chair should

> a culture of openness and debate, he facilitates the effective operational and financial performance. management of the Board and its governance. By promoting demonstrates his commitment to health and safety, to ensure the delivery of the strategy agreed by the Board leadership and day-to-day management of the Company, The Chief Executive Officer is responsible for the executive relations between Executive and Non-Executive Directors. contribution of all Directors and helps maintain constructive Through his leadership of the Group Management Board, he The Chairman is responsible for the leadership and

if they have reason for concern and where contact through contact is inappropriate Executive Directors has failed to resolve or for which such the normal channel of the Chairman, Chief Executive or other Director is also an additional point of contact for shareholders for the Chairman and serves as an intermediary for the other The Senior Independent Director acts as a sounding board Directors, where necessary. The Senior Independent

Remuneration and Nomination Committees Directors provide the membership of the Audit, constructive challenge and debate. The Non-Executive Directors bring diverse skills and experience vital to Independent of management, the Non-Executive

of TClarke skills which are relevant to the calibre of a Director account the appropriate financial, managerial and industry experience to promote Board effectiveness, whilst taking into experience, gender, age, ethnicity, background and including, but not limited to, the appropriate mix of skills, personality. The Board endorses a balance of diversity and The Board recognises the benefits of Board diversity

have the ability to fulfil the requisite time commitment due consideration to diversity. Non-Executive Directors should be based on merit and suitability to the role, whilst also giving The Board stipulates that new appointments to the Board will

### Board Meetings

management, control and direction of the Group. The composition of the Board is designed to ensure effective

matters reserved for the Board. safeguarding the reputation of the Company and ensuring that the Company maintains a sound system of internal control. the interests of all stakeholders. The Board takes the lead in deliver sustainable shareholder value, whilst taking account of of the Company to enable it to achieve long-term success and determines the strategic direction and governance structure of the Company, its businesses and its culture. It also The Board is collectively responsible for the effective oversigh The Board's full responsibilities are set out in the schedule of

# Matters Reserved for the Board Include:

- Consideration and approval of the Group's strategy, budgets, structure and financing requirements.
- Consideration and approval of the Group's annual and half-yearly reports and financial statements.
- Consideration and approval of interim and final dividends.
- Consideration and approval of the Group's trading statements.
- Ensuring the maintenance of a sound system of internal controls and risk management.
- Conducting a robust assessment of the principal risks facing the Company and setting risk appetite.
- Changes to the structure, size and composition of the Board as recommended by the Nomination
- Establishing committees of the Board and determining their terms of reference.

to consider and decide on matters specifically reserved for its to the pandemic. were 5 additional board meetings as part of TClarke's response individual Directors at formal monthly Board and Board meetings to enable time for review. The attendance of sub-committee meetings is set out in the table below. There attention. Board papers are circulated sufficiently in advance of The Board meets formally once a month (other than August)

discussed and considered when making key decisions. contracts formally. Furthermore, the Company's risk appetite is can be relied upon. The Board monitors monthly progress on safeguarded and financial information and accounting records compliance issues to ensure that the Group's assets are performance. At the same time, the Board considers other At each Board meeting the Board reviews management significant strategic risk management, operational and accounts in order to provide effective monitoring of financial

### Board Committees

section of the Company's website. reference of each committee are available in the Investor Committee, which report directly to the Board. The terms of Committee, Remuneration Committee and Nomination The Board has delegated certain responsibilities to the Audit

Option Scheme. of options under the TClarke Savings Related Share Directors. It met 4 times during 2020 to deal with the exercise as and when required and is constituted by any two or more of a routine and administrative nature. The Committee meets its Board meeting in January 2019 to which it delegated items The Board also established an Administration Committee at

# Number of Meetings Attended by the Directors

15	15	15	15	15	15	15	Board (Maximum 15)
1			ОĪ	υī	υī	ı	(Maxim
ı	1	1	_	_	_	_	Audit Nomination um 5) (Maximum 1)
1	1	1	7	7	7	7	Remuneration (Maximum 7)

Mark Lawrence Peter Maskel

Louise Dier

Mike Robson lain McCuske

Mike Crowder Trevor Mitchell

# Statement of Compliance continued

## **Group Management Board**

The Group Management Board comprises the Executive Directors and other key members of the Group's senior management team, including representatives of the regional businesses. The role of the Group Management Board is to co-ordinate and direct the efforts of the three regional businesses and the individual offices below them to manage risk and deliver value for the Group as a whole across our target sectors in line with the Group's strategy. The Group Management Board considers Group initiatives on matters such as health and safety, procurement, employee engagement, and the development of new services and areas of expertise. The Group Management Board also reviews the operational effectiveness of the business units in matters such as tender submission and success rates, cash generation and maintenance, and health and safety performance.

## Performance Evaluation

The effectiveness of the contribution and level of commitment of each Director to fulfil the role of a Director of the Company is the subject of continuing evaluation, having regard to the regularity with which the Board meets, the limited size of the Board and the reporting structures which are in place within the Company to monitor performance.

The Chairman primarily, but acting in conjunction with the Chief Executive Officer, undertakes the task of annual evaluation of performance and commitment of individual Board members by conducting individual interviews. The evaluation of the Board as a whole, and its committees, is also undertaken on an annual basis. New Directors receive a formal induction, overseen by the Chairman and Chief Executive Officer in conjunction with the Company Secretary. Training is available for all Directors as and when necessary. The Senior Independent Director, in conjunction with the other independent Non-Executive Directors, undertakes the annual appraisal of the Chairman.

During the year, the Board conducted its annual internal appraisal of its own performance, led by the Chairman in conjunction with the Nomination Committee, covering the composition, procedures and effectiveness of the Board and its committees. The Board members are of the opinion that the Board and its committees operate effectively. Performance is regularly monitored to ensure ongoing obligations are adequately met and the Board regularly considers methods for continuous improvements.

### Company Secretary

All Directors have access to the advice and services of the Company Secretary, who is responsible for advising the Board on all governance matters and ensures that the Board receives appropriate and timely information, that Board procedures are followed and that statutory and regulatory requirements are met.

## Relationship with Shareholders

The Company recognises the importance of dialogue with both institutional and private shareholders in order to understand their views on governance and performance against strategy.

Presentations are made to brokers, analysts and institutional investors at the time of the announcement of the year-end and half-year results, and there are regular meetings with analysts and investors throughout the year. The aim of the meetings is to explain the strategy and performance of the Group and to establish and maintain a dialogue so that the investor community can communicate its views to the executive management. All such meetings are reported at Board meetings. In addition, the Chairman is available to omeet with major shareholders periodically to discuss Board governance and strategy. The Company also presented to a major private investor event during the year and Mark Lawrence and Trevor Mitchell were available throughout the day to meet with private investors.

The Board has always invited communication from Shareholders and encouraged their participation at the Annual General Meeting. All Board members present at the Annual General Meeting are available to answer questions from shareholders, including the Chairs of the Audit, Remuneration and Nomination Committees, during the meeting and remain available after the meeting to talk informally with shareholders. Notice of the Annual General Meeting is given in accordance with best practice and the business of the meeting is conducted with separate resolutions, each being voted on initially by a show of hands, with the results of the proxy voting being provided at the meeting. Further shareholder information is available in the Investor section of the Company's website.

### Internal Control

The Board is responsible for the Group's system of internal control and for reviewing its effectiveness. Such a system is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and can only provide reasonable and not absolute assurance against material misstatement or loss.

Kisk management and internal control procedures are delegated to Executive Directors and Senior Management in the Group, operating within a clearly defined divisional structure. Each division assesses the level of authorisation appropriate to its decision-making process after the evaluation of potential benefits and risks. A three-year strategic plan is prepared for each division and updated annually, including the identification and consideration of significant risks to the division's strategic objectives. Progress against the strategy and the management of the risks identified is formally reviewed on a quarterly basis by the Group Management Board.

The Audit Committee reviews the Company's risk register and monitors risk management procedures as a regular agenda item and receives reports thereon from Group management. The Audit Committee Chairman provides a report on its findings to the Board. The emphasis is on obtaining the relevant degree of assurance and not merely reporting by exception.

At its meeting on 24th February 2021, the Board carried out the annual internal controls and risk management assessment

by considering documentation from the Audit Committee. In accordance with the Code, the Board confirms that, for the year ended 31st December 2020, it has carried out a robust assessment of the principal risks facing the Group, including those that would threaten its business model, future performance, solvency or liquidity. The principal risks identified and the controls and mitigating actions in place are described on pages 22 to 25.

Further details concerning the Audit Committee's review of internal controls and risk management processes are included in the Audit Committee report on pages 34 to 36. Historically, the internal audit function has been covered through regular site visits conducted by Quality Assurance and Group finance personnel and the role was expanded in 2018 to include detailed reviews that the Committee felt appropriate. The Audit Committee reviewed the need for a separate internal audit function during 2020 and agreed that the current process worked well and should continue.

## Share Capital Structures

The statements within the Directors' report on share capital structures are incorporated by reference into this statement of compliance.

# Fair, Balanced and Understandable Assessment

In relation to compliance with the Code, the Board has given consideration as to whether or not the Annual Report and Financial Statements, taken as a whole, is fair, balanced and understandable, and provides the information necessary for shareholders to assess the Company's position, performance, business model and strategy and concluded that this is the case. A statement to this effect is included in the Directors' Responsibilities Statement on page 58. The preparation of this document is co-ordinated by the Finance team and the Company Secretary with Group-wide input and support from other areas of the business. Comprehensive reviews have been undertaken at regular intervals throughout the process by Senior Management and other contributing personnel within the Group.

The Directors' responsibilities for preparing the financial statements and supporting assumptions that the Company is a going concern are set out on page 58.

# Long-term Viability Statement ('LTVS')

In relation to compliance with the Code, the Board has assessed the prospects of the Group, taking into account the Group's current position and principal risks. The LTVS and supporting assumptions are set out on page 26.

### Trevor Mitchell

24th March 2021

# **Audit Committee Report**

### Dear Shareholder

present the report of the Audit Committee for the year As Chairman of the Audit Committee, I am pleased to ended 31st December 2020.

management systems and overseeing the external appropriateness of the Group's internal control and risk of the Group's financial reporting, monitoring the providing detailed scrutiny of the integrity and relevance The Audit Committee continues to support the Board by

and opportunities presented so that we may better assess certain issues, and the risks been timely and well presented, which has enabled the received from management and the external auditors have the past year, the regular reports the Audit Committee has constructively challenge the information we receive. Over to discharging our responsibilities effectively and the financial calendar. As a Committee, we are committed of meetings which are timed to coincide with key events in Where necessary, we request additional detailed information Committee to discharge its responsibilities effectively. The Audit Committee has continued to follow a programme

statutory audit tender process as PricewaterhouseCoopers LLP will have completed ten years as auditor at the end of shareholder approval at the AGM on 5th May 2021 PricewaterhouseCoopers LLP as auditor subject to participating audit firms. The Committee unanimously quality of presentations recieved from each of the agreed to recommend that the Board reappoint November. The Committee was pleased with the strong beginning in July 2020 and concluding at the end of the 2020 financial year. The process was very thorough, The Committee's work has also focused on undertaking a

Further information concerning the activities of the following pages. Audit Committee during the year are set out on the

Chair of the Audit Committee

24th March 2021

# Matters Considered by the Audit Committee

at the meetings are set out below. The Audit Committee met on five occasions during the year ended 31st December 2020. The principal matters discussed

# **Principal Matters Considered**

### February 2020

- Draft Annual Report and Financial Statements for the judgements and disclosures therein. year ended 31st December 2019, including significant
- Annual assessment of internal controls and risk
- Finance Director's report on going concern and viability statement.
- Finance Director's report on goodwill impairment. Interim report of external auditors detailing their
- of certain subsidiaries. Consideration of, and agreement to the audit exemption

assessment on key risk audit areas.

- Review of Committee's terms of reference.
- Review of Committee's effectiveness.
- Review of risk register and mitigating actions. Consideration of the internal audit work carried out
- by the Quality Assurance team.

### March 2020

- Draft Annual Report and Financial Statements for the judgements and disclosures therein year ended 31st December 2019, including significant
- Audit representation letter.
- Report of external auditors on their audit of the 2019 Annual report and Financial Statements.
- Consideration of the reappointment of external auditors.
- Independence of external auditors.

### September 2020

- Consideration of the internal audit work carried out by the Quality Assurance team
- Review of risk register and mitigating actions
- 2019 external audit evaluation.
- 2021 Audit tender update.
- Consideration of the need for a separate internal audit

### October 2020

- Audit plan presented by the external auditors.
- Governance and independence of the external auditors
- Consideration of the need for a separate internal audit function.
- Review of policy on non-audit services
- Update on 2021 Audit tender

### November 2020

- Review of 2021 audit tender proposals
- Select preferred auditor to be approved by shareholders at 2021 AGM.

### Group's results and remuneration of considers to be important by virtue of their impact on the Significant Judgements, Key Assumptions and Estimates The Audit Committee pays particular attention to matters it

are set out below: financial statements. The main areas of focus during the year estimation involved in their application on the consolidated Senior Management, or the level of complexity, judgement or

# **Matters Considered and Actions**

### Revenue Recognition Contract Profit and Matter Considered:

construction contracts involves significant judgement due to the inherent difficulty in forecasting the final substantial, often being agreed as part of the final course of the contract with variations, which can be costs to be incurred on contracts in progress and the Action: The recognition of revenue and profit on account negotiation. process whereby applications are made during the

### Accounting Pension Scheme Matter Considered:

fluctuations based on actuarial assumptions, including is valued annually by external advisers in accordance Action: The Group's defined benefit pension scheme with IFRSs. The valuation is subject to significant

- mortality assumptions; discount rates;
- inflation;
- salary increases;
- expected return on plan assets.

### Carrying Value of Intangible Assets Matter Considered:

IFRSs, the Company conducts an impairment review element of the Group's net assets. As required by

considered the independent auditors' comments on analysis and an analysis of secured workload. It also covering a three-year period, including sensitivity supported by detailed cash flow and profit projections on acquisition and are amortised. This assertion was the key assumptions and detailed forecasts made. intangible assets comprise customer relationships the Group Finance Director supporting managements judgements about individual cash-generating units The issue of impairment involves making significant assertion that goodwill is not impaired. Other

### and Investments

of these assets every year. Action: Intangible assets comprise a significant

and the risks they face. The Committee considered the papers presented by

### Going Concern Matter Considered:

all bank covenants. to ensure that plans are sufficiently robust to cater for reasonable worst case scenarios whilst still meeting working capital requirements of various sensitivities business plan. The review considers impact on has sufficient working capital to support its 3 year Action: The Group conducts a review to ensure it

going concern and has sufficient working capital to management's assertion that the Group remains a by the Group Finance Director supporting support its business plans. The Committee considered the papers presented

and the revenue recognised. management's assessment of the contracts The Committee concurred with number of large contracts was considered. and revenue. Their specific application to a and the effect of IFRS 15 in respect of profit The Committee considered the consistency and appropriateness of the Group's policies

financial statements on pages 98 to 102. the valuation, including the key assumptions those key assumptions. Further details of pension scheme valuation to changes in and considered the sensitivity of the valuation, including the assumptions used used, are disclosed in note 23 to the The Committee reviewed the basis of the

### financial statements on pages 87 to 88. assets can be found in note 11 to the sensitivity of the carrying value of intangible assets, the assumptions used and the conceming the make-up of intangible charge should be made. Further details recommendation that no impairment The Committee agreed with management's

subsidiaries in the Parent Company's financial statements. considered the carrying value of the of intangible assets, the Committee also Aligned to the review of the carrying value

term viability statement on page 26. Further details can be found in the long covenants with significant headroom. Group was able to meet all banking concern. On all scenarios modelled the recommendation that the Group is a going The Committee agreed with management's

# Membership of the Audit Committee

The members of the Committee during the year were Mike Robson (Chair), Peter Maskell and Louise Dier. Biographies of the current members of the Audit Committee are included on page 27.

# Audit Committee Report continued

and additionally as required, to review or discuss other industry. The Committee routinely meets four times a year, as a whole has competence relevant to the construction experience to chair the Audit Committee and the Committee Robson has the requisite recent and relevant financial significant matters. Non-Executive Directors. The Board is satisfied that Mike The Committee members are all independent

parts of the meetings Officer attend the meetings; the external auditor also attend The Group Finance Director and the Group Chief Executive

Company's website under the Investor section – Governance The terms of reference of the Committee are available on the

### Internal Controls

and improvements have been made to the expenses policy review of the controls over expenses a number of changes and appropriate to our business. Following an independent controls and has concluded that our controls are adequate and processes. The Audit Committee receives regular updates on internal

The internal audit function is covered through regular site visits conducted by Quality Assurance and Group finance and agreed that the current practice worked well and was personnel and the remit of the Quality Assurance department appropriate to our business. the need for a separate internal audit function during the year Committee felt appropriate. The Audit Committee reviewed was expanded in 2018 to include detailed reviews that the

### Risk Management

and to drill down on selected risks on a rolling basis through the year. identify, manage and mitigate the risks facing the business focused on maintaining and improving the procedures to Assisted by Executive Directors, the Audit Committee has

with the external auditors, including the approval of fees, and be found in note 7 to the financial statements on page 83. and reappointment. Details of the auditors' remuneration can makes recommendations to the Board on their appointment The Audit Committee is responsible for overseeing relations

Committee meeting. The auditors' fees for non-audit services during the year were £nil (2019: £nil). by PricewaterhouseCoopers LLP ('PwC') is that the Chairman of the Audit Committee reviews and, if appropriate, approves to the Audit Committee for review and ratification at the next all non-audit services and fees, and any such approval is put external auditors. The policy on non-audit services provided non-audit nature is most efficiently undertaken by the The Committee accepts in principle that certain work of a

presentation in the financial statements. Auditor the provision of an objective opinion on the true and fair The independence of the external auditors is essential to

> external auditors and ensuring the rotation of the lead engagement partner at least every five years. The current lead engagement partner has held the position for four years nature and value of non-audit services performed by the independence and objectivity is safeguarded by limiting the

reappointed for the 2021 external audit. tender process in 2020 and has recommended that PwC be since. The Audit Committee has undertaken an external audit were initially appointed and they have been the auditors The last external audit tender process was in 2011 when PwC

be reappointed. review, to recommend to shareholders that the auditors Audit Committee decides whether, given the results of the auditors post-audit. At the end of the review process, the process through quality service reviews with the external The Audit Committee reviews the effectiveness of the audit

Chair of the Audit Committee 24th March 2021

## Committee Include: The Roles and Responsibilities of the Audit

- financial reporting issues and judgements contained therein. the Company's financial performance, reviewing significant Company and any formal announcements relating to Monitoring the integrity of the financial statements of the
- audit function on an annual basis. management systems and reviewing the need for an internal Reviewing the Company's internal controls and risk
- Making recommendations to the Board, to be put to shareholders, in relation to the appointment of external auditors and their remuneration and terms of engagement
- Reviewing the independence of the external auditors and consistent with the scope of audit engagement.
- Reviewing the extent of non-audit services provided by the

# Dear Shareholder

- Reviewing and approving the audit plan and ensuring it is
- reviewing the effectiveness of the audit process.
- procedures Reviewing the Company's whistleblowing and anti-bribery

# Nomination Committee Report

ended 31st December 2020. present the report of the Nomination Committee for the year As Chairman of the Nomination Committee, I am pleased to

Committee are included on page 27. Dier. Biographies of the current members of the Nomination McCusker (Chair), Peter Maskell, Mike Robson and Louise During the year, the Nomination Committee comprised lain

succession for the position of Chairman. Committee formulated a plan to facilitate an orderly management. As part of its succession planning this year the to consider succession planning for Directors and senior its Committees, undertake a Board evaluation process and The Nomination Committee met once during the year to review the structure, size and composition of the Board and

a particular appointment prepares a description of the role and capabilities required for knowledge on the Board and, in the light of this evaluation, the balance of skills, experience, independence and is made by the Board, the Nomination Committee evaluates the Company's Board Diversity policy. Before any appointment mix of skills, knowledge and experience, taking into account the most important consideration is to achieve an appropriate The Committee gives due consideration to diversification in the make-up of the Board but, due to the size of the Company.

in the future. Company, and the skills and expertise needed on the Board unexpected Board changes. The Committee also formulated succession plans for the Group Management Board taking into account the challenges and opportunities facing the needs such as unforeseen departures and contingency for needs and natural evolution to the Board, but also short-term consideration the Company's long-term and medium-term The Committee's succession planning not only takes into

the Board in 2015 and has provided enormous support and good counsel to the Board throughout his tenure. He leaves to offer himself for re-election at the 2021 AGM. Mike joined Mike Robson, Senior Independent Director, has decided not TClarke with our very best wishes for the future.

meetings. Whilst acknowledging that there are always of the Board was asked to complete a detailed questionnaire. order to evaluate the performance of the Board, each member have concluded that the Board had effectively discharged its opportunities for development and improvement, the Directors management and the conduct and effectiveness of Board subsequently shared with and discussed by the Board. reviewed and discussed by the Nomination Committee and The responses to the questionnaire were summarised and were committees and the Chairman is reviewed annually. In 2020, in The performance of individual Directors, the Board, its Topics covered in the review included strategy, risk

> undertaken by the Senior Independent Director. Board members by conducting individual interviews. The review of my own performance and commitment was Nomination Committee and acting in conjunction with the Chief Executive Officer, I undertook the task of annual evaluation of performance and commitment of individual As part of the evaluation process, as Chairman of the

stand for re-election at the Company's AGM in 2021 the Committee recommended to the Board that the Directors Based upon the evaluation of the Board, its committees and the continued effective performance of individual Directors,

### lain McCusker

24th March 2021 Chair of the Nomination Committee

## The Roles and Responsibilities of the Nomination Committee Include:

- Regularly reviewing the structure, size and composition regard to any changes. of the Board and making recommendations to the Board with (including the skills, knowledge, experience and diversity)
- Evaluating the balance of skills, experience, independence particular appointment. description of the role and capabilities required for a and knowledge on the Board and preparing or approving a
- of the Board, candidates to fill Board vacancies as and when Responsibility for identifying and nominating, for the approval
- Satisfying itself with regard to succession planning for challenges and opportunities facing the Company and the Directors and senior management, taking into account the skills and expertise needed on the Board in the future.
- Making recommendations to the Board concerning membership of the Audit and Remuneration Committees
- Reviewing annually the time required from Non-Executive

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TClarke Annual Report and Financial Statements 2020

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# Remuneration Committee Report

### Dear Shareholder

I am pleased to present the remuneration report for the year to 31st December 2020. This report aims to set out how the Group pays our Directors, decisions made on their pay and how much they have received in the last financial year.

The report is split into two sections:

- A summary of the Directors' Remuneration Policy, which
  was approved at the AGM 24 June 2020 and which is
  reproduced this year for information purposes only, as it
  is unchanged.
- The Annual Report on Remuneration, which includes this letter and will be subject to an advisory shareholder vote at our AGM on 5 May 2021.

# Performance and Reward for 2020

2020 was a remarkable year for the Group in the face of the most difficult of trading conditions resulting from the Pandemic. Parts of the country were locked down for many months with several sites closed for extended periods. In spite of this TClarke recorded an underlying operating profit before interest and tax of £6m; paid the 2019 dividend in full to shareholders and maintained its interim dividend; maintained its deficit reduction payments for the defined benefit pension scheme and has easily passed all its bank covenant tests.

	2020 11.9m 16.0m	2019 £334.6m £10.2m
Underlying operating profit £0 Underlying EPS 10 Dividend per share	£6.0m 10.29p 4.4p	£10.2m 18.81p 4.4p

The Executive Directors' targets were set by the Remuneration Committee at the start of the first national lockdown in March 2020. Financial performance of TClarke combined with and the performance of the Executive Directors in executing against the strategic annual bonus objectives set for them would have resulted in a bonus of 111% being payable to each of the Executive Directors. The Executive Directors have requested that the Committee reduce this to 45% in recognition of the difficult year that the Group's staff have been through. The Committee believes this is a fair outcome.

LTIP awards granted in 2018, which vest on three year performance to 31 December 2020, will vest in full. The Committee used its discretion to impute a 3% underlying operating profit for O.2 20.00; 3% being achieved for 2019 and O.1, O.3 and O.4 20.20. On this basis earnings per share growth over the three-year period to 31st December 20.20 was 16%. This was above the stretch vesting condition of EPS growth exceeding RPI by more than 10% for the LTIP award granted in 2018 and, as a result, the award will vest in full on 25th April 2021.

IIIP awards granted in 2020 contained a performance condition that was assessed by the Committee on 23 March 2021. The Committee assessed that the performance condition relating to increase in reserves had been met as profit after tax was £1.2m.

Further information on the actual targets set, and performance against them, is provided on page 50.

### Remuneration Policy

The Committee expects the 2020 remuneration policy to remain effective until the 2023 AGM. Our remuneration policy is designed to be sustainable and simple, and to encourage the effective stewardship that is vital to delivering our strategy of creating long-term value for all stakeholders. It promotes long term sustainable performance through significant deferral of remuneration through shares. Executive Directors are expected to build and maintain substantial personal shareholdings in the business. Our policy ensures that performance-related components will form a significant proportion of the overall remuneration package, with maximum rewards earned only through the achievement of challenging performance targets based on measures aligned with our long-term strategy.

# Implementation of the Remuneration Policy for 2021

The key highlights of how we intend to apply it for 2021 are:

- Fixed Pay there was 0% increase in Executive Directors base salaries on 1 January 2021 in line with the wider workforce.
   No changes have been made to the benefit provision.
- Variable pay annual bonus maximum will be 150% of salary and a normal LTIP award of 50% of salary will be made in April 2021. An additional LTIP award of 50% of salary will also be made as an incentive to support the £500 million revenue growth plan; the achievement of which would substantially increase earnings per share.
- Performance measures will continue to be focused on simple and transparent measures. For the annual bonus, underlying profit before tax and interest will apply for two-thirds of the opportunity and key strategic objectives aligned with the Group's KPIs will apply for the remaining one-third of bonus. For the LTIP, stretching earnings per share targets will be set for the financial year 2023.
- Employee share schemes: Long-Term Incentive Plan, Save As You Earn Share Option Scheme Shareholders approved the employee share scheme on 13 May 2011 for a 10 year period. Resolutions to approve the Long-Term Incentive Plan and Save As You Earn Share Option Scheme are proposed as ordinary resolutions numbers 10 and 11 for another 10 year period.

## Alignment with Shareholders

We are mindful of our shareholders' interests and are keen to ensure a demonstrable link between reward and value creation. We are proud of the support we have received in the past from our shareholders, with over 95% approval of the Directors' remuneration report received last year at the 2020 AGM. We hope that we will continue to receive your support at the forthcoming AGM in 2021.

### Peter Maskell

Chair of Remuneration Committee 24th March 2021

# The Role and Responsibilities of the Remuneration Committee Include

- Determining the service contracts and base salary levels for
- the Executive Directors and other senior management.

  Setting remuneration policy for all Executive Directors and the Company's Chairman, taking into account relevant legal and regulatory requirements, the provision of the code
- Approving the design of, and determining targets for, any performance-related pay schemes operated by the Company and approving the total annual payments made under such schemes.

and associated guidance.

- Determining the policy for, and scope of, pension arrangements for each Executive Director and other designated senior executives.
- designated senior executives.Reviewing the design of all share incentive plans for
- approval by the Board and shareholders.
  Agreeing the policy for authorising daims for expenses from the Directors.

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# Directors' Remuneration Policy

Directors' Remuneration Policy for the Company which was approved by the shareholders at the 2020 AGM. The policy came into effect on the 24th June 2020 and is next due to be put to the shareholders for approval at the 2023 AGM. This part of the Directors' remuneration report summarises the

the Executive Directors, including the following: the long-term success of the Company. In working towards the number of factors when formulating the remuneration policy for fulfilment of this objective, the Committee takes into account a The primary objective of the remuneration policy is to promote the need to provide a remuneration structure that is

- the alignment of interests between executives and shareholders through share ownership and appropriate long-term, sustainable growth of the business; sufficiently competitive to attract, retain and motivate Executive Directors of an appropriate calibre to deliver
- internal levels of pay and employment conditions across the Group as a whole; recovery and withholding provisions;
- the principles and recommendations set out in the UK institutional shareholders and their representative Corporate Governance Code and the views of
- practices in similar companies taking into account their size (and in particular their FTSE ranking) and complexity. periodic external comparisons of market trends and

proportion of the overall remuneration package, with maximum total potential rewards earned only through the achievement of promote the long-term success of the Company. challenging performance targets based on measures selected to performance-related components will form a significant performance culture. Our policy ensures that transparent, and to contribute to the building of a sustainable Our remuneration structure is intended to be simple and

due account of remuneration best practice and that it remains provide an appropriate balance between fixed and provision, as well as an annual bonus plan and shares aligned with shareholders' interests. continue to review the remuneration policy to ensure it takes performance-related pay elements. The Committee will The Committee has determined that this structure will which are subject to stretching performance conditions awarded under a long-term incentive plan ('LTIP'), both of Executive Directors are a base salary, benefits and pension The main elements of the remuneration package for

## How the Executive Directors' Remuneration Policy Relates to the Wider Workforce

external Executive Director appointees will also have company pension contributions set in line with the level offered to the and salary increases will ordinarily be (in percentage of salary majority of the salaried workforce (in percentage of salary terms). UK Corporate Governance Code and investor guidelines, new terms) in line with those of the wider workforce. Reflecting the Committee regularly monitors pay trends across the workforce be considered in relation to implementation of the policy. The designing the policy for Executive Directors and continue to conditions elsewhere in the Company are considered when regarding the remuneration of Directors. However, the pay and The Committee does not directly consult with employees

of the structure that operates for the most senior executives in growth and share price performance. potential to influence the Group's strategic direction, eamings incentives are reserved for those judged as having the greatest comparators and the impact of the role in question. Long-term proportion of their total remuneration made up of the Company. Employees below executive level have a lower incentive-based remuneration, with pay driven by market The remuneration policy described here provides an overview

# How Shareholders' Views are Taken into Account

at the AGM each year, and this, plus any additional feedback The Committee seeks to engage with its major shareholders when any significant changes to the remuneration policy are investors' best practice expectations. received from time to time, is considered as part of the received in relation to the Directors' remuneration report and proposed. The Committee also considers shareholder feedback Committee also closely monitors developments in institutional Committee's annual review of remuneration policy. The

# **Element of Remuneration: Salary**

for Directors.

**Summary Director Policy Table**The table below summarises the remuneration policy

## Purpose and Link to Strategy

retain Executive Directors of superior calibre in order to deliver growth for the business To provide competitive fixed remuneration to attract and

- Normally reviewed annually with changes typically effective 1st January
- Paid in cash on a monthly basis
- Comparison against companies with similar characteristics are taken into account as part of the review
- Internal reference points, the responsibilities of the individual role, progression within the role and individual performance are also taken into account

## **Maximum Opportunity**

- There is no prescribed maximum annual basic salary or salary increase. Details of the current salary levels are
- set out in the Annual Report on Remuneration on page 47 Any salary increase (in percentage of salary terms) will take account of relevant market movements the scale, scope or responsibility of the role and/or to employee population; however, a higher increase may ordinarily be up to the general increase for the broader be awarded to recognise, for example, an increase in
- be given (in addition to the factors listed above) in order to achieve the desired salary positioning, subject market levels at appointment, a series of increases may Where an Executive Director's salary is set below to satisfactory individual performance

## **Performance Targets**

 None, although the overall performance of the individual salary review process and the wider business context is considered as part of the

# **Element of Remuneration: Benefits**

## Purpose and Link to Strategy

- To support recruitment and retention
- To provide a market consistent benefits package

- allowance, private medical insurance and life assurance Benefits may include a combination of car or car
- Executive Directors will be eligible for any other benefits which are introduced for the wider workforce on broadly similar terms
- Travel allowances or time-limited relocation benefits may be offered if considered appropriate and reasonable
- by the Committee
  Any reasonable business-related expenses (including taxable benefit tax thereon) can be reimbursed if determined to be a
- Executive Directors are also eligible to participate in any same basis as for other eligible employees with prevailing HMRC guidelines (where relevant), on the all-employee share plans operated by the Company, in line

## Maximum Opportunity There is no maximum limit but the Committee reviews the

- that it remains appropriate cost of the benefits provision on a regular basis to ensure
- the limits set out by HMRC Participation in the all-employee share plans is subject to

## **Performance Targets**

Not applicable

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**Directors' Remuneration Policy continued** 

## Purpose and Link to Strategy

**Element of Remuneration: Pension** 

Provide competitive retirement benefits

### Operation

- Defined benefit or defined contribution scheme (or cash
- Where the promised levels of benefits cannot be provided through an appropriate pension scheme, the Group may provide benefits through the provision of salary supplements

## **Maximum Opportunity**

- (or cash equivalents in lieu) will be aligned with the wider For Executive Directors appointed externally from 1 salaried staff January 2020, defined contribution pension contributions
- participants. A salary supplement may be provided in order to compensate the individual up to the value of benefits March 2010, and 1/80th of revalued pensionable salary for service thereafter and these rates are consistent for all are existing members of the Company's defined benefit scheme may be entitled to continue to accrue Current employees, including Executive Directors, who of the plan 65 is 1/60th of final pensionable salary for service before participating in the defined contribution (or cash equivalent) benefits under these arrangements rather than lost as a results of HMRC limits or if the individual opts-out arrangements. The maximum pension on retirement at age

### Performance Targets

## Purpose and Link to Strategy

**Element of Remuneration: Bonus** 

- Incentivise annual achievement of performance targets relating to the Company's KPIs
- Maximum bonus only payable for achieving demanding

### Operation

- Normally payable in cash
- Levels of award are determined by the Committee after the year end based on performance against the
- targets set at the start of the year All bonus payments are at the ultimate discretion of overall bonus payments reflect its view of corporate performance during the year discretion (within the limits of the scheme) to ensure that the Committee and the Committee retains an overriding
- Payments in relation to the annual bonus are subject to withholding and recovery provisions

## Maximum Opportunity

- Maximum of 150% of salary per annum

- will apply for the majority of the bonus
- If used, personal or strategic objectives will be applied
- one-year performance period Measures and objectives will be determined over a

### Not applicable

- maximum becoming payable Target performance would normally result in 60% of

### Performance Targets

- Group financial measures (e.g. profit-related measures)
- for the minority of the bonus

# Element of Remuneration: Long-Term Incentive Plan

## Purpose and Link to Strategy

- value creation Aligned to delivery of strategy and long-term
- Align Executive Directors' interests with those of shareholders
- To promote retention

- LTIP awards take the form of conditional rights or nil, nominal cost or market value options and are normally
- granted annually
  Awards vest after three years' subject to the achievement of pre-set performance criteria and continued employment. liabilities and dealing costs vesting period, other than those sold to cover tax and NI mandatory two-year holding period following the end of the Awards made from 2020 onwards are subject to a
- The Committee reviews the quantum of awards annually and monitors the continuing suitability of the performance
- reinvestment of dividends over the period payable on vested shares up to the release date may (in cash or shares) equivalent to the dividends paid or The Committee may determine at grant that an amount become payable; any amount payable may assume the
- Awards under the LTIP are subject to withholding and a note to the policy table recovery provisions, further details of which are included as

## Maximum Opportunity Annual awards of no more than 100% of salary (with this

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level generally reserved for exceptional circumstances).

## Performance Targets

- Performance is measured over three years
- priorities of the business at that time tuture award cycles as appropriate to reflect the strategic strategic or share price-based measures may be set for Awards currently vest based on performance against assessed by the Committee. However, different financial stretching earnings per share ('EPS') targets set and
- Notwithstanding the performance outcome, the Remuneration Committee retains the discretion to adjust Company over the three-year period scheme limits) to reflect the underlying performance of the the vesting outcome upwards or downwards (within the
- A maximum of 25% vests at threshold, increasing to 100% vesting at maximum on a straight-line basis

# Element of Remuneration: Share Ownership Guidelines

## Purpose and Link to Strategy

To increase alignment between Executives and

### Operation

- Executive Directors are required to build and maintain of vested share awards or through open market purchases a shareholding of 100,000 shares through the retention
- Wholly owned shares and vested LTIP shares in the mandatory holding period (net of tax) will count towards the guideline  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left($

- **Maximum Opportunity** Not applicable
- **Performance Targets** Not applicable

# Directors' Remuneration Policy continued

# Element of Remuneration: Post-employment Share Ownership Guidelines

## and shareholders

- Purpose and Link to Strategy To provide further long-term alignment between Executives
- To ensure a focus on successful succession planning

Performance Targets

Not applicable Not applicable Maximum Opportunity

### Operation

- a holding of TClarke shares for two years after their employment as a Director has ceased

  The post-employment guideline will be equal to the lower of: Executive Directors will normally be expected to maintain
- Director and 100,000 shares the actual shareholding at the time of ceasing to be a
- The guideline will apply only to shares acquired from LTIP awards made from 2020 onwards, open market purchases are excluded from the post-employment guidelines. The specific application of the shareholding guideline will be
- at the Committee's discretion

# Element of Remuneration: Non-Executive Director

Maximum Opportunity

Any increase will be guided by changes in market rates, There is no prescribed maximum fee or fee increase

increases for the broader employee population time commitments and responsibility levels as well as by

## Purpose and Link to Strategy

- Non-Executive Directors To provide competitive fees to attract and retain high-calibre
- To reflect the time commitment and responsibilities of

Performance Targets

Not applicable

### Operation

- Non-Executive Directors' fees are set by the Board on the recommendation of the Executive Directors. No Director The Chairman's fee is set by the Board on the takes part in discussions relating to their own remuneration recommendation of the Remuneration Committee. The
- Non-Executives may be paid additional fees for chairing one of the major Board committees or for holding the Senior Independent Director position
- and responsibilities of the role The fees are set taking into account the time commitment
- In exceptional circumstances, if there is a temporary yet material increase in the time commitments for recognise the additional workload Non-Executive Directors, the Board may pay extra fees to
- Fees are normally paid monthly in cash and are normally
- business-related expenses (including the tax thereon if Directors can be reimbursed for any reasonable determined to be a taxable benefit)

Nexes:

The choice of the performance metrics appliciable to the 2021 annual borus scheme reflects the Committee's belief that any incentive compensation should be appropriately dhallenging and tied to both the delineny of targets relining to a key financial measure, prift, and which support the Committee and reflects the committee of the commi

## Pay for Performance Scenarios

'Minimum', 'Target', 'Maximum' and 'Maximum including impact of a 50% share price appreciation on LTIP awards' remuneration under four different performance scenarios: future reward opportunities for the Executive Directors, and the potential split between the different elements of The charts below provide an illustration of the potential the

of any share price movement over the period). award rather than vesting (i.e. the scenarios exclude the impact grant, and the projected value is based on the face value at do not normally vest until the third anniversary of the date of salary respectively. Note that the LTIP awards granted in a year for normal circumstances; being 150% of salary and 50% of maximum opportunities set out under the remuneration policy remuneration policy, applied to the base salaries effective 1 January 2021. The annual bonus and LTIP are based on the Potential reward opportunities are based on TClarke's

### Mark Lawrence

	fixed pay	Annual Bonus	long-term incentives	2021 Total
Minimum	100%			£444,668
Target	51%	43%	6%	£873,631
Maximum	30%	42%	28%	£1,490,918

### Mike Crowder

£1,280,726	28%	42%	30%	Maximum
£754,151	6%	43%	51%	Target
£388,226			100%	Minimum
2021 Total	long-term incentives	Annual Bonus	fixed pay	

### Trevor Mitchell

	fixed pay	Annual Bonus	long-term incentives	2021 Total
imum	100%			£332,093
et	51%	43%	6%	£651,252
imum	30%	42%	28%	£1,110,530

Targ Max

to performance. of the Executive Director remuneration packages not linked The 'minimum' scenario reflects base salary, pension and benefits (i.e. fixed remuneration) which are the main elements

plus a bonus payout of 60% of maximum and LTIP threshold vesting at 25% of maximum award. The 'target' scenario reflects fixed remuneration as above,

over the three-year performance period (in effect valuing bonus and 100% of salary under the LTIP). Under the payout of all incentives (150% of salary under the annual 'maximum' scenario, if TClarke share price increased by 50% The 'maximum' scenario includes fixed remuneration and full

> remuneration value would be £1,700,168 for the Group Chief Executive, £1,459,226 for the Group Managing Director and £1,266,218 for the Group Finance Director. this element of pay at 150% of salary) the indicative total

# Approach to Recruitment and Promotions

securing the relevant individual rate for a candidate of that experience and the importance of account the skills and experience of the individual, the market remuneration policy at the time of appointment and take into be set in accordance with the terms of the prevailing approved The remuneration package for a new Executive Director would

towards the mid-market level over a period of two to three the most appropriate candidate and may be set initially at a Salary would be provided at such a level as required to attract sustained. years once expertise and performance has been proven and below mid-market level on the basis that it may progress

promoted from within the business and was already a member of the defined benefit scheme, they would remain eligible for workforce who are members. levels as other Executive Directors. If the new appointee were be eligible to receive benefits of the same type and at similar or an equivalent cash supplement aligned to that offered to the benefits from it in the same way as other members of the wider salaried workforce at the time of appointment, and would New appointees would receive company pension contributions

in the form of additional cash and/or share-based elements to In addition to this, the Committee may make buyout awards The maximum level of variable pay which may be awarded to new Executive Directors will be in line with the policy set above. terms of vesting periods, expected value and performance tests ensure that these awards are consistent with awards forfeited in leaving his or her previous employer. It will, where possible, replace remuneration forfeited by an executive as a result of

period of service during the year. recruitment merit such alteration. LTIP awards can be made scheme, if it determines that the circumstances of the long-term incentive arrangements, subject to the rules of the made following appointment under the annual bonus and/or The Committee may apply different performance measures, year of appointment would generally be pro-rated to reflect the not in a close period), whilst the maximum annual bonus in the shortly following an appointment (assuming the Company is performance periods and/or vesting periods for initial awards

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# Directors' Remuneration Policy continued

pay out according to its original terms. element awarded in respect of the prior role may be allowed to For an internal Executive Director appointment, any variable pay

incidental expenses as appropriate. agree that the Company will meet certain relocation and/or For external and internal appointments, the Committee may

be based on the Non-Executive Director fee policy as set out in The fee structure for Non-Executive Director appointments will

Service Contracts and Approach to Leavers
The Company's policy is for Executive Directors to have service contracts which may be terminated with no more than 12 the Company's registered office. service contracts are available for inspection by shareholders at months' notice from either party. The Executive Directors'

compensation in the event of termination of employment. It is the Committee's policy that the service contracts of Executive may also be payable, if appropriate. levels set out in his or her service contract. Incidental expenses or payment on termination of employment in excess of the that no Executive Director should be entitled to a notice period salary in lieu of the notice period. It is the Committee's policy notice or by making a payment of an amount equal to basic Directors will provide for termination of employment by giving service contract for the payment of pre-determined No Executive Director has the benefit of provisions in their

Remuneration Committee has overarching discretion to determine that awards vest at cessation of employment and/ or to disapply the time pro-rating requirement if it considers it completion of the holding period. Under the plan rules, the to a holding period will normally be released following proportion of the vesting period actually served. Awards subject conditions at that time and reduced pro-rata to reflect the subject to the satisfaction of the relevant performance certain circumstances, such as death, ill health, disability, financial year served, although it will be pro-rated for time and appropriate to do so. leavers, awards will normally vest at the normal vesting date, Committee, 'good leaver' status may be applied. For good retirement or other circumstances at the discretion of the plans will be determined based on the relevant plan rules. In granted to an Executive Director under the Company's share paid at the normal payout date. Any share-based entitlements Annual bonus may be payable with respect to the period of the

employment and to meet any transitional costs if deemed make payments in relation to any statutory entitlements or In relation to a termination of employment, the Committee may benefits, induding untaken holiday entitlement. necessary. Payment may also be made in respect of accrued legal expenses incurred in relation to a termination of Committee also retains the discretion to reimburse reasonable payments to settle compromise claims as necessary. The

> unless the Committee determines otherwise. of control. In the event of a change of control, the LTIP awards Bonuses may become payable, subject to performance and, exchanged for new equivalent awards in the acquirer where outstanding awards shall vest. Awards may alternatively be appropriate. Outstanding awards under any/all employee share control and the Committee shall determine the extent to which will normally vest on (or shortly before) the change of plans will vest in accordance with the relevant scheme rules. There is no provision for additional compensation on a change

### External Appointments

Executive Directors may retain fees paid for these services. Any Non-Executive Director positions provided the appointment is compatible with their duties as Executive Directors. The appointment will be subject to approval by the Board. The Board allows Executive Directors to accept external

in letters of appointment. The letters of appointment of the Non-Executive Directors are available for inspection at the Company's registered office during normal business hours. **Non-Executive Directors** The Chairman and Non-Executive Directors' terms are set out

# **Annual Report on Remuneration**

# Single Total Figure Remuneration (Audited)

The table below reports the total remuneration receivable in respect of qualifying services by each Director during the year:

## Year ended 31st December 2020

690,641 595,808 97,000 56,200 56,200 51,200		141,765 123,596	160,650 140,119 -	31,226 20,718 - -	357,000 311,375 97,000 56,200 56,200 51,200	Mike Crowder Trevor Mitchell  Non-Executive: lain McCusker Mike Robson Peter Maskell Louise Dier
799,146	ı	166,153	188,325	26,168	418,500	Executive:  Mark Lawrence
Total £	Pension related benefits	Long-term incentives	Annual bonus £	Taxable benefits	Total salary and fees £	

## Year ended 31st December 2019

	Total salary and fees f	Taxable benefits £	Annual bonus £	Long-term incentives	Pension related benefits	Total £
Executive:						
Mark Lawrence	313,875	21,177	369,274	117,082	315,824	1,137,232
Mike Crowder	267,800	21,177	315,067	101,810	336,733	1,042,587
Trevor Mitchell	293,500	20,718	274,713	ı	ı	588,931
Non-Executive:						
lain McCusker	65,850	ı	ı	ı	ı	65,850
Mike Robson	48,775	ı	ı	ı	ı	48,775
Peter Maskell	48,775	ı	ı	ı	ı	48,775
Louise Dier	48,775	ı	ı	ı	ı	48,775

# Annual Report on Remuneration continued

The figures in the single total figure remuneration table are derived from the following:

Total salary and fees	The amount of salary and fees received in the year.
Taxable benefits	The taxable value of benefits received in the year. These are a car or car allowance and private medical insurance.
Annual bonus	The 2020 annual bonus was subject to underlying profit before tax targets (two-thirds of bonus) alongside a scorecard of strategic objectives closely aligned with the KPIs of the business (one-third of bonus).
	The actual performance of £6m underlying operating profit resulted in 100% of maximum for this element being payable.
	The measures selected for strategic objectives reflect a range of key financial and operational goals which support the Company's strategic objectives. The respective targets have not been disclosed as they are considered by the Board to be commercially sensitive. Performance against strategic objectives resulted in 22% of maximum for this element being payable.
	Overall this resulted in a bonus of 111% of salary (maximum 150%) for Mark Lawrence, Mike Crowder and Trevor Mitchell being payable. The Executive Directors have requested this be reduced to 45% of salary for 2020 performance period.
Long-term incentives	The value of LTIP awards that vest in respect of a performance period that is completed by the end of the relevant financial year. For 2020 this includes the 2018 Conditional shares awards which will vest in full on 25th April 2021. The value is based on the 3-month average share price ending 31 December 2020 of 91.5p The performance conditions are detailed on page 50. EPS growth over the three-year period to 31st December 2020 was 16% after the Remuneration Committee imputed 3% underlying operating margin for Q2 2020.
Pension-related benefits	The Directors received no pension benefits in 2020.

**Directors' Interests and Minimum Shareholding Requirement ('MSR') (Audited)**Directors' interests in the issued share capital of TClarke plc are set out below. There is a current MSR for the Executive Directors whereby each Executive Director is required to build and maintain a holding of 100,000 shares in TClarke plc. For Non-Executive Directors, the MSR requirement is 2,000 shares in TClarke plc as defined in the Company's Articles of Association.

The beneficial interests of Directors in the Ordinary share capital of TClarke plc at 31st December 2020 and 31st December 2019 were:

	At 31st December 2020	At 31st December 2019	Outstanding conditional	Outstanding options held	MSR achieved at
	10p Ordinary shares	10p Ordinary shares	share awards <sup>1</sup>	under SAYE	31st December 2020
Mark Lawrence	217,834	151,467	740,533	4,807	100%
Mike Crowder	201,177	143,467	631,759	4,807	100%
Trevor Mitchell	142,000	142,000	550,886	4,807	100%
lain McCusker	2,000	2,000	ı	ı	100%
Mike Robson	6,000	3,000	1	1	100%
Peter Maskell	41,500	41,500	1	1	100%
Louise Dier	2,000	2,000	1	1	100%

<sup>1</sup> The outstanding conditional share awards are subject to performance conditions.

There have been no changes to Directors' interests since 31st December 2020.

The Directors' interests over shares as a result of their participation in the TClarke Equity Incentive Plan ('EIP') are as follows:

		01/01/2020				31/12/2020	Exercise	Exercise Earliest date	Date of
	Award date	Number	Granted	Exercised	Lapsed	Number	price	of exercise	expiry
Mark Lawrence									
Conditional shares	08/05/2017	115,000	ı	(115,000)	í	0	1	08/05/2020	08/05/2027
Conditional shares	25/04/2018	181,588	ı	ı	ı	181,588	ı	25/04/2021	25/04/2028
Conditional shares	24/04/2019	119,344	ı	ı	ı	119,344	1	24/04/2022	24/04/2029
Conditional shares	01/05/2020	ı	439,601	ı	ı	439,601	1	01/05/2023	01/05/2030
Mike Crowder									
Conditional shares	08/05/2017	100,000	ı	(100,000)	1	0	ı	08/05/2020	08/05/2027
Conditional shares	25/04/2018	154,934	ı	ı	ı	154,934	1	25/04/2021	25/04/2028
Conditional shares	24/04/2019	101,825	ı	ı	ı	101,825	1	24/04/2022	24/04/2029
Conditional shares	01/05/2020	1	375,000	1	1	375,000	1	01/05/2023	01/05/2030
Trevor Mitchell									
Conditional shares	25/04/2018	135,078	1	1	1	135,078	1	25/04/2021 25/04/2028	25/04/2028
Conditional shares	24/04/2019	88,783	ı	ı	ı	88,783	1	24/04/2022	24/04/2029
Conditional shares	01/05/2020	ı	327,025	ı	1	327,025	1	01/05/2023	01/05/2030

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# **Annual Report on Remuneration** continued

The conditional share awards and options will vest subject to continued employment with the Group and satisfaction of the following performance conditions over a three-year period ending 31st December preceding the earliest vesting date. For the 2018, 2019 and 50% of the 2020 awards, the following performance conditions apply:

Annual growth rate in underlying EPS above RPI1	Proportion of award vesting
Less than 3%	N.::
3%	25%
Between 3% and 10%	Between 25% and 100% on a straight-line basis
Above 10%	100%

<sup>1</sup> The base point is based on average underlying EPS for the three years ending with the year preceding date of grant.

The remaining 50% of the 2020 award performance conditions relate to the actions taken by the Executive Directors to enable TClarke to increase retained reserves for the year ended 31 December 2020 (excluding any impact from Pension Deficit Movements). The Remuneration Committee assessed that the performance condition had been met as the 2020 profit after tax was £1.2m. For the shares to vest the Company must not breach any banking covenants for the remainder of the three year period.

The Directors' interests in the TClarke Savings Related Share Option Scheme ('SAYE Scheme') are as follows:

		01/01/2020				31/12/2020	Exercise	Earliest date	Date of
	Award date	Number	Granted	Lapsed	Exercised	Number	price	of exercise	expiry
Mark Lawrence	24/10/2018	4,807	1	1	1	4,807	74.88p	74.88p 01/12/2021 31/05/2022	31/05/2022
Mike Crowder	24/10/2018	4,807	1	1	1	4,807	74.88p	74.88p 01/12/2021 31/05/2022	31/05/2022
Trevor Mitchell	24/10/2018	4,807	1	ı	1	4,807	74.88p	74.88p 01/12/2021 31/05/2022	31/05/2022

The market price of a 10p Ordinary share on 31st December 2020 (being the last day of trading of 2020) was 97.6p and the range during the year ended 31st December 2020 was 73p to 137p.

## **External Appointments**

Mark Lawrence and Mike Crowder do not hold any external appointments. Trevor Mitchell is an Executive Director of It's Purely Financial Limited.

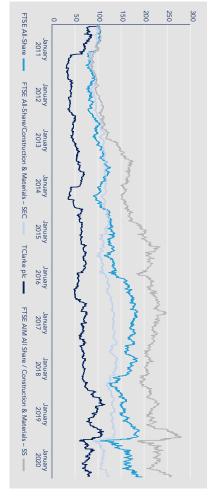
### Pensions

At 31 December 2020 none of the Directors were members of the Company pension scheme.

### Performance Graph

The graph below shows the total shareholder return that would have been obtained over the past ten years by investing £100 in shares of TClarke pic on 31st December 2011 and £100 in a notional investment in the FTSE Al-Share Index and the FTSE Al-Share Construction & Materials Index on the same date. In all cases it has been assumed that all income has been reinvested. The FTSE Al-Share Index and the FTSE Al-Share Construction & Materials Index are considered to be the most appropriate broad equity indices to use as a comparison because the Company is a constituent of both.

## Shareholder Return 2011-2020



## Total Remuneration (Audited)

The total remuneration figures for the Group Chief Executive Officer during each of the last ten financial years are shown in the table below. The total remuneration figure includes the annual bonus based on that year's performance and LTIP awards based on three-year performance periods ending in the relevant year. The annual bonus payout and LTIP vesting level as a percentage of the maximum opportunity are also shown for each of these years.

0% 0% 0% 0% 0% 100% 1	Annual bonus (%) 0% 0% 9% 0% 24% 32% 69% 1009	266 308 300 436 567 875 1	2011 2012 2013 2014 2015 2016 2017 201
100%	69%	875	2017
100%	100%	1,056	2018
100%	78%	1,137	2019
100%	30%	799	2020

# Ratio of Chief Executive's Remuneration Relative to all UK Employees

The table below shows the ratio of the Group Chief Executive Officer's single total figure of remuneration compared to all UK employees at the 25th percentile, median and 75th percentile. The method used for the calculation is Option C. Three employees were identified at each percentile from the list of all full time employees in the UK. The report will build up over time to show a ten year period on each year accompanied by narrative to explain any movements.

	2020		2019	
	Remuneration (£)	Pay Ratio	Remuneration (f) Pay Ration	Pay Ratio
Group Chief Executive Officer	799,146		1,146,650	
25th Percentile	30,710	26:1	29,719	39:1
Median	41,662	19:1	43,575	26:1
75th Percentile	57,975	14:1	66,192	17:1

TClarke Annual Report and Financial Statements 2020

### Governance

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# Annual Report on Remuneration continued

# Percentage Change in Chief Executive's Remuneration

The table below shows the percentage change in the Group Chief Executive Officer's salary, benefits and annual bonus between the financial year ended 31st December 2019 and 31st December 2020, compared with that of the total amounts for all UK employees of the Group for each of these elements of pay

	Average number of UK employees
	UK employee average
	Group Chief Executive Officer
	Annual bonus:
2.0	UK employee average
26.2	Group Chief Executive Officer
	Benefits:
	UK employee average
	Group Chief Executive Officer
	Salary:
£	
2020	
	2020 2019 fk fk fk 418.5 313.9 44.6 50.0 26.2 21.2 2.0 1.2 1.88.3 369.3 1.94 2.25 1,294 1,389

# Relative Importance of Spend on Pay

The following table illustrates the year-on-year change in total remuneration for all employees in the Group relative to dividends and total operating expenses. Total operating expenses comprise cost of sales and administrative expenses before amortisation of intangible assets and other non-underlying costs.

Total operating expenses	Dividends	costs		
225.9	1.9	72.0	£m	2020
324.4	_	79	fm	2019
4	.7	.9	3	19

# Service Contracts and Letters of Appointment

All Executive Directors have 12-month notice periods from the Company (and 12 months from the Executive Director) in accordance with their service agreements.

Non-Executive Directors have letters of appointment which include initial terms of three years.

# Consideration by the Directors of Matters Relating to Directors' Remuneration

The Company's approach to the Chairman's and Executive Directors' remuneration is determined by the Board on the advice of the Remuneration Committee.

During the year, the Remuneration Committee comprised Peter Maskell (Chair), Iain McCusker, Mike Robson and Louise Dier. Biographical information on the Committee members and details of attendance at the Remuneration Committee's meetings during the year are set out on pages 27 and 31 respectively.

The Remuneration Committee has access to independent advice where appropriate. The Committee appointed Mercer Limited ("Mercer) in August 2019 to provide independent advice on remuneration matters. Mercer is a member of the Remuneration Consultants Group and operates voluntarily under the Group's code which sets out the scope and conduct of the role of executive remuneration consultants when advising UK listed companies. Mercer does not undertake any other work for the Company, and the Committee is satisfied that the advice provided by Mercer was objective and independent.

The Committee also receives input from the Group Chief Executive Officer and advice from the Company Secretary. No individuals are present when their own remuneration is being discussed.

# Statement of Voting at Annual General Meeting

The Company remains committed to ongoing shareholder dialogue and takes a keen interest in voting outcomes. The following table sets out voting outcomes in respect of the resolutions relating to approving Directors' remuneration matters at the Company's AGM on 24th June 2020:

	Votes for/		Votes		Votes
Resolution	discretionary	% of vote	against	% of vote	withheld
Approval of Directors' remuneration report	10,162,537	95.65%	461,976	4.35%	17,149

# Implementation of the Remuneration Policy for the year ending 31st December 2021

A summary of how the Directors' Remuneration Policy will be applied during the year ending 31st December 2021 is set out below.

		2021 Basic salary	Other*	Total	2020 Basic salary	Other*	Total	Change in Total pay
Mark Lawrence	Minimum	£418,500	£26,168	£444,668	£418,500	£26,168	£444,668	0%
	Target	£418,500	£455,131	£873,631		£455,131	£873,631	0%
	Maximum	£418,500	£1,072,418		£418,500	£1,072,418	£1,490,918	0%
Mike Crowder	Minimum	£357,000	£31,226	£388,226	£357,000	£31,226	£388,226	0%
	Target	£357,000	£397,151		£357,000	£397,151	£754,151	0%
	Maximum	£357,000	£923,726		£357,000	£923,726	£1,280,726	0%
Trevor Mitchell	Minimum	£311,375	£20,718		£311,375	£20,718	£332,093	0%
	Target	£311,375	£339,877		£311,375	£339,877	£651,252	0%
	Maximum	£311,375	£799,155	_	£311,375	£799,155	£1,110,530	0%

<sup>\*</sup> Other for 2021 includes benefits at Miniumum level; at target level includes benefits plus bonus payout of 60% of maximum and LTIP threshold vesting at 25% of maximum award in normal cirumstances. Maximum level includes benefits plus full payout of bonus and LTIP at Maximum level.

### asic Salary

2021 basic salary will be the same as 2020. Salaries of Executive Directors are shown in the table above:

## Pension Arrangements

None of the current Executive Directors will receive any pension benefit from the Company from 2020 onwards

### nual Bonus

The maximum bonus potential for the year ending 31st December 2021 is 150% of salary for all the Executive Directors.

Awards are determined based on a combination of both the Group's financial results, being growth in Group profit before tax (two-thirds of overall bonus) and strategic targets (one-third of overall bonus) being met.

Maximum bonus will only be payable when both the financial results of the Group have significantly exceeded expectations and all strategic targets have been met.

The measures have been selected to reflect a range of key financial and operational goals which support the Company's strategic objectives. The respective targets have not been disdosed as they are considered by the Board to be commercially sensitive.

The Executive Directors' performance will be assessed individually by the Committee against the measures and targets, relying on audited information where appropriate, and having regard to the value which has been created for shareholders.

TClarke Annual Report and Financial Statements 2020

## Governance

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# **Annual Report on Remuneration** continued

### Long-term Incentives

Consistent with past awards, LTIP awards that will be granted in 2021 will vest subject to continued employment with the Group and satisfaction of the following performance conditions over a three-year period ending on 31st December 2023.

Annual growth rate in underlying EPS above RPI <sup>1</sup>	Proportion of award vesting
Less than 3%	N:i
3%	25%
Between 3% and 10%	Between 25% and 100% on a straight-line basis
Above 10%	100%

<sup>1</sup> Base point from which performance is measured is based on average underlying EPS for the three years ended 31st December 2020.

## Non-Executive Directors

The Company's approach to Non-Executive Directors' remuneration is set by the Board with account taken of the time and responsibility involved in each role. There are no fee increases in 2021. Fees are shown below:

Non-Executive		2021	Committee	2020	Committee	Change
Directors	Position	base fee	fee	base fee	fee	in Total pay
lain McCusker	Chairman	£97,000	£0	£97,000	£0	0%
Mike Robson	Audit Committee Chair	£51,200	£5,000	£51,200	£5,000	0%
Peter Maskell	Remuneration Committee Chair	£51,200	£5,000	£51,200	£5,000	0%
Louise Dier	Independent Director	£51,200	£0	£51,200	£O	0%

On behalf of the Board

### eter Maskell

Chair of the Remuneration Committee 24th March 2021

# Directors' Report

The Directors' report should be read in conjunction with the Strategic report on pages 1 to 26 and the Corporate Governance report on pages 27 to 58, both of which form part of this Directors' report. The Directors' report comprises sections of the Annual Report incorporated by reference as set out below which, taken together, contain the information to be included in the Annual Report, where applicable, under Listing Rule 9.8.4.

Subsidiaries	Financial risk management	Statement of Directors' responsibilities in respect of the financial statements	Carbon emissions	Employee equality, diversity and involvement	Future developments of the business of the Group	Engagement with stakeholders	Engagement with employees	Corporate Governance report	Directors' long-term incentives	Dividends	Board membership
Page 107	Pages 103 to 106	Page 58	Page 17	Pages 18 to 19	Pages 2 to 9	Pages 16 to 21	Pages 18 to 19	Pages 27 to 58	Pages 38 to 54	Page 11	Page 27

### ectors

The following Directors served during the year ended 31st December 2020 and as at the date of this report.

Name	Appointment
lain McCusker	Chairman
Mike Robson	Senior Independent Director
Peter Maskell	Independent Director
Louise Dier	Independent Director
Mark Lawrence	Group Chief Executive Officer
Mike Crowder	Group Managing Director
Trevor Mitchell	Group Finance Director

Brief biographies of current serving Directors, indicating their experience and qualifications, can be found on page 27.

In line with the UK Corporate Governance Code, all the Directors apart from Mike Robson shall be subject to annual re-election at the forthcoming Annual General Meeting (AGM') on 5th May 2021.

### **Powers of Directors**

The powers of the Directors are determined by the Company's Articles of Association, the Companies Act 2006 and the directions given by the Company by resolutions passed in general meetings. The Directors are authorised by the Articles of Association to issue and allot Ordinary shares, to disapply statutory pre-emption gights and to make market purchases of the Company's shares. The Directors currently have shareholder approval for the issue of Ordinary share capital up to a maximum amount of £1,432,430 and for the buyback of Ordinary shares up to a maximum aggregate of 10% of the issued Ordinary share capital. The Directors will be seeking to renew their authorities at the forthcoming AGM.

### ioina Concer

The Group have a positive net cash balance of £10.2 million (2019: £12.4 million) at the year-end, reflecting £25.2 million of cash (2019: £12.4 million) and £15.0 million (2019: £nil) which it had drawn down under a revolving credit facility which expires on 31st August 2024. It also has access to a £10.0 million overdraft facility. For details of the covenants in place refer to note 21 on page 97.

The Group utilises its banking facilities as and when required to meet working capital requirements. As with all such facilities the overdraft is subject to annual review and is repayable on demand. The overdraft facility was renegotiated in May 2020. The Directors have received confirmation from the bank that they know of no reason why the overdraft facility will not be renewed when it falls due for review.

After making enquiries and taking account of reasonably possible changes in tracing performance, including consideration of a severe but plausible downside scenario which reflected a repeat of the first Covid national lockdown and the dosure of a large number of construction sites, the Directors have, at the time of approving the financial statements, a reasonable expectation that the Company and the Group have adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the financial statements.

# **Directors' Report** continued

### Share Capita

The Company's share capital consists of Ordinary shares with a nominal value of 10p each. The issued share capital as at 31st December 2020 was £4,305,255.80, consisting of 43,052,558 Ordinary shares of 10p each. The Company's issued Ordinary shares are fully paid and rank equally in all respects. There are no restrictions on the size of a holding nor on the transfer of Ordinary shares in the Company or on the exercise of voting rights attached to them, save that:

- certain restrictions may from time to time be imposed by laws and regulations (for example, insider trading laws and market requirements relating to close periods); and
- pursuant to the Listing Rules of the Financial Conduct Authority, whereby certain employees of the Company require the approval
  of the Company to deal in the Company's shares.

Further details on share capital are shown in note 19 to the financial statements on pages 93 to 96

## ubstantial Shareholdings

Notifications of the following voting interests in the Company's Ordinary share capital had been received by the Company (in accordance with Chapter 5 of the FCA's Disclosure and Transparency Rules) as at 31st December 2020 and 24th March 2021:

	Number of		Number of	
	shares held at	% of voting	shares held at	% of voting
	31st December 2020	rights held	24th March 2021	rights held
Regent Gas Holdings Limited	6,928,182	16.09%	7,385,358	17.15%
Hargreaves Lansdown, stockbrokers	3,016,831	7.01%	3,060,402	7.11%
Interactive Investor	3,010,149	6.99%	3,424,620	7.95%
Heritage Capital Management	2,510,000	5.83%	2,510,000	5.83%
Barclays Smart Investor	1,974,459	4.59%	2,008,626	4.67%
Walker Crips Investment Management	1,347,764	3.13%	1,358,875	3.16%

The information shown above was correct at the time of disclosure, however the date received may not have been within the current financial reporting period. It should also be noted that these holdings may have changed since the Company was notified, however, notification of any change is not required until the next notifiable threshold is crossed.

# Significant Agreements – Change of Control

The Directors are not aware of any significant agreements that take effect, alter or terminate upon a change of control of the Company following a takeover bid.

The Company has an Equity Incentive Plan (EIP') in place for Directors and senior management, and an employee share save scheme in place which is available to all employees. The rules of the EIP provide that awards made under the EIP may vest on a change of control of the Company, at the discretion of the Remuneration Committee. The rules of the Savings Related Share Option Scheme provide that in the event of a change of control, outstanding options may be exchanged or replaced with similar options on the same terms. Further details on employee share schemes are disclosed in note 19 to the financial statements on pages 93 to 96.

There are no other known agreements between the Company and its Directors or employees providing for compensation for loss of office or employment that occurs because of a takeover bid.

### iignificant Interest

Save for interests in service agreements, none of which extend beyond 12 calendar months, the Directors have no material interest in any contract of significance that would have required disclosure under the continuing obligations of the Financial Conduct Authority Listing Rules, nor have they any beneficial interest in the issued share capital of the subsiciary companies.

## Qualifying Third Party Indemnities

The Articles of Association of the Company entitle the Directors, to the extent permitted by the Companies Act 2006 and other applicable legislation, to be indemnified out of the assets of the Company in the event that they suffer any expenses in connection with certain proceedings relating to the execution of their duties as Directors of the Company.

In addition, the Company has in place insurance in favour of its Directors and officers in respect of certain losses or liabilities to which they may be exposed due to their office up to a limit of £10 million. The insurance was in force throughout the year.

## Research and Development

The Group undertakes research and development activity in creating innovative design and construction solutions integral to the delivery of its projects. The direct expenditure incurred is not separately identifiable as the investment is usually contained within the relevant project.

### olitical Donations

The Group made no political donations during the year ending 31st December 2020 (2019: fnil).

## **Events After the Balance Sheet Date**

There have been no significant events since the balance sheet date which would have a material effect on the financial statements.

### Company Status

So far as the Directors are aware, the Company is not a close company.

### Independent Auditors

Pricewaterhouse Coopers LLP has completed a 10 year tenure following the audit of the 2020 Financial statements. As a result the Company held a competitive tender process for the 2021 statutory audit contract, which was overseen by the Audit Committee. On the recommendation of the Committee the Board proposes that Pricewaterhouse Coopers LLP be reappointed as auditors.

A resolution is therefore proposed at the AGM for the reappointment of PricewaterhouseCoopers LLP as independent auditors of the Company at a rate of remuneration to be

## Annual General Meeting ('AGM')

The AGM of the Company will be held at the Company's head office at 45 Moorfields, London EC2Y 9AE at 10am on Wednesday 5th May 2021. At the time of printing and posting of this Notice of AGM, the country is experiencing unprecedented disruption due to the outbreak of Coronavirus (COVID-19) and the Government has published compulsory measures (the 'Stay at Home Measures') prohibiting, among other things, indoor public gatherings.

In normal circumstances, the Board greatly values the opportunity to meet shareholders in person. However, if the Stay at Home Measures remain in place at the date of the AGM you will not be able to attend the meeting and the quorum requirements for the meeting, which is two members present in person or by proxy, will be met by two directors who are shareholders in the Company in order to conduct the business of the meeting. If you seek to attend the meeting, I am afraid you will be refused entry. The AGM is important for any public company, but at the moment the health of the Company's shareholders, workforce and officers is paramount.

The Notice convening the AGM, together with details of the special business to be considered and explanatory notes for each resolution, is contained in a separate circular sent to shareholders. It is also available to be viewed on the Company's website.

Approved by the Directors and signed by order of the Board.

### evor Mitchell

Company Secretary 24th March 2021

TClarke plc is registered in England No. 119351.

# Statement of Directors' Responsibilities in Respect of the Financial Statements

and the financial statements in accordance with applicable law The Directors are responsible for preparing the Annual Report

(EC) No 1606/2002 as it applies in the European Union and company financial statements in accordance with International Accounting Standards in conformity with the requirements of Financial Reporting Standards adopted pursuant to Regulation requirements of the Companies Act 2006 and International with international accounting standards in conformity with the have prepared the Group financial statements in accordance statements for each financial year. Under that law the Directors Company law requires the Directors to prepare financial

financial statements, the Directors are required to: the profit or loss of the Group for that period. In preparing the statements unless they are satisfied that they give a true and fai view of the state of affairs of the Group and Company and of Under company law, Directors must not approve the financial

- select suitable accounting policies and then apply them
- state whether applicable international accounting standards explained in the financial statements; statements, subject to any material departures disclosed and in conformity with the requirements of the Companies Act 2006 and International Financial Reporting standards adopted pursuant to Regulation (EC) No 1606/2002 as it applies in in conformity with the requirements of the Companies Act financial statements and International Accounting Standards the European Union have been followed for the Group 2006 have been followed for the company financial
- reasonable and prudent; and make judgements and accounting estimates that are
- prepare the financial statements on the going concern basis Company will continue in business. unless it is inappropriate to presume that the Group and

for the prevention and detection of fraud and other the Group and Company and hence for taking reasonable steps The Directors are also responsible for safeguarding the assets of

Directors' Remuneration Report comply with the Companies and enable them to ensure that the financial statements and the at any time the financial position of the Group and Company Company's transactions and disclose with reasonable accuracy records that are sufficient to show and explain the Group's and The Directors are responsible for keeping adequate accounting

governing the preparation and dissemination of financial of the company's website. Legislation in the United Kingdom statements may differ from legislation in other jurisdictions. The Directors are responsible for the maintenance and integrity

## Directors' confirmations

the Group's and company's position and performance, business taken as a whole, is fair, balanced and understandable and The Directors consider that the annual report and accounts, provides the information necessary for shareholders to assess

Directors' report confirm that, to the best of their knowledge: Each of the Directors, whose names and functions are listed in

- liabilities, financial position and profit of the Group; European Union, give a true and fair view of the assets, pursuant to Regulation (EC) No 1606/2002 as it applies in the and International Financial Reporting Standards adopted accordance with international accounting standards in conformity with the requirements of the Companies Act 2006 the Group financial statements, which have been prepared in
- in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006, the company financial statements, which have been prepared position and profit of the company; and give a true and fair view of the assets, liabilities, financial
- the Strategic report includes a fair review of the development principal risks and uncertainties that it faces. Group and Company, together with a description of the and performance of the business and the position of the

In the case of each Director in office at the date the Directors'

- information of which the Group's and Company's auditors are so far as the Director is aware, there is no relevant audit
- they have taken all the steps that they ought to have taken as Company's auditors are aware of that information audit information and to establish that the Group's and a Director in order to make themselves aware of any relevant

On behalf of the Board

### Group Finance Director Trevor Mitchell

24th March 202

Registered number: 00119351

# Independent Auditors' Report to the Members of TClarke PLC

Report on the Audit of the Financial Statements

In our opinion, TClarke Plc's Group financial statements and Company financial statements (the "financial statements"):

- give a true and fair view of the state of the Group's and of the profit and the Group's and Company's cash flows for the year Company's affairs as at 31 December 2020 and of the Group's
- have been properly prepared in accordance with international the Companies Act 2006; and accounting standards in conformity with the requirements of
- the Companies Act 2006. have been prepared in accordance with the requirements of

which include a description of the significant accounting policies for the year then ended; and the notes to the financial statements the Consolidated and Company Statements of Changes in Equity the Consolidated and Company Statements of Cash Flows, and Statement, the Consolidated Statement of Comprehensive Income Position as at 31 December 2020; the Consolidated Income comprise: the Consolidated and Company Statements of Financial Annual Report and Financial Statements ("Annual Report"), which We have audited the financial statements, included within the

Our opinion is consistent with our reporting to the Audit

### Separate opinion in relation to international financial No 1606/2002 as it applies in the European Union reporting standards adopted pursuant to Regulation (EC)

reporting standards adopted pursuant to Regulation (EC) No 1606/2002 as it applies in the European Union. Companies Act 2006, has also applied international financial standards in conformity with the requirements of the Group, in addition to applying international accounting As explained in note 2 to the Group financial statements, the

properly prepared in accordance with international financial In our opinion, the Group financial statements have been reporting standards adopted pursuant to Regulation (EC) No 1606/2002 as it applies in the European Union.

Auditors' responsibilities for the audit of the financial statements Our responsibilities under ISAs (UK) are further described in the have obtained is sufficient and appropriate to provide a basis section of our report. We believe that the audit evidence we Standards on Auditing (UK) ("ISAs (UK)") and applicable law. We conducted our audit in accordance with International

financial statements in the UK, which includes the FRC's Ethical the ethical requirements that are relevant to our audit of the have fulfilled our other ethical responsibilities in accordance with Standard, as applicable to listed public interest entities, and we We remained independent of the Group in accordance with

non-audit services prohibited by the FRC's Ethical Standard were To the best of our knowledge and belief, we declare that not provided to the Group.

> We have provided no non-audit services to the Group in the period under audit.

### Our audit approach

 Our audit covered the audit of all the significant components by the Group audit team. The above accounted for 100% of the Group's revenue and profit before tax. in TClarke PLC, TClarke Contracting Limited, which is the the defined benefit pension is held. All work was completed holds the Group's properties and TClarke Services Ltd, where main external trading entity, Weylex Properties Ltd which

### **Key Audit Matters**

- Impact of Covid-19 (Group and Company) respect of construction contracts (Group) Revenue recognition and long-term contract accounting in
- Goodwill and intangibles impairment assessment (Group)

- based on 0.5% of average revenue for the last five years.

  Overall Company materiality: £625,000 (2019: £519,000) Overall Group materiality: £1,483,000 (2019: £1,490,000)
- Performance materiality: £1,112,250 (Group) and £469,000

based on 1% of total assets.

The scope of our audit

and assessed the risks of material misstatement in the financial As part of designing our audit, we determined materiality

# Capability of the audit in detecting irregularities

irregularities, including fraud, is detailed below. our responsibilities, outlined in the Auditors' responsibilities for with laws and regulations. We design procedures in line with Irregularities, including fraud, are instances of non-compliance extent to which our procedures are capable of detecting misstatements in respect of irregularities, including fraud. The the audit of the financial statements section, to detect material

allocation of costs between contracts. Audit procedures management bias in accounting estimates, and inappropriate fraudulent manipulation of the financial statements We evaluated management's incentives and opportunities for on the financial statements. We also considered those laws and and regulations related to the Listing Rules, Pensions identified that the principal risks of non-compliance with laws Based on our understanding of the Group and industry, we journals to increase revenue or reduce expenditure, the principal risks were related to posting inappropriate (including the risk of override of controls), and determined that financial statements such as the Companies Act 2006. regulations that have a direct impact on the preparation of the extent to which non-compliance might have a material effect legislation and UK tax legislation, and we considered the

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Report on the Audit of the Financial Statements

Independent Auditors' Report to the Members of TClarke PLC continued

- regulation and fraud, and review of board minutes and suspected instances of non-compliance with laws and Discussions with management in respect of known or internal audit reports;
- Evaluation of the operating effectiveness of management's key controls around the forecasting of costs and margin
- management in their significant accounting estimates, in particular those that involve the assessment of future events, Challenging assumptions and judgments made by determined in this respect are those relating to Revenue and which are inherently uncertain – the key estimates Retirement Benefit Obligations; and Margin, Impairment of Goodwill and Investments and
- a sample of journal entries posted with unusual account combinations, such as those with unusual or unexpected Identifying and testing journal entries, in particular testing joumals posted by unexpected users or those which contain journal postings to the income statement as well as testing
- in the financial statements. Also, the risk of not detecting a are not closely related to events and transactions reflected instances of non-compliance with laws and regulations that described above. We are less likely to become aware of There are inherent limitations in the audit procedures

misrepresentations, or through collusion. deliberate concealment by, for example, forgery or intentional not detecting one resulting from error, as fraud may involve material misstatement due to fraud is higher than the risk of

### Key audit matters

or not due to fraud) identified by the auditors, including those and in forming our opinion thereon, and we do not provide a in the context of our audit of the financial statements as a whole, make on the results of our procedures thereon, were addressed the engagement team. These matters, and any comments we most significant assessed risks of material misstatement (whether of the financial statements of the current period and include the separate opinion on these matters. allocation of resources in the audit; and directing the efforts of which had the greatest effect on: the overall audit strategy; the professional judgement, were of most significance in the audit Key audit matters are those matters that, in the auditors'

This is not a complete list of all risks identified by our audit

prior year. Otherwise, the key audit matters below are consistent with last year. unusual material transactions in current year, as compared to iability being considered an elevated risk, with no one off year, is no longer induded because of the valuation of the Benefit Pension Plan Liabilities, which was a key audit matter last Impact of Covid-19 is a new key audit matter this year. Defined

## Key audit matter

in Respect of Construction Contracts (Group)

Refer to Note 3 (Significant accounting policies), Note 4 Revenue Recognition and Long-term Contract Accounting understanding of the key judgements involved and the background to the sample of contracts discussed below. We obtained an understanding of management's own processes and controls for reviewing long-term contracts and gained an

How our audit addressed the key audit matter

quantitative and qualitative criteria including: We selected a sample of contracts to test, based on both

- low margin or loss-making contracts; high levels of revenue recognised in the year;
- significant balance sheet exposure.

progress towards complete satisfaction of that performance obligation. If a project is, or is forecast to be, loss making, it

requires the full loss to be recognised immediately.

selecting an appropriate method for measuring the entity's

involve judgements and can be complex. IFRS 15 requires revenue to be recognised over the course of the contract by

long term contracts because they result in material balances,

equalled £231.9m for the year ended 31 December 2020 (2019: £334.6m). We focused on the revenue and profit recognised on uncertainty) and Note 5 (Segment information). Total revenue (Significant judgements and sources of estimation

For our sample of contracts, we focused on the significant judgements adopted by management in relation to the revenue and margin recognition, and, in particular, judgements with respect to the percentage completion, as follows:

- We held discussions with management to understand and challenge areas of judgement taken.
- We agreed forecast revenue to signed contracts, signed sample of variations to client issued certification/instructions where appropriate;  $% \label{eq:continuous}%$ variations or other supporting documentation and traced a

end of life costs are inherently subjective. Testing percentage completion enables us to determine the appropriateness of

revenue recognition.

expected costs to be incurred on the project, except where this would not be representative of the stage of completion. Forecast

amount of costs incurred to date compared with the total

Percentage completion of contracts is calculated based on the

We compared revenue recognised with amounts certified by experience, that the differences were appropriate and through this, assessed the recoverability of balance sheet items; clients and confirmed, using our industry knowledge and

# How our audit addressed the key audit matter

Governance

61

Key audit matter

In addition, for the remaining contract population we performed the following:

supporting calculations or third-party pricing documentation and tested a sample of forecast costs to complete to procedures, compared to prior forecast (where applicable) We evaluated forecast costs to complete through analytical

as balance sheet exposure; and

We re-performed the key calculations behind the margin

applied, the profit taken and the stage of completion, as well

- We reviewed the forecast margins and for those which had moved significantly since tender and / or prior reporting
- periods, we obtained explanations from management; We target tested contracts with in year revenue above certificates Revenue recognised has also been compared to year end surveyors and include costs to date based on invoiced costs Contract Value Reports, which are produced by quantity performance materiality. Costs to date were agreed to

we are satisfied that revenue and profit recognised by management is supportable. We also considered the adequacy of the disclosures in the financial statements in relation to Based on all the evidence obtained in the above procedures, and estimates. contracts and the disclosures in respect of significant judgements

# Impact of Covid-19 (Group and Company) The Covid-19 outbreak has been declared a pandemic by the

and economic uncertainty globally. World Health Organisation. It has caused significant disruption

to the heightened uncertainty, which has a direct impact on the on the Group's and Company's future expected cash flows due subsequently re-opened, but the outbreak has impacted Group and Company performance as a result. There is a potential impact construction sites were closed for 2 to 3 months. They have all going concern assessment and asset impairment assessments. As a result of the Covid-19 lockdown in March 2020, TClarke's

impact of reduced revenues and operating profits due to Covid-19. statements and the group's viability assessment, including the forecasts as part of the Company's and Group's going concern Management has considered its short-term and medium-term

> and the process by which they were determined and approved agreeing the forecasts with the latest approved budgets and confirming the mathematical accuracy of the underlying We reviewed and evaluated management's cash flow forecasts

support management's going concern assessment liquidity and confirmed the revolving credit facility terms to We assessed management's forecast and various scenarios in continue as a going concern. We have assessed the Group's respect of the impact of Covid-19 on the Group's ability to

financial statements as detailed in the 'Goodwill and intangible We considered whether changes to working practices brought impairment assessment (Group), Key Audit Matter below. carrying value of assets and the broader impact to the Group's We considered any potential impairment indicators to the

of management's business process and IT controls. We did not identify any evidence of significant deterioration in the control about by Covid-19 had adversely impacted the effectiveness

# Independent Auditors' Report to the Members of TClarke PLC continued

Report on the Audit of the Financial Statements

Key audit matte

and Note 11 (Intangible assets). We focused on this area because the Directors' assessment of the carrying value of goodwill being £25.3m (2019: £25.3m) involves complex and subjective **Goodwill Impairment Assessment (Group)**Refer to Note 3 (Significant accounting policies), Note 4 (Significant judgements and sources of estimation uncertainty) judgements about the future results of the business.

year, such that revenue and operating profit levels for the second half of 2020 are assumed to be maintained in perpetuity, with no growth year on year. Neither scenario resulted in an impairment. Management has prepared two scenarios; the first represents a base case and the second, a downside. The base case assumes emulates the recovery post site shutdown in the first half of the increasing operating margins from 2021 to 2023. The downside

> prepared to a sufficiently detailed level, including the following: We evaluated the Directors' future cash flow forecasts, which were

How our audit addressed the key audit matter

- Challenged the forecast cash flows over the 36 month period to consider whether the estimates and assumptions are
- Tested the integrity of the underlying calculations,
- Compared 2020 financial performance to budget and
- understood the drivers of changes in profitability;
  Performed sensitivity analysis around the key drivers of the cash assumptions; and flow forecasts, in particular the revenue growth and profit
- Challenged the discount rate used by independently recalculating the cost of capital, which we have used in our also assessed by our valuation experts. sensitivities. Management's calculation of the discount rate was

Management have prepared sensitivity analysis, in respect of all CGUs. We examined the disclosures made in the financial performed by management. We concluded that the disclosures statements and compared these to the sensitivity analyses

## How we Tailored the Audit Scope

processes and controls, and the industry in which they operate structure of the Group and the Company, the accounting financial statements as a whole, taking into account the performed enough work to be able to give an opinion on the We tailored the scope of our audit to ensure that we

Group's properties and TClarke Services Ltd, where the defined external trading entity, Weylex Properties Ltd which holds the in TClarke PLC, TClarke Contracting Limited, which is the main revenue and profit before tax. audit team. The above accounted for 100% of the Group's benefit pension is held. All work was completed by the Group Our audit covered the audit of all the significant components

helped us to determine the scope of our audit and the nature, timing and extent of our audit procedures on the in evaluating the effect of misstatements, both individually materiality. These, together with qualitative considerations, of materiality. We set certain quantitative thresholds for Materiality
The scope of our audit was influenced by our application and in aggregate on the financial statements as a whole individual financial statement line items and disclosures and

Based on our professional judgement, we determined materiality for the financial statements as a whole as follows:

on our professional	on our professional Judgethent, we determined materiality for the interior state first as a whole as follows:	is as a wildle as idlows.
	Financial statements - Group	Financial statements - Company
erall materiality	£1,483,000 (2019: £1,490,000).	£625,000 (2019: £519,000).
v we ermined it	Based on 0.5% of average revenue for the last five years.	Based on 1% of total assets
chmark applied	We used revenue as a basis for materiality as the Group's profit margins have historically been low, consistent with the industry as a whole, and therefore revenue is used by the Group as a key performance indicator. An average measure was applied to avoid the volatility caused by fluctuations in revenue over the business cycle.	We used total assets as a basis for materiality as the Company does not trade and we believe that total assets is therefore the most appropriate benchmark.

Ratio

How

Over

that was also less than our overall group materiality. components were audited to a local statutory audit materiality components was between £96,500 and £1,408,850. Certain materiality. The range of materiality allocated across allocated a materiality that is less than our overall group For each component in the scope of our group audit, we

the company financial statements. £1,112,250 for the group financial statements and £469,000 for materiality was 75% of overall materiality, amounting to example in determining sample sizes. Our performance account balances, classes of transactions and disclosures, for scope of our audit and the nature and extent of our testing of Specifically, we use performance materiality in determining the and undetected misstatements exceeds overall materiality. low level the probability that the aggregate of uncorrected We use performance materiality to reduce to an appropriately

was appropriate and aggregation risk and the effectiveness of controls - and conduded that an amount at the upper end of our normal range number of factors - the history of misstatements, risk assessment In determining the performance materiality, we considered a

We agreed with the Audit Committee that we would report to them misstatements identified during our audit above £74,150 (group audit) (2019: £74,000) and £26,000 (company audit) that, in our view, warranted reporting for qualitative reasons. (2019: £24,000) as well as misstatements below those amounts

# Conclusions relating to going concern

concern basis of accounting included: and the Company's ability to continue to adopt the going Our evaluation of the directors' assessment of the Group's

- base case going concern model prepared by management; assessing the inputs and underlying assumptions of the
- assessing the downside scenarios which have been used to the underlying assumptions within each of these forecasts; sensitise the base case model, including consideration of
- covenant compliance to ensure there is sufficient liquidity and no forecast covenant breaches over the course of the going concern period. reviewing management's analysis of both liquidity and

to continue as a going concern for a period of at least twelve months from when the financial statements are authorised conditions that, individually or collectively, may cast significant doubt on the Group's and the Company's ability identified any material uncertainties relating to events or Based on the work we have performed, we have not

the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. In auditing the financial statements, we have concluded that

> and the Company's ability to continue as a going concern. predicted, this conclusion is not a guarantee as to the Group's However, because not all future events or conditions can be

concern basis of accounting In relation to the Company's reporting on how they have the directors considered it appropriate to adopt the going directors' statement in the financial statements about whether nothing material to add or draw attention to in relation to the applied the UK Corporate Governance Code, we have

sections of this report with respect to going concern are described in the relevant Our responsibilities and the responsibilities of the directors

## Reporting on other information

otherwise explicitly stated in this report, any form of do not express an audit opinion or, except to the extent does not cover the other information and, accordingly, we other information. Our opinion on the financial statements auditors' report thereon. The directors are responsible for the assurance thereon Annual Report other than the financial statements and our The other information comprises all of the information in the

misstatement of the financial statements or a material misstatement of the other information. If, based on the work or material misstatement, we are required to perform In connection with our audit of the financial statements, our responsibilities. report that fact. We have nothing to report based on these misstatement of this other information, we are required to we have performed, we conclude that there is a material procedures to conclude whether there is a material misstated. If we identify an apparent material inconsistency obtained in the audit, or otherwise appears to be materially inconsistent with the financial statements or our knowledge doing so, consider whether the other information is materially responsibility is to read the other information and, in

we also considered whether the disclosures required by the UK Companies Act 2006 have been included. With respect to the Strategic report and Directors' Report

Based on our work undertaken in the course of the audit, opinions and matters as described below the Companies Act 2006 requires us also to report certain

# Independent Auditors' Report to the Members of TClarke PLC continued

Report on the Audit of the Financial Statements

# Strategic Report and Directors' Report

of the audit, the information given in the Strategic report and Directors' Report for the year ended 31 December 2020 is in accordance with applicable legal requirements. consistent with the financial statements and has been prepared In our opinion, based on the work undertaken in the course

Strategic report and Directors' Report. audit, we did not identify any material misstatements in the Company and their environment obtained in the course of the In light of the knowledge and understanding of the Group and

the Companies Act 2006 to be audited has been properly prepared in accordance with In our opinion, the part of the Annual Report on Remuneration

## Corporate governance statement

on other information section of this report. Governance Code specified for our review. Our additional of the corporate governance statement relating to the in relation to going concem, longer-term viability and that part statement as other information are described in the Reporting responsibilities with respect to the corporate governance company's compliance with the provisions of the UK Corporate The Listing Rules require us to review the directors' statements

financial statements and our knowledge obtained during the concluded that each of the following elements of the corporate Based on the work undertaken as part of our audit, we have audit, and we have nothing material to add or draw attention governance statement is materially consistent with the

- assessment of the emerging and principal risks;
  The disclosures in the Annual Report that describe those The directors' confirmation that they have carried out a robust
- managed or mitigated; emerging risks and an explanation of how these are being principal risks, what procedures are in place to identify
- statements; concern basis of accounting in preparing them, and their whether they considered it appropriate to adopt the going The directors' statement in the financial statements about least twelve months from the date of approval of the financial Company's ability to continue to do so over a period of at identification of any material uncertainties to the Group's and
- covers and why the period is appropriate; and Group's and Company's prospects, the period this assessment The directors' explanation as to their assessment of the
- drawing attention to any necessary qualifications or operation and meet its liabilities as they fall due over the expectation that the Company will be able to continue in The directors' statement as to whether they have a reasonable period of its assessment, including any related disclosures

checking that the statement is in alignment with the relevant than an audit and only consisted of making inquiries and the Group and Company and their environment obtained in the financial statements and our knowledge and understanding of considering the directors' process supporting their statement; longer-term viability of the Group was substantially less in scope Our review of the directors' statement regarding the considering whether the statement is consistent with the provisions of the UK Corporate Governance Code; and

corporate governance statement is materially consistent with the financial statements and our knowledge obtained during we have concluded that each of the following elements of the In addition, based on the work undertaken as part of our audit

- the members to assess the group's and company's position, understandable, and provides the information necessary for Report, taken as a whole, is fair, balanced and The directors' statement that they consider the Annual
- of effectiveness of risk management and internal control The section of the Annual Report that describes the review performance, business model and strategy;
- The section of the Annual Report describing the work of the

the Listing Rules for review by the auditors. departure from a relevant provision of the Code specified under compliance with the Code does not properly disclose a report when the directors' statement relating to the Company's We have nothing to report in respect of our responsibility to

# Responsibilities for the financial statements and the audit

### directors are responsible for the preparation of the financial responsibilities in respect of the financial statements, the As explained more fully in the Statement of directors' Responsibilities of the directors for the financial statements

statements that are free from material misstatement, whether determine is necessary to enable the preparation of financial directors are also responsible for such internal control as they for being satisfied that they give a true and fair view. The statements in accordance with the applicable framework and

basis of accounting unless the directors either intend to liquidate the Group or the Company or to cease operations, or have no matters related to going concern and using the going concern ability to continue as a going concern, disclosing, as applicable responsible for assessing the Group's and the Company's In preparing the financial statements, the directors are

# Auditors' responsibilities for the audit of the financial

the basis of these financial statements. expected to influence the economic decisions of users taken on individually or in the aggregate, they could reasonably be can arise from fraud or error and are considered material if, detect a material misstatement when it exists. Misstatements that an audit conducted in accordance with ISAs (UK) will always issue an auditors' report that includes our opinion. Reasonable material misstatement, whether due to fraud or error, and to whether the financial statements as a whole are free from Our objectives are to obtain reasonable assurance about assurance is a high level of assurance, but is not a guarantee

populations. We will often seek to target particular items for limited number of items for testing, rather than testing complete auditing techniques. However, it typically involves selecting a of certain transactions and balances, possibly using data Our audit testing might include testing complete populations about the population from which the sample is selected. we will use audit sampling to enable us to draw a conclusion testing based on their size or risk characteristics. In other cases

the financial statements is located on the FRC's website at: A further description of our responsibilities for the audit of part of our auditors' report. www.frc.org.uk/auditorsresponsibilities. This description forms

### Use of this report

may come save where expressly agreed by our prior consent person to whom this report is shown or into whose hands it assume responsibility for any other purpose or to any other other purpose. We do not, in giving these opinions, accept or Chapter 3 of Part 16 of the Companies Act 2006 and for no This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with

## Other required reporting

# Companies Act 2006 exception reporting

you it, in our opinion: Under the Companies Act 2006 we are required to report to

- we require for our audit; or we have not obtained all the information and explanations
- received from branches not visited by us; or Company, or returns adequate for our audit have not been adequate accounting records have not been kept by the
- certain disclosures of directors' remuneration specified by law are not made; or
- the Company financial statements and the part of the Annual Report on Remuneration to be audited are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility

uninterrupted engagement is 10 years, covering the years ended 31 December 2011 to 31 December 2020. were appointed by the directors on 13 May 2011 to audit the financial statements for the year ended 31 December 2011 and subsequent financial periods. The period of total Following the recommendation of the Audit Committee, we

24 March 2021 Chartered Accountants and Statutory Auditors for and on behalf of PricewaterhouseCoopers LLP Matthew Mullins (Senior Statutory Auditor) London

# **Consolidated Income Statement**

For the year ended 31st December 2020

		2020			2019	
		Non-			Non-	
	Underlying items	underlying items	Total	Underlying items	underlying items	Total
Note	£m	£m	£m	£m	fm	£m
Revenue 5		ı	231.9	334.6	I	334.6
Cost of sales	(199.0)	ı	(199.0)	(296.1)	ı	(296.1)
Gross profit	32.9	ı	32.9	38.5	ı	38.5
Administrative expenses						
Amortisation of intangible assets 7	1	(0.2)	(0.2)	ı	(0.2)	(0.2)
Restructuring costs 7		(3.7)	(3.7)	ı	ı	ı
Other administrative expenses	(26.9)	ı	(26.9)	(28.3)	ı	(28.3)
Total administrative expenses	(26.9)	(3.9)	(30.8)	(28.3)	(0.2)	(28.5)
Operating profit 7	6.0	(3.9)	2.1	10.2	(0.2)	10.0
Finance costs 6	(0.9)	ı	(0.9)	(1.0)	ı	(1.0)
Profit before taxation	5.1	(3.9)	1.2	9.2	(0.2)	9.0
Taxation 9	(0.8)	0.8	ı	(1.2)	ı	(1.2)
Profit for the financial year	4.3	(3.1)	1.2	8.0	(0.2)	7.8
Earnings per share Attributable to owners of TClarke plc						
Basic 10 Diluted 10	10.29p 9.66p	(7.42)p (6.97)p	2.87p 2.69p	18.81p 17.90p	(0.44)p (0.41)p	18.37p 17.49p

The notes on pages 74 to 107 form part of these financial statements.

# Consolidated Statement of Comprehensive Income

For the year ended 31st December 2020

	fm	£m:
Profit for the year	1.2	7.8
Other comprehensive income / (expense)		
Items that will not be reclassified to the income statement		
Actuarial loss on defined benefit pension scheme	(6.5)	(6.9)
Revaluation of freehold property	1	0.4
Revaluation of minority shareholding equity investment	(2.0)	1
Deferred tax relating to items that will not be reclassified	1.7	1.2
Total other comprehensive expense for the year (net of tax)	(6.8)	(5.3)
Total comprehensive (expense) / income for the year	(5.6)	2.5

The notes on pages 74 to 107 form part of these financial statements.

# **Consolidated Statement of Financial Position**

As at 31st December 2020

22.9	15.7	Total equity
0.9	8.9	Revaluation reserve Retained earnings
3.8 (2.0)	3.8 (2.1)	Share premium 19 ESOT reserve
4.3	4.3	Equity attributable to owners of the parent Share capital 19
22.9	15.7	Total net assets
(115.5)	(129.9)	Total liabilities
(30.9)	(35.0)	Total non-current liabilities
(26.4)	(30.2)	Retirement benefit obligations 23
(2.8)	(2.2)	Obligations under leases 24,26
7.5	7.0	Non-current liabilities
(84.6)	(94.9)	Total current liabilities
(1.4)	(1.3)	Obligations under leases 24,26
(0.2)	1 3	Current tax liabilities
(0.1) (82.9)	(1.1)	Amounts due to customers under construction contracts  18
ı	(15.0)	Current liabilities Bank loans 21
138.4	145.6	Total assets
94.1	102.5	Total current assets
12.4	25.2	Cash and cash equivalents 20
36.7	0.7	Irrade and other receivables
44.6	41.7	Amounts due from customers under construction contracts
0.2	0.4	Current assets 15 Inventories
44.3	43.1	Total non-current assets
5.0	3.6	ceivables
4.8	6.2	Property, plant and equipment  Leferred tax assets  14
25.5	25.3	
2019* £m	2020 £m	Note

<sup>\*</sup> See note 27

The financial statements on pages 66 to 107 were approved by the Board of Directors on 24th March 2021 and were signed on its behalf by:

#### **lain McCusker**Director

Mark Lawrence
Director

# Company Statement of Financial Position

As at 31st December 2020 TClarke PLC Registered number 00119351

17.1	17.0	Total equity
11.0	11.0	Retained earnings
(2.0)	(2.1)	ESOT reserve
3.8	3.8	m
4.3	4.3	Share capital 19
		Equity attributable to owners of the parent
17.1	17.0	Total net assets
(35.2)	(51.0)	Total liabilities
(28.3)	(29.9)	Total non-current liabilities
(28.3)	(29.9)	Intra-Group loans 18
		Non-current liabilities
2.0	3.3	Net current assets
(6.9)	(21.1)	Total current liabilities
(6.9)	(6.1)	Trade and other payables 18
ı	(15.0)	Current liabilities Bank loans
52.3	68.0	Total assets
8.9	24.4	Total current assets
4.5	19.0	Cash and cash equivalents 20
1.7	0.6	Current tax receivables
2.7	4.8	Trade and other receivables 17
1.5	40.0	Total Holl-cullelit assets
43.4	727	Total pop-Current assets
43.4	43.6	Non-current assets Investments
2019 £m	2020 £m	Nate

The notes on pages 74 to 107 form part of these financial statements.

The Company has taken advantage of the exemption conferred by section 408 of the Companies Act 2006 from presenting its own income statement. The profit after tax for the year was £1.9 million (2019: £1.4 million).

The financial statements on pages 66 to 107 were approved by the Board of Directors on 24th March 2021 and were signed on its behalf by:

Director	lain McCusker
Director	Mark Lawrence

The notes on pages 74 to 107 form part of these financial statements.

# **Consolidated Statement of Cash Flows**

For the year ended 31st December 2020

Note	2020 £m	2019 £m
Net cash generated from operating activities 20	3.7	3.9
Investing activities		
Investment in minority shareholding	(2.0)	1
Purchase of property, plant and equipment	(0.2)	(0.3)
Net cash used in investing activities	(2.2)	(0.3)
Financing activities		
New shares issuance	1	0.1
Facility fee	(0.1)	(0.1)
Proceeds from bank borrowing 21	15.0	1
	(1.9)	(1.7)
y ESOT	(0.1)	(0.6)
Repayment of lease obligations	(1.6)	(1.3)
Net cash generated from / (used in) financing activities	11.3	(3.6)
Net increase in cash and cash equivalents	12.8	1
Cash and cash equivalents at the beginning of the year	12.4	12.4
Cash and cash equivalents at the end of the year	25.2	12.4
	2.62	

The notes on pages 74 to 107 form part of these financial statements.

# **Company Statement of Cash Flows**

For the year ended 31st December 2020

4.5	19.0	Cash and cash equivalents at the end of the year
4.5	4.5	Net increase in cash and cash equivalents  Cash and cash equivalents at the beginning of the year  20
(2.3)	12.9	Net cash generated from / (used in) financing activities
(1.7) (0.6)	(1.9) (0.1)	Equity dividends paid 19 Acquisition of shares by ESOT 19
0.1)	(0.1)	Facility fee New shares
i : I	15.0	Financing activities Proceeds from bank borrowing 21
6.0	4.0	Net cash generated from investing activities
6.0	4.0	Investing activities Dividends received from subsidiaries
(3.7)	(2.4)	Net cash used in operating activities 20
2019 £m	2020 £m	Note

The notes on pages 74 to 107 form part of these financial statements.

# **Consolidated Statement of Changes** in **Equity**

For the year ended 31st December 2020

Attributable to owners of the parent	
butable to owners of the paren	Attr
to owners of the paren	but
the paren	
the paren	ners o
parent	the
	parent

		Attı	ributable to own	Attributable to owners of the parent	#	
	Share	Share	ESOT share	Revaluation	Retained	Total
	capital	premium	fm	reserve	eamings	Equity
At 1st January 2019	4.3	3.7	(1.4)	0.5	15.0	22.1
Comprehensive income Profit for the year	I	ı	I	I	7.8	7.8
Other comprehensive (expense)/income Actuarial loss on retirement benefit						
obligation	1	1	1	1	(6.9)	(6.9)
Deterred income tax on actuarial loss on retirement benefit obligation	1	1	1	1	1.2	1.2
Revaluation of freehold property, net of tax	1	ı	ı	0.4	1	0.4
Total other comprehensive expense	ı	ı	ı	0.4	(5.7)	(5.3)
Total comprehensive income	ı	ı	ı	0.4	2.1	2.5
Transactions with owners		0				2
Share-based payment credit	ı	1 -	1	ı	0.5	0.5
Shares acquired by ESOT  Dividends paid	1 1	1 1	(0.6)	1 1	(1.7)	(0.6) (1.7)
Total transactions with owners	1	0.1	(0.6)	1	(1.2)	(1.7)
At 31st December 2019	4.3	3.8	(2.0)	0.9	15.9	22.9
Comprehensive income/(expense) Profit for the year	ı	ı	ı	ı	1.2	1.2
Other comprehensive (expense)/income Actuarial loss on retirement benefit obligation Deferred income tax on acturial loss on	1	1	ı	ı	(6.5)	(6.5)
Minority shareholding equity investment	1	1	1	1	(2.0)	(2.0)
Total other comprehensive expense	ı		ı		(6.8)	(6.8)
Total comprehensive expense		1			(5.6)	(5.6)
<b>Transactions with owners</b> Transfer on depreciation of freehold properties	ı	ı	ı	(0.1)	0.1	ı
Share-based payment credit	1	1	1	ı	0.4	0.4
Shares acquired by ESOI  Dividends paid	1 1	1 1	(0.1)	1 1	(1.9)	(1.9)
Total transactions with owners	1	1	(0.1)	(0.1)	(1.4)	(1.6)
At 31st December 2020	4.3	3.8	(2.1)	0.8	8.9	15.7

The notes on pages 74 to 107 form part of these financial statements.

# Company Statement of Changes in Equity

For the year ended 31st December 2020

		Attributab	Attributable to owners of the parent	ne parent	
	Share	Share	ESOT share	Retained	Total
	capital	premium	reserve	earnings	Equity
	fm	fm	fm	fm	£m
At 1st January 2019	4.3	3.7	(1.4)	11.1	17.7
Comprehensive income					
Profit for the year	ı	ı	ı	1.4	1.4
Total comprehensive income	ı	ı	ı	1.4	1.4
Transactions with owners					
New shares	1	0.1	ı	ı	0.1
Share-based payment credit	1	1	ı	0.2	0.2
Shares acquired by ESOT	1	1	(0.6)	ı	(0.6)
Dividends paid	ı	ı	ı	(1.7)	(1.7)
Total transactions with owners	ı	0.1	(0.6)	(1.5)	(2.0)
At 31st December 2019	4.3	3.8	(2.0)	11.0	17.1
Comprehensive income					
Profit for the year	1		1	1.9	1.9
Total comprehensive income	1			1.9	1.9
Transactions with owners Shares acquired by ESOT	ı	ı	6	ı	6
Dividends paid	1		1.	(1.9)	(1.9)
Total transactions with owners	ı			(1.9)	(2.0)
			(0.1)	11111	

The notes on pages 74 to 107 form part of these financial statements.

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### Financial Statements

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# **Notes to the Financial Statements**

For the year ended 31st December 2020

#### 1 General Information

TClarke plc is a public limited company listed on the London Stock Exchange, incorporated and domiciled in the United Kingdom. The address of its registered office and principal place of business is disclosed on page 108. The nature of the Group's operations and its principal activities are described in note 5 and in the Strategic report on pages 1 to 26. The Company is limited by shares.

#### Basis of Preparatio

#### tatement of Compliance

These financial statements have been prepared in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006 and in accordance with International Financial Reorting Standards ("IFRS") adopted pursuant to Regulation (EC). No 1606/2002 as it applies in the European Union and have been prepared on a going concern basis under the historic cost convention as modified by the revaluation of land and buildings. They comprise the Company financial statements of TClarke plc and the consolidated financial statements of TClarke plc and all its subsidiaries made up to 31st December 2020 and have been presented in £ million.

The preparation of financial statements in conformity with IFRS as adopted by the EU requires the use of certain critical accounting estimates, it also requires management to exercise its judgement in the process of applying the Group's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the consolidated financial statements, are disclosed in note 4.

#### ioina Concen

The Group have a positive net cash balance of £10.2 million (2019: £12.4 million) at the year-end, reflecting £25.2 million of cash (2019: £12.4 million) and £15.0 million (2019: £nil) which it had drawn down under a revolving credit facility which expires on 31st August 2024. It also has access to a £10.0 million overdraft facility. For details of the covenants in place refer to note 21 on page 97.

The Group utilises its banking facilities as and when required to meet working capital requirements. As with all such facilities the overdraft is subject to annual review and is repayable on demand. The overdraft facility was renegotiated in May 2020. The Directors have received confirmation from the bank that they know of no reason why the overdraft facility will not be renewed when it falls due for review.

After making enquiries and taking account of reasonably possible changes in trading performance, including consideration of a severe but plausible downside scenario which reflected a repeat of the first COVID national lockdown and the dosure of a large number of construction sites, the Directors have, at the time of approving the financial statements, a reasonable expectation that the Company and the Group have adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the financial statements.

# Application of New and Revised Standards

The principal accounting policies applied in the preparation of these consolidated and Company financial statements are set out in note 3 below. These policies have been consistently applied to all the years presented.

### 3 Significant Accounting Policies

#### (i) Basis of Consolidation

The consolidated financial statements incorporate the financial statements of the Company and entities controlled by the Company (its subsidiaries) made up to 31st December each year. Control is achieved when the Company has power over the investee, is exposed, or has rights, to variable returns from its involvement with the investee, and has the ability to use its power to affect its returns.

Income and expenses of subsidiaries acquired or disposed of during the year are included in the consolidated income statement from the effective date of acquisition or up to the effective date of disposal, as appropriate. Where necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with those used by other members of the Group. All intra-Group transactions, balances, income and expenses are eliminated on consolidation.

# (ii) Employee Share Ownership Trust ('ESOT')

As the Company is deemed to have control of its ESOT, it is included in the consolidated financial statements. The ESOT's assets (other than investments in the Company's shares), liabilities, income and expenses are included on a line-by-line basis in the consolidated financial statements. The ESOT's investment in the Company's shares is deducted from equity in the consolidated statement of financial position as if they were treasury shares. The Trustee of the ESOT has waived its right to dividends on the shares held in the ESOT.

#### (iii) Segmental Reporting

Operating divisions are reported in a manner consistent with internal reporting provided to the Board who, representing the 'Chief Operating Decision-Maker' as per IFRS 8, are responsible for allocating resources to, and assessing the performance of, operating chickions

#### (iv) Revenue Recognition

Revenue is recognised in accordance with the five-step model outlined in IFRS 15.

- Identify the contract with the customer.
- 2. Identify the performance obligations in the contract
- Allocate the transaction price to the performance obligations in the contract.
- Recognise revenue when or as the entity satisfies its performance obligations

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# Notes to the Financial Statements continued

For the year ended 31st December 2020

## 3 Significant Accounting Policies continue

Revenue derives largely from two sources: most significantly, from long-term contracts whereby the Group designs, installs and integrates mechanical and electrical systems for customers (construction contracts', see (v); less significantly, from ongoing maintenance works on previously installed systems. In both instances, steps one to five of the revenue recognition process are determined with reference to the formal contract which exists with the customer. In these contracts, the transaction price, performance obligations, etc. are readily identifiable and distinct.

Revenue from maintenance work is measured as the amount the entity expects to be entitled to in exchange for transferring goods or services to the customer – this amount is net of discounts and VAT. It is recognised at the point in time the customer obtains control over the asset associated with the works.

Interest income is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable.

The Group does not expect to have any contracts where the period between the transfer of the promised goods or services to the customer and payment by the customer exceeds one year. As a consequence, the Group does not adjust any of the transaction price for the time value of money.

#### (v) Construction Contract

Where the outcome of a construction contract can be estimated reliably, revenue and costs are recognised over time by reference to the stage of completion of the contract activity at the reporting date, measured and based on the proportion of contract costs (prime costs and overheads) incurred for the work performed to date relative to the estimated total contract costs, except where this would not be representative of the stage of completion (instances of which are rare).

The earliest point at which profit is taken is that at which the outcome of the contract, based on an assessment by officials of the Group, can be reliably foreseen, taking into account the circumstances of each contract. Variations are included to the extent it is highly probable that its inclusion will not result in a significant revenue reversal in the future. Full provision is made for any foreseeable losses to completion.

'Contract assets' (as discussed in IFRS 15.107) are recognised when the Group performs by transferring goods or services to a customer before the customer pays consideration or before payment is due. This asset is assessed for impairment in accordance with IFRS 9. These 'contract assets' have been termed 'Amounts due from customers under construction contracts' in these financial statements.

'Contract liabilities' (as discussed in IFRS 15.106) are recognised if a customer pays consideration before the entity transfers a good or service. These have been captioned in these financial statements as 'Amounts due to customers under construction contracts' respectively.

Bid costs are expensed as incurred, unless recoverable from customers.

### (vi) Acquisitions and Goodwill

Acquisitions of subsidiaries and businesses are accounted for using the acquisition method. The consideration transferred in a business combination is measured at fair value, which is calculated as the aggregate of the fair values at the acquisition date of assets transferred, liabilities incurred and equity instruments issued, to the former owners by the Group in exchange for control of the acquiree. Acquisition-related expenses are recognised directly in the income statement.

Purchased goodwill is measured as the excess of the sum of the fair value of the consideration transferred over the net of the acquisition date fair values of the identifiable assets and liabilities acquired, and is capitalised and classified as an intangible asset in the consolidated statement of financial position.

The acquiree's identifiable assets, liabilities and contingent liabilities are recognised at their fair values at the acquisition date, except for non-current assets (or disposal groups) that are classified as held for sale in accordance with IFRS 5 'Non-current assets held for sale and discontinued operations.'

When the consideration transferred by the Group in a business combination includes a contingent consideration arrangement, the contingent consideration is measured at its acquisition date fair value and included as part of the consideration transferred in a business combination.

# 3 Significant Accounting Policies continued

Changes in the fair value of the contingent consideration that qualify as measurement period adjustments are adjusted retrospectively, with corresponding adjustments against goodwill.

Measurement period adjustments are adjustments that arise from additional information obtained during the 'measurement period' (which cannot exceed one year from the acquisition date) about facts and circumstances that existed at the acquisition date. The subsequent accounting for changes in the fair value of the contingent consideration that do not qualify as measurement period adjustments depends on how the contingent consideration is classified. Contingent consideration that is classified as equify is not remeasured at subsequent reporting dates and its subsequent settlement is accounted for within equify. Contingent consideration that is classified as an asset or a liability is remeasured at subsequent reporting dates in accordance with IAS 39 or IAS 37 'Provisions, contingent liabilities and contingent assets', as appropriate, with the corresponding gain or loss being recognised in profit or loss.

If the initial accounting for a business combination is incomplete by the end of the reporting period in which the combination occurs, the Group reports provisional amounts for the items for which the accounting is incomplete. Those provisional amounts are adjusted during the measurement period, or additional assets or liabilities are recognised, to reflect new information obtained about facts and circumstances that existed at the acquisition date that, if known, would have affected the amounts recognised at that date.

Goodwill arising on acquisitions before the date of transition to IFRS has been retained at the previous UK GAAP amount subject to being tested for impairment. Goodwill is reviewed for impairment on an annual basis. When the Directors consider the initial value of the acquisition to be negligible, the goodwill is written off to the income statement immediately.

# (vii) Impairment of Goodwill and other Non-financial Assets

Goodwill arising on an acquisition of a business is carried at cost as established at the date of acquisition of the business less accumulated impairment losses, if any.

Inpairment tests on goodwill are undertaken annually at the financial year end. Other non-financial assets are subject to impairment tests whenever events or changes in circumstances indicate that their carrying amount may not be recoverable. Where the carrying value of an asset exceeds its recoverable amount (i.e. the higher of value in use and fair value less costs to sell), the asset is written down accordingly.

Where it is not possible to estimate the recoverable amount of an individual asset, the impairment test is carried out on the asset's cash-generating unit (i.e. the lowest group of assets in which the asset belongs for which there are separately identifiable cash flows). For the purposes of impairment testing, goodwill is allocated on initial recognition to each of the Group's operating segments that are expected to benefit from the synergies of the combination giving rise to the goodwill.

Impairment charges are included in non-underlying costs in the consolidated income statement, except to the extent they reverse gains previously recognised in the consolidated statement of comprehensive income. An impairment loss recognised for goodwill is not reversed.

Intangible assets acquired in a business combination and recognised separately from goodwill are initially recognised at cost, being their fair value at the acquisition date. Subsequent to initial recognision, intangible assets are reported at cost less accumulated amortisation and impairment losses. Amortisation is recognised on a straight-line basis over the estimated useful lives of the relevant assets, determined on an individual basis and ranging from one to ten years.

### ix) Property, Plant and Equipment

Land and buildings comprise mainly offices occupied by the operating units of the Group. Land and buildings are shown at fair value, based on valuations carried out by external independent valuer, less subsequent depreciation. Valuations are performed with sufficient regularity to ensure that the fair value of a revalued asset does not differ materially from its carrying amount. Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset, and the net amount is restated to the revalued amount of the asset. On disposal of the asset the balance of the revaluation reserve pertaining to the asset is transferred from the revaluation reserve to retained earnings.

All other property, plant and equipment is stated at historical cost less depreciation. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

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# Notes to the Financial Statements continued

For the year ended 31st December 2020

# 3 Significant Accounting Policies continued

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will it flow to the Group and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged to the income statement during the financial period in which they are incurred.

Increases in the carrying amount arising on revaluation of land and buildings are credited to other comprehensive income and shown as revaluation reserves in shareholders' equity. Decreases that offset previous increases of the same asset are charged in other comprehensive income and debited against revaluation reserves directly in equity; all other decreases are charged to the income statement.

Each year the difference between depreciation based on the revalued carrying amount of the asset charged to the income statement and depreciation based on the asset's original cost is transferred from the revaluation reserve to retained earnings. On disposal of the asset, the balance of the revaluation reserve pertaining to the asset is transferred from the revaluation reserve to retained earnings.

Depreciation is calculated on a straight-line basis so as to write off the cost less residual values of the relevant assets over their useful lives, using the following rates:

Freehold properties: 2%

Leasehold improvements: 10% or life of lease if shorter

Plant, machinery and motor vehicles: 10%-33%

Right-of-use assets held under leases are depreciated over their expected useful lives on the same basis as owned assets or, where shorter, the term of the relevant lease.

#### (x) Investment

Investments in subsidiaries are recorded at cost, being the fair value of consideration paid, and subsequently at cost less provisions for impairment. Cost includes the fair value of equity-settled share-based payment arrangements relating to options to acquire shares in TClarke plc granted to subsidiary employees under Savings Related Share Option schemes.

During the year the Group made a minority shareholding equity investment. In accordance with an irrevocable election made upon initial recognition (as per IFRS 9 5.7.5), the subsequent remeasurement of the fair value of the investment has been charged to other comprehensive income.

#### ki) Inventories

Inventories of raw materials and consumables are initially recognised at cost, and subsequently at the lower of cost and net realisable value. Cost is determined on a first-in first-out basis and comprises all costs of purchase, costs of conversion and other costs incurred in bringing the asset to its present location and condition.

# (xii) Leasing and Hire Purchase Commitments

#### As a Lessee

The Group assesses whether a contract is or contains a lease at the start of a contract. The Group recognises a right-of-use asset and a corresponding lease liability for all lease agreements in which it is the leasee (with the exception of short-term and low value leases as defined in IRS 16 which are recognised as an operating expense on a straight-line basis over the term). The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Group uses its incremental borrowing rate. The right-of-use asset recognised initially is the amount of the lease liability, adjusted for any lease payments and lease incentives made before the commencement date, in accordance with IFRS 16.24.

#### As a Lessor

Income is recognised on a straight-line basis over the term of the relevant lease.

#### (xiii) Financial Instruments

The Group's financial instruments comprise trade and other receivables (excluding prepayments), contract trade and other payables (excluding deferred income and taxation), and cash and cash equivalents net of overdafts. The Group classifies its financial assets as loans and receivables and its financial liabilities as liabilities at amortised cost. The Group does not trade in any financial derivatives. Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or realise the asset and settle the liability simultaneously.

# 3 Significant Accounting Policies continued

### Trade and Other Receivables

Trade and other receivables are non-interest bearing and are measured on initial recognition at fair value and subsequently at amortised cost. On initial recognition, a loss allowance is created which reflects the lifetime expected credit loss on that asset. This loss allowance is subsequently reassessed at each reporting period date.

Trade and other receivables are presented net of the loss allowance.

#### k Deposits

Bank deposits comprise cash placed on deposit with financial institutions with an initial maturity of six months or more, and are measured at amortised cost. Finance income is recognised using the effective interest method and is added to the carrying value of the asset as it arises.

#### Cash and Cash Equivalents

Cash and cash equivalents comprise cash at bank and in hand, bank overdrafts, demand deposits and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of changes in value. Bank overdrafts are included within current liabilities in the statement of financial position. Finance income and expense are recognised using the effective interest method and are added to the carrying value of the asset or liability as they arise.

#### ank Loans

Interest-bearing bank loans are recorded at the fair value of the proceeds received, net of direct issue costs. Finance charges are accounted for on an accruals basis in the income statement using the effective interest method, and are added to the carrying value of the instrument to the extent that they are not settled in the period in which they arise.

#### Trade and Other Payables

Trade and other payables are initially measured at fair value and subsequently at amortised cost. Trade and other payables are non-interest bearing.

#### iv) Taxation

Income tax expense represents the sum of the tax currently payable and deferred tax.

Tax is recognised in the income statement except to the extent that it relates to items recognised in other comprehensive income. The tax currently payable is based on taxable profit for the period. Taxable profit differs from net profit as reported in the income statement because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible.

Deferred tax is the tax expected to be payable or recoverable on differences between the carrying amounts of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit and is accounted for using the liability method. Deferred tax liabilities are generally recognised for all taxable temporary differences and deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which deductible temporary differences can be utilised.

The amount of any deferred tax asset or liability recognised is determined using tax rates that have been enacted or substantively enacted by the reporting date and are expected to apply when the deferred tax liabilities or assets are settled or recovered.

Deferred tax assets and liabilities are offset as the Group has a legally enforceable right to offset current tax assets and liabilities relate to taxes levied on either the same company, or on different companies, where there is an intention to settle current tax assets and liabilities on a net basis.

#### (xv) Borrowing

Borrowings are recognised initially at fair value, net of transaction costs incurred. Borrowings are subsequently carried at amortised cost. Any difference between the proceeds (net of transaction costs) and the redemption value is recognised in the income statement over the period of the borrowings using the effective interest method.

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For the year ended 31st December 2020

Notes to the Financial Statements continued

# 3 Significant Accounting Policies continued

#### (xvi) Borrowing Costs

evidence that it is probable that some or all of the facility will be drawn down, the fee is capitalised as a prepayment for liquidity services and amortised over the period of the facility to which it relates some or all of the facility will be drawn down. In this case, the fee is deferred until the loan is drawn down. To the extent there is no Fees paid on the establishment of loan facilities are recognised as transaction costs of the loan to the extent that it is probable that

recognised in the income statement in the period in which they are incurred Borrowing costs that are directly attributable to qualifying assets are added to the cost of the asset. All other borrowing costs are

Dividends are recognised when they become legally payable. In the case of interim dividends to equity shareholders, these are recognised when they are paid. In the case of final dividends, these are recognised when approved by the shareholders at the AGM

### (xviii) Retirement Benefit Costs

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due

recognised in full in the period in which they occur. They are recognised outside the income statement and presented as a component Projected Unit Credit Method, with actuarial valuations being carried out at each reporting date. Actuarial gains and losses are fair value of scheme assets. For defined benefit retirement benefit schemes, the cost of providing benefits is determined using the The retirement benefit obligation represents the fair value of the defined benefit obligation at each reporting date as reduced by the

in the current year, benefit changes, curtailments and settlements. Past service cost is recognised immediately in the income statement. statement, except where included in the cost of an asset, and reflects the increase in the defined benefit obligation resulting from service The current service cost of defined benefit retirement benefit schemes is recognised in 'employee benefit expense' in the income

### (xix) Long-term Employee Benefits

employee benefit arrangements and the amount of the obligation can be reliably measured. The liability is discounted to present value where it is due after more than one year. Long-term employee benefits are accrued when the Group has a legal or constructive obligation to make payments under long-term

Equity-settled share-based payments to employees and others providing similar services are measured at the fair value of the equity instruments at the grant date. Details regarding the determination of the fair value of equity-settled share-based transactions are set out in note 19.

revision of the original estimates, if any, is recognised in profit or loss such that the cumulative expense reflects the revised estimate end of each reporting period, the Group revises its estimate of the number of equity instruments expected to vest. The impact of the period, based on the Group's estimate of equity instruments that will eventually vest, with a corresponding increase in equity. At the with a corresponding adjustment to equity The fair value determined at the grant date of the equity-settled share-based payments is expensed on a straight-line basis over the

income statement to assist in understanding the underlying financial performance achieved by the Group, such as the costs associated with a major programme of restructuring. This also includes items that are irregular in nature, and also the amortisation of acquired on acquired intangible from underlying performance avoids the potential double counting of such costs the income statement, in maintaining these customer relationships. The Group considers that the exclusion of the amortisation charge intangibles, which principally relates to acquired customer relationships. The Group incurs costs, which are recognised as an expense in Non-underlying items are items of financial performance which the Group believes should be separately identified on the face of the

# Financial Statements

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# 4 Significant Judgements and Sources of Estimation Uncertainty

are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. expenses incurred during the period that may not be readily apparent from other sources. The estimates and associated assumptions estimates and assumptions about the carrying amounts of assets and liabilities at the reporting date and the amounts of revenue and In the application of the Group's accounting policies, which are described above, the Directors are required to make judgements,

revision affects both current and future periods. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the

The estimates and assumptions that have the most significant impact are set out below

the contract with variations, which can be significant, often being agreed as part of the final account negotiation forecasting the final costs to be incurred on a contract in progress and the process whereby applications are made during the course of The recognition of revenue and profit on construction contracts is a key source of estimation uncertainty due to the difficulty of

not to recognise variations in full until formally agreed. the recognition criteria of IFRS 15 have been met. At 31st December 2020 the Group had approximately £15 million (2019: £31 million) of formally instructed, unagreed variations, of which £9 million (2019: £19 million) had been taken to revenue. It is the Group's policy balances which are considered to be impaired. The Group only recognises revenue once there is a formal contractual entitlement and Directors also take into account the recoverability of contract balances and trade receivables, and allowances are made for those reviews of all live contracts are undertaken on a regular basis, with all significant contracts being reviewed on a monthly basis. The The Group's policies for the recognition of revenue and profit on construction contracts are set out in note 3(v) on page 76. Commercial

## Impairment of Goodwill and Investments

investments in the relevant subsidiaries in the Company's financial statements. discount rate. Further details are provided in note 11. The estimation of the value in use is also used to assess the carrying value of goodwill, including the estimation of the timing and amount of future cash flows generated by the cash-generating unit and a suitable Determining whether goodwill is impaired requires an estimation of the value in use of the cash-generating unit giving rise to the

### Retirement Benefit Obligations

A sensitivity analysis is included in note 23 on page 102. may have a significant effect on the income statement, statement of comprehensive income and the statement of financial position. Group takes advice from independent actuaries relating to the appropriateness of the assumptions. Changes in the assumptions used The costs, assets and liabilities of the defined benefit scheme operated by the Group are determined using methods relying on actuarial estimates and assumptions, which are largely dependent on factors outside the control of the Group. Details of the key assumptions are set out in note 23, and include the discount rate, expected return on assets, rate of inflation and mortality rates. The

#### (i) Reportable Segments

The Group provides mechanical and electrical contracting and related services to the construction industry and end users

non-underlying items. South and UK North, reporting to the Board who represent the 'chief operating decision-maker' as per IFRS 8. The measurement basis used to assess the performance of the divisions is underlying operating profit, stated before amortisation of intangible assets and other For management and internal reporting purposes, the Group is organised geographically into three regional divisions: London, UK

in note 3. Segmental information is based on internal management reporting location of customers. The accounting policies for the reportable segments are the same as the Group's accounting policies disdosed All transactions between segments are undertaken on normal commercial terms. All the Group's operations are carried out within the United Kingdom, and there is no significant difference between revenue based on the location of assets and revenue based on the

For the year ended 31st December 2020

## 5 Segment Information continued

(ii) Segment Information and Revenue Analysis – Current Year

				Group costs	
				and	
	London	UK South	UK North	Unallocated	Total fm
Revenue from contracts with customers	134.6	55.1	42.2		231.9
Underlying operating profit	4.9	2.7	0.7	(2.3)	6.0
Restructuring costs		ı	1	(3.7)	(3.7)
Amortisation of intangibles	1	1	(0.2)	1.	(0.2)
Operating profit	4.9	2.7	0.5	(6.0)	2.1
Finance costs	1	1		(0.9)	(0.9)
Profit before tax	4.9	2.7	0.5	(6.9)	1.2
Taxation expense	ı	ı	ı	ı	1
Profit for the year	4.9	2.7	0.5	(6.9)	1.2
		London	UK South	UK North £m	Total £m
Business sector					
Facilities Management		2.4	9.7	5.7	17.8
Infrastructure		20.6	22.1	16.2	58.9
Engineering Services		59.4	15.7	6.5	81.6
Residential & Hotels		21.7	7.6	12.8	42.1
Technologies		30.5	ı	1.0	31.5
Total revenue		134.6	55.1	42.2	231.9

# (iii) Segment Information and Revenue Analysis – Prior Year

(iii) begine in ormanon and revenue marysis – i nor real					
,				Group costs	
				and	
	London	UK South	UK North	Unallocated	Total
	fm	fm	fm	fm	fm
Revenue from contracts with customers	201.0	66.3	67.3	I	334.6
Underlying operating profit	8.2	3.6	1.4	(3.0)	10.2
Amortisation of intangibles	ı	ı	(0.2)	ı	(0.2)
Operating profit	8.2	3.6	1.2	(3.0)	10.0
Finance costs	ı	ı	ı	(1.0)	(1.0)
Profit before tax	8.2	3.6	1.2	(4.0)	9.0
Taxation expense	ı	ı	ı	(1.2)	(1.2)
Profit for the year	8.2	3.6	1.2	(5.2)	7.8
		London	UK South	UK North	Total
Business sector		Ë	Ė	=	Ė
Facilities Management and Frameworks		2.7	11.6	14.9	29.2
Infrastructure		14.2	23.4	18.7	56.3
Engineering Services		112.7	25.4	9.8	147.9

Residential & Hotels Technologies

Total revenue

26.9 44.5 201.0

> 5.5 0.4

23.4 0.5 67.3

## 5 Segment Information continued

Revenue is wholly attributable to the principal activity of the Group and arises solely within the United Kingdom.

Revenue recognised in the year that was included in the contract liability balance at the beginning of the year was £0.1 million (2019: £8.4 million).

At the end of the year, the aggregate amount of transaction price allocated to performance obligations that are unsatisfied (or partially unsatisfied) was £271.8 million (2019: £250.2 million). These will be recognised as revenue in accordance with the satisfaction of the performance obligations.

No single customer contributed 10% or more of the Group's revenue for 2020 (2019: One customer contributed £37.1m).

In the current year, the incremental costs of obtaining a contract with a customer which has been recognised as an asset is finil (2019: fnil).

In the current year, the costs to fulfil a contract with a customer which has been recognised as an asset is fnil (2019: fnil).

Of the £231.9 million revenue recognised in 2020 (2019: £334.6 million), £218.4 million was recognised over time (2019: £317.1 million) and £13.5 million was recognised at a point in time (2019: £17.5 million). This disclosure has been included in 2020 to comply with the disclosure requirements of IFRS 15.

#### 6 Finance Costs

	2020 £m	2019 £m
Finance costs		
Interest on lease liabilities	(0.1)	(0.1)
Interest on bank overdrafts and Ioans	(0.3)	(0.2)
Interest cost in respect of defined benefit pension schemes	(0.5)	(0.7)
Total	(0.9)	(1.0)
7 Operating Profit (i) Operating Profit is Stated After Charging		
	2020	2019
	£m	£m
Amortisation of intangible assets	0.2	0.2
Depreciation of property, plant and equipment	2.1	2.1
Project-related raw materials and consumables	56.0	77.4
Impairment loss	1	0.2
Fees payable to the Company's auditors for the audit of:		
The Company and consolidation	0.2	0.2
Subsidiary companies	0.1	0.1
Employee benefit expense (see note 8)	72.0	79.9

The auditors' fees for non-audit services during the year were £nil (2019: £nil).

Non-underlying items include £0.2m amortisation of intangible assets relating to acquired customer relationships, and the £3.7m cost of a restructuring programme, principally comprising redundancy costs.

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# Notes to the Financial Statements continued

For the year ended 31st December 2020

### 8 Employee Benefit Expense

### (i) Employee Benefit Expense

	2020	2019
	£m	fm
Staff costs during the year were as follows:		
Wages and salaries	63.0	68.5
Share awards and options granted to Directors and Employees (see note 19)	0.4	0.5
Social security costs	6.4	7.0
Other pension costs	2.2	3.9
Total employee benefit expense	72.0	79.9

£3.1m of the total employee benefit expense has been included within non-underlying items (2019: £nil)

All employee costs of the Group and the Company relate to continuing operations.

The Company has no employees (2019: no employees). The Directors of the Company are remunerated by TClarke Services Limited. Of their remuneration, an amount of £0.1 million (2019: £0.1 million) relates to services rendered to the Company.

share-based payments for the Company's Directors In the current year, £0.2 million (2019: £0.3 million) was recharged to the Company from TClarke Services Limited in relation to

# (ii) Monthly Average Number of Employees

ding Directors)
Operatives

#### 9 Taxation

(1.2)	(1.7)	Income tax (credited)/debited to other comprehensive income
fm	£m	
2010	3	
1.2	ı	Total income tax expense
1 ,	0.1	Permanently disallowed items
(0.4) (0.1)	(0.3)	Adjustment in relation to prior years Utilisation of losses brought forward
1.7	0.2	Tax at standard UK tax rate of 19% (2019: 19%) Tax effect of:
9.0	1.2	Reconciliation of tax charge Profit before tax for the year
1.2	ı	Total income tax expense
0.4	0.3	Origination and reversal of timing differences
		Deferred tax expense Arising on:
1.2 (0.4)	(0.3)	Current tax expense  UK corporation tax payable on profits for the year  Adjustment in relation to prior years
2019 fm	2020 £m	

The government has recently announced that a main rate of corporation tax will be effective from 1 April 2023, and will be substantively enacted once the Finance Bill 2021 has received royal assent.

#### 10 Earnings Per Share

### (i) Basic Earnings Per Share

Ordinary shares in issue during the year. Basic earnings per share is calculated by dividing the profit attributable to owners of the Company by the weighted average number of

	2020	2019
	£m	fm
Earnings: Profit attributable to owners of the Company	1.2	7.8
Weighted average number of Ordinary shares in issue (000s)	42,295	42,145
Basic earnings per share	2.87p	<b>2.87</b> p 18.37p

(ii) Diluted Earnings Per Share

Diluted earnings per share is calculated by adjusting the weighted average number of Ordinary shares outstanding to assume conversion of all dilutive potential Ordinary shares. The Company has three categories of dilutive potential Ordinary shares: share options granted under the Savings Related Share Option Scheme and conditional share awards and options granted under the Equity Incentive Plan. Further details of these schemes are given in note 19.

issued assuming the exercise of the share options. outstanding share options. The number of shares calculated as above is compared with the number of shares that would have been as the average annual market share price of the Company's shares) based on the monetary value of the subscription rights attached to For the share options, a calculation is made to determine the number of shares that could have been acquired at fair value (determinect

For the year ended 31st December 2020

#### 10 Ear s Per Share

	2020	2019
	£m	fm
Earnings:		
Profit attributable to owners of the Company	1.2	7.8
Weighted average number of Ordinary shares in issue (000s)	42,295	42,145
Adjustments:		
Savings Related Share Option Schemes	295	474
Equity Incentive Plan:		
Conditional share awards	2,453	1,654
Weighted average number of Ordinary shares for diluted earnings per share (000s)	45 043	44 273
Diluted earnings per share	9	

(iii) Underlying Earnings Per Share
Underlying earnings per share represents profit for the year adjusted for amortisation of intangible assets and other non-underlying items and the tax effect of these items, divided by the weighted average number of shares in issue. Underlying earnings is the basis on which the performance of the operating divisions of the business is measured.

the perfect of the operating districts of the perfect of the perfe		
	2020 £m	2019 £m
Profit attributable to owners of the Company	1.2	7.8
Amortisation of intangible assets	0.1	0.2
Restructuring costs	3.0	0.0
Underlying earnings	4.3	8.0
Weighted average number of Ordinary shares in issue (000s)	42,295	42,145
Savings Related Share Option Schemes	295	474
Conditional Share Awards	2,453	1,654
Weighted average number of Ordinary shares for diluted earnings per share (000s)	45,043	44,273
Diluted underlying earnings per share	9.66p	17.90p
Basic underlying earnings per share	10.29p	18.81p

#### 11 Intangible Assets

25.3	1	25.3	At 31st December 2020
25.5	0.2	25.3	At 31st December 2019
25.7	0.4	25.3	Net book value At 1st January 2019
(5.1)	(2.9)	(2.2)	At 31st December 2020
(4.9) (0.2)	(2.7) (0.2)	(2.2)	At 31st December 2019 Charge for the year
(4.7) (0.2)	(2.5) (0.2)	(2.2)	Accumulated impairment and amortisation At 1st January 2019 Charge for the year
30.4 30.4 <b>30.4</b>	2.9 2.9 <b>2.9</b>	27.5 27.5 <b>27.5</b>	At 1st January 2019 At 31st December 2019 At 31st December 2020
Total fm	Other intangible assets	Goodwill	Cost

Goodwill relates to the purchase of subsidiary undertakings. Goodwill is not amortised but is tested for impairment in accordance with IAS 36 'Impairment of assets' at least annually or more frequently if events or changes in circumstances indicate a potential impairment. Other intangible assets comprise customer relationships arising on acquisitions. Amortisation of other intangible assets is included in administrative expenses in the income statement.

Goodwill is allocated to operating segments as follows:

25.3	Total
7.9	UK North
6.1	UK South
11.3	London
£m	Operating segment

independent of the cash inflows from other groups of assets. The carrying value of goodwill has been compared to its recoverable amount based on the value in use of the operating segment to which the goodwill has been allocated, being the smallest identifiable group of assets that generates cash inflows that are largely

Value in use has been calculated using budgets and forecasts approved by the Board covering the period 2021 to 2023, which take into account secured orders, business plans and management actions. The results of the period subsequent to 2023 have been projected using 2023 forecasts with 2% growth assumed. The extrapolated cash flow projections have been discounted using a pre-tax discount rate derived from the Group's cost of capital.

For the year ended 31st December 2020

### 11 Intangible Assets continued

#### ssumptions

The key assumptions, to which the assessment of the recoverable amounts of operating segments is sensitive, are the projected revenue and operating margin to 2023 and beyond, and the discount rate applied. The range of these assumptions applied to the operating segments is as follows:

4.0% 4.3% 4.3%	3.9% - 4.0% 3.7% - 4.0% 3.5% - 4.0%	Operating margins (2021–2023) (2019: 2020–2022) London UK South UK North
3.8% 5.1% 5.7%	19.2% 8.6% 20.3%	Average annual revenue growth (2020–2023) (2019: 2019–2022) London UK South UK North
9.5%	9.0%	Pre-tax discount rate
2019	2020	

Operating margins disclosed for the current year (representing 2021-2023) exclude any allocation of Group costs

#### ncitivities

For each operating segment, management has considered the level of headroom resulting from the impairment tests, and performed further sensitivity analysis by changing the base case assumptions applicable to each operating segment. The sensitivities tested related to changes in revenue and profit after applying certain lockdown scenarios. This analysis has indicated that no reasonably possible changes in any individual key assumption would cause the carrying amount of the operating segment to exceed its recoverable amount.

At 31st December 2020, based on these valuations, no increase in the impairment provision was required against the carrying value of goodwill (2019: £nil).

An assessment of the subsiciary investments using consistent methodology amended for pre-tax cash flows indicates that there is no requirement for any additional impairment provision.

### 12 Property, Plant and Equipment

	Freehold	Leasehold	Plant, machinery	i
Group	fm	£m	£m	£m
Cost or valuation				
At 1st January 2019	2.8	2.4	3.4	8.6
Additions	2.2	0.7	2.9	5.8
Reclassification	0.4	(0.4)	ı	ı
Transfer from depreciation on revaluation	(0.4)	1	ı	(0.4)
Revaluation	0.4	ı	ı	0.4
At 31st December 2019	5.4	2.7	6.3	14.4
Additions	0.3	0.2	0.7	1.2
At 31st December 2020	5.7	2.9	7.0	15.6
Accumulated depreciation and impairment				
At 1st January 2019	(0.4)	(1.2)	(2.1)	(3.7)
Charge for the year	(0.5)	(0.6)	(1.0)	(2.1)
Reclassifications	(0.1)	0.1	ı	ı
Transfer to cost on revaluation	0.4		ı	0.4
At 31st December 2019	(0.6)	(1.7)	(3.1)	(5.4)
Charge for the year	(0.5)	(0.5)	(1.2)	(2.2)
At 31st December 2020	(1.1)	(2.2)	(4.3)	(7.6)
Net book value				
At 1st January 2019	2.4	1.2	1.3	4.9
At 31st December 2019	4.8	1.0	3.2	9.0
At 31st December 2020	4.6	0.7	2.7	8.0

The net book values shown above at 31st December 2020 reflect the following right-of-use assets: Freehold properties £1.5 million (2019: £1.8 million) and Plant, machinery and vehicles £1.7 million (2019: £2.3 million). Additions in the year for right-of-use assets were £0.3 million for Freehold properties (2019: £2.2 million) and £0.6 million for Plant, machinery and vehicles (2019: £2.9 million). The depreciation charge for right-of-use assets was £0.5 million for Freehold properties (2019: £0.4 million) and £1.2 million for Plant, machinery and vehicles (2019: £0.6 million).

The Group's freehold land and buildings were last valued at 31st January 2019 based on an external valuation provided by an independent valuer. The external valuation was conducted on the basis of market value as defined by the RICS Valuation Standards, and was determined by reference to recent market transactions on arm's length terms. The net book value of the freehold properties on a historic cost basis would have been £3.7 million (2019; 3.9 million).

The Group has granted a charge in favour of the TClarke Group Retirement and Death Benefits Scheme over a number of properties occupied by the Group up to a maximum value of £3.1 million, to secure the future pension obligations of the scheme. The book and fair value of the properties at 31st December 2020 was £3.0 million (2019: £3.1 million).

# Notes to the Financial Statements continued

For the year ended 31st December 2020

#### 13 Investments

15 Inventories

Investments comprise:

Investments comprise:	Company	bany
	2020	2019
	£m	fm
Cost		
At 1st January	53.0	52.8
Additions	0.2	0.2
At 31st December	53.2	53.0
Impairment		
At 1st January	(9.6)	(9.6)
At 31st December	(9.6)	(9.6)
Net book value		
At 31st January	43.6	43.4
At 31st December	43.6	43.4

A full list of the Company's subsidiaries is included in note 28 on page 107. An annual impairment review is undertaken at 31st December each year in conjunction with the goodwill impairment review (see note 11), using the same underlying cash flow projections and other key assumptions.

amount where there has been a significant reduction in underlying trading and significant losses have been incurred, such that the Group is unable to recover the cost of the investment through its net asset value or future trading. The impairment provision comprises the entire cost of subsidiaries where operations have ceased, or a reduction to recoverable

#### 14 Deferred Taxation

6.2	0.2	6.1	(0.1)	Asset / (liability) at 31st December 2020
1.7	1 1	1.7	1 1	Credited to other comprehensive income
4.8	0.2	4.7	(0.1)	Asset / (liability) at 31st December 2019
1.2	ı	1.2	ı	Credited to other comprehensive income
(0.3)	0.2	(0.5)	1	Charged to income
3.9	ı	4.0	(0.1)	Asset / (liability) at 1st January 2019
£m	£m	£m	fm	Group
Total	Other	obligation	Revaluations	
		benefit		
		Retirement		

The amount of deferred tax recoverable within one year is insignificant. The deferred tax asset and liabilities have been offset in the statement of financial position for financial reporting purposes. The deferred tax asset arises in respect of the deficit on the retirement benefit obligation. A deficit reduction plan is in place to reduce this deficit over a number of years (see note 23). The deferred tax asset will be recovered over time as the deficit is reduced. There were £0.4m unrecognised deferred tax assets at 31 December 2020 (2019: £nil).

The reported deferred tax assets can be analysed as follows:

4.8	Total 6.2
4.9	red tax assets
(0.1)	Deferred tax liabilities (0.1)
fm	m
2019	2020

(0.1)	(1.1)	Gross amounts due to customers
44.6	41.7	Gross amounts due from customers
		Contracts in progress at the reporting date
44.5	40.6	Total
(258.2)	(244.6)	Less: progress payments
302.7	285.2	Contract work in progress comprises:  Contract costs incurred plus recognised profits less recognised losses to date
fm	£m	
2019	2020	
		16 Construction Contracts
0.2	0.4	Raw materials and consumables, net of provision (2019: £nil)
£m	£m	
2019	2020	

These amounts are included in trade receivables (see note 17). At 31st December 2020, retentions held by customers of the Group for contract work amounted to £19.1 million (2019: £19.4 million).

Advances received from customers for contract work amounted to £1.1 million (2019: £0.1 million).

Contract balance movements from the prior year dosing position were due to events in the normal course of business.

Contract amounts are shown net of impairment of £nil (2019: £nil)

For the year ended 31st December 2020

### 17 Trade and Other Receivables

	Group	Б	Company	Danv
	2020	2019	2020	2019
	£m	£m	£m	£m.
Trade receivables – gross	15.3	19.0	ı	ı
Trade receivables – allowances for credit losses	(0.4)	(0.8)	ı	ı
Net trade receivables	14.9	18.2	ı	ı
Owed by Group companies	1	ı	4.6	2.5
Other receivables (including retentions)	20.8	22.3	1	ı
Prepayments	2.4	1.4	0.2	0.2
Total	38.1	41.9	4.8	2.7
Movements in allowances for credit losses				
At 1st January	(0.8)	(0.7)	1	ı
Charged in year	1	(0.2)	1	1
Recovered in year	. 1	. 1	1	1
written off in year	0.4	Ç. –	1	1
At 31st December	0.4	(0.8)	ı	,
Trade receivables are due as follows				
Due within 3 months	11.1	14.9	1	ı
Due in 3 to 6 months	0.1	ı	1	1
Due in 6 to 12 months	1	1	1	1
Due after more than one year	1	ı	1	ı
Overdue	4.1	4.1	1	ı
Total	15.3	19.0	ı	ı
The ageing of trade receivables past due but not impaired				
is as follows	2	သ n		
31 (0 days or less	, ,	) i		
31-00 days	5	) C	1	1
61-120 days	1	0 0	1	ı
Oreater than 120 days			1	
Total	3.7	ω. ω	1	ı

Allowances for credit losses have been assessed against individual debtor balances. Where overdue balances are still considered to be recoverable in full, no allowance has been made. The allowances mostly relate to small building contractors who have become insolvent or are facing severe financial difficulties at present. Credit risk is spread across a large number of customers and there are no significant concentrations of credit risk.

	Group	ģ	Company	pany
	2020	2019	2020	2019
	£m	fm	£m	fm
Trade and other receivables are analysed as follows on the statement of financial position:				
Current assets	34.5	36.9	4.8	2.7
Non-current assets	3.6	5.0	ı	ı
Total	38.1	41.9	4.8	2.7

### 18 Trade and Other Payables

	2020	2019	2020	2019
	£m	mf	£m	mf
Current				
Trade payables	44.1	39.3	1	ı
Owed to Group companies		ı	1	3.2
Other taxation and social security	8.1	6.1	6.1	3.7
Accruals	24.2	36.3	1	1
Other payables	:1	1.2	ı	ı
Total	77.5	82.9	6.1	6.9
Non-current				
Trade payables	2.6	1.7	ı	1
Owed to Group companies	1	ı	29.9	28.3
Total	2.6	1.7	29.9	28.3
Trade payables payment terms are as follows:				
30 days or less	27.2	26.7	1	1
31 to 60 days	18.7	8.7	ı	1
Greater than 60 days	0.8	5.6		ı
Total	46.7	41.0	ı	ı

# 19 Capital and Reserves (i) Components of Owners' Equity The nature and purpose of the components of owners' equity are as follows:

Component of owners' equity	Description and purpose
Share capital	Amount subscribed for share capital at nominal value.
Share premium	Amount subscribed for share capital in excess of nominal value, net of allowable expenses.
ESOT share reserve	Acquires and holds shares in the Company to be issued to employees in settlement of options exercised and conditional share awards under the Group's employee share schemes.
Revaluation reserve	Cumulative gains recognised on revaluation of land and buildings above depreciated cost.
Retained earnings	Cumulative net gains and losses recognised in the income statement and the statement of comprehensive income.

For the year ended 31st December 2020

### 19 Capital and Reserves continued

### (ii) Share Capital and Premium

		Ordinary	Share
		shares	premium
Allotted, called up and fully paid (nominal value 10p per share)	Number of shares	£m	£m
At 31st December 2020	43,052,558	4.3	ა. 8
At 31st December 2019	43,052,558	4.3	ယ 8

All shares rank equally in respect of shareholder rights.

### (iii) Save As You Earn Scheme

The following options granted to employees and Directors of the Group under the TClarke plc Savings Related Share Option Scheme ('the SAYE scheme'), an approved save as you eam ('SAYE') share option scheme, were outstanding at the end of the year:

	2018 SAYE Scheme	
	1,146,971	Number of options
	24/10/2018	Grant date
to 31/05/2022	01/12/2021	Exercise date
	74.88p	Exercise price
	0.3p	Fair value at date of grant

The SAYE scheme was approved by HIM Revenue and Customs on 14th July 2011. In accordance with the scheme rules, all employees of the Group with at least six months' continuous service were eligible to participate in the scheme, the only vesting condition being that the individual remains an employee of the Group over the savings period. The impact of recognising the fair value of employee share option plan grants as an expense under IFRS 2 is fail for the year ended 31st December 2020 (2019; £nll). The scheme is open to all eligible employees including the Executive Directors. Under the rules of the scheme all participating employees have entered into an approved Save As You Earn contract (SAYE contract) under which the employee agrees to make monthly contributions, of between £10 to £500 for a period of three years, at the end of which the employee may use part or all of the proceeds to acquire the shares under option. Options will be exercisable within a period of six months commencing on the date of maturity of the participant's SAYE contract.

The number of options outstanding during the year were as follows:

74.88	1,321,219	74.88	1,146,971	At 31st December
ı	ı	74.88	(152,512)	Lapsed
74.84	(151,265)	74.88	(21,736)	Exercised
69.75	(194,308)	1		Granted
74.28	1,666,792	74.88	1,321,219	At 1st January
2019 Weighted average exercise price (p)	2019 Number	2020 Weighted average exercise price (p)	2020 Number	

The weighted average remaining contractual life of the options at 31st December 2020 was 480 days (2019: 845 days).

### 19 Capital and Reserves continued

#### (iv) Equity Incentive Plan

All employees, including Executive Directors, are eligible to participate in the TClarke Equity Incentive Plan (the Plan) at the discretion of the Remuneration Committee. Awards may be made in the form of approved options, unapproved options, conditional awards of shares and matching awards of shares. Awards may be made in the six-week periods after adoption of the Plan and after the announcement of the Group's interim or final results. Options and awards of shares are subject to performance conditions as determined by the Remuneration Committee.

The total number of shares issued or made available pursuant to the Plan, when aggregated with the total number of shares issued or made available pursuant to any other employee share scheme in the ten years immediately preceding the date upon which an award is made, shall not exceed 10% of the Company's issued share capital at the date of the grant.

At 31st December 2020, 2,575,228 conditional share awards were outstanding (2019: 1,616,552) outstanding.

3 years	3 years	3 years	3 years	Option life
1	ı	1	1	Exercise price
93.50p	130.00p	130.00p	83.10p	Share price at date of grant
1,141,676	620,000	309,952	471,600	Number of awards
01/05/2020	24/04/2019	24/04/2019	25/04/2018	Date of grant
shares	shares	shares	shares	
Collollollal	Conduction	Collollollal	Colidional	

The conditional share awards and options will vest on the third anniversary of the date of grant, subject to continued employment with the Company and for the 2018, 2019 and 50% of the 2020 awards, satisfaction of the following performance conditions:

Annual growth rate in underlying EPS above RPI1	Proportion of award vesting
Less than 3%	N=
3%	25%
Between 3% and 10%	Between 25% and 100% on a straight-line basis
Above 10%	100%

<sup>1</sup> The base point is based on average underlying EPS for the three years ending with the year preceding the date of grant.

The remaining 50% of the 2020 performance conditions relate to actions taken by the Executive Directors to enable TClarke to increase retained reserves for the year ended 31 December 2020 (excluding any impact from pension deficit movements). In addition TClarke must continue to trade within its normal banking facilities without breaching any covenants. Achievement of this performance condition was assessed by the Remuneration Committee in March 2021.

### (v) Share-based Payment Expense

The charge to the income statement takes into account the number of shares and options that are expected to vest. The impact of recognising the fair value of Equity Incentive Plan grants as an expense under IFRS 2 is a £0.4 million charge for the year ended 31st December 2020 (2019: £0.5 million).

# Notes to the Financial Statements continued

For the year ended 31st December 2020

### 19 Capital and Reserves continued (vi) Dividends Paid

1.7	1.9	Total
0.3	0.3	Interim dividend of 0.75p (2019: 0.75p) per Ordinary share paid during the year
1.4	1.6	to the previous year's results
		Final dividend of 3.65p (2019: 3.34p) per Ordinary share proposed and paid during the year relating
£m	£m	
2019	2020	

The Directors are proposing a final dividend of 3.65p (2019: 3.65p) per Ordinary share totalling £1.6 million (2019: £1.6 million).

This dividend has not been accrued at the reporting date

# 20 Notes to the Statement of Cash Flows

# (i) Reconciliation of Operating Profit to Net Cash (Outflow)/Inflow from Operating Activities

	Group	ъ	Company	any
	2020	2019	2020	2019
	£m	fm	£m	fm
Operating profit/(loss)	2.1	10.0	(0.8)	(3.4)
Depreciation charges	2.1	2.1	1	1
Equity-settled share-based payment expense	0.4	0.5	ı	ı
Amortisation of intangible assets	0.2	0.2	1	ı
Pension deficit reduction contribution	(1.5)	(1.5)	1	ı
Defined benefit pension scheme credit	(1.7)	(1.3)	ı	ı
Operating cash flows before movement in working capital	1.6	10.0	(0.8)	(3.4)
Movement in inventories	(0.2)	0.1	1	ı
Decrease/(increase) in contract balances	3.9	(14.2)	ı	ı
Decrease/(increase) in operating trade and other receivables	3.8 8	14.4	(1.0)	(0.7)
(Decrease)/increase in operating trade and other payables	(4.5)	(4.6)	0.8	2.3
Cash generated from / (used in) operations	4.6	5.7	(1.0)	(1.8)
Corporation tax paid	(0.6)	(1.5)	(0.6)	(1.5)
Interest paid	(0.3)	(0.3)	(0.8)	(0.3)
Net cash generated from/(used in) operating activities	3.7	3.9	(2.4)	(3.7)

### (ii) Cash and Cash Equivalents

Cash and cash equivalents comprise cash at bank and other short-term highly liquid investments that are readily convertible into cash, less bank overdrafts, and are analysed as follows.

25.2	£m	2020	Grou
12.4	£m	2019	-6
19.0	£m	2020	Con
4.5	£m	2019	pany

Cash and cash equivalents

### 21 Bank Overdrafts and Loans

During the year, the Group had in place a £10.0 million overdraft facility and a £15.0 million revolving credit facility ("RCF"), both with National Westminster Bank plc. Interest is charged at 1.70% above LIBOR on drawn balances under the RCF and 2.00% above base rate on overdrawn balances. A fee of 0.68% is payable on undrawn balances under the RCF. The RCF includes financial covenants in respect of interest cover and net leverage ratios which are tested quarterly. The RCF is available until 31 August 2024 and the overdraft facility is renewable annually

statements as the amount is considered to be negligible. All operating companies within the Group are included within the overdraft facility, and cross-guarantees and charges have been granted in favour of National Westminster Bank plc. No value has been attributed to the guarantee contracts in the Company's financial

million of the facilities under the RCF. (2019: £15.0 million undrawn). Net cash at 31st December 2020 was £10.2m (2019: £12.4m). At 31st December 2020, the Group had unused overdraft facilities of £10.0 million (2019: £10.0 million) and had drawn down £15.0

The Group was compliant with its obligations under the RCF and the overdraft facility throughout the year

### 22 Related Party Transactions

3.1	2.3	Total
0.7	ı	Post-employment benefits
0.3	0.4	Share-based payment charge
2.1	1.9	Salaries, fees and other short-term employee benefits
fm	£m	
2019	2020	

Further disclosures, including details of the highest-paid Director, are included in the Directors' remuneration report on pages 47 to 54.

## (ii) Key Management Remuneration

Compensation payable to key management for employee services is shown below. Key management represents members of the Group Management Board (excluding Directors).

1.7	1.6	Total
0.2	Post-employment benefits 0.1	Post-emplo
0.1	Share-based payment charge 0.1	Share-base
1.4	Salaries, fees and other short-term employee benefits 1.4	Salaries, fee
£m	£m	
2019	2020	

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# Notes to the Financial Statements continued

For the year ended 31st December 2020

## 22 Related Party Transactions conti

# (iii) Sales and Purchases of Goods and Services to/from Subsidiaries

The amounts due from and to subsidiaries are disclosed in notes 17 and 18 respectively

interest charges of £0.7 million (2019: £0.6 million) on intercompany loans. TClarke plc was charged £0.6 million (2019: £2.7 million) by TClarke Services Limited for Group management services and incurred

## (iv) Dividends received from subsidiaries

During the year the Company received a dividend of £4.0m from TClarke Contracting Limited (2019: £6.0 million)

## Defined Contribution Schemes

The Group operates defined contribution pension schemes for all qualifying employees of all its operating companies. The assets of these schemes are held separately from those of the Group in funds under the control of the trustees.

For part of 2019 the Group also contributed to an industry-wide, multi-employer defined benefit pension scheme on behalf of certain employees. The assets of the scheme were held separately from those of the Group in an independently administered fund. The plan exposed participating employers to actuarial risks associated with the current and former employees of other entities with the result that there is no consistent and reliable basis for allocating the obligation, plan assets and costs to individuals participating in the scheme, and the Group did not have access to sufficient information to enable it to use defined benefit accounting. Therefore, the scheme had a funding level of 108%. The scheme closed to future accrual during 2019. scheme was accounted for as a defined contribution scheme. The latest formal actuarial valuation as at 5th April 2018 showed that the

at rates specified in the rules of the separate plans. The total cost charged to income of £1.9 million (2019: £1.8 million) represents contributions payable to these schemes by the Group

#### Defined Benefit Scheme

administered by the trustees. The Group operates a funded defined benefit scheme for qualifying employees. The scheme is registered with HMRC and is

With effect from 1st March 2010, the benefit structure was altered from a final salary scheme with an accrual rate of 1/60th to a Career Average Revalued Earnings scheme with an accrual rate of 1/80th. No other post-retirement benefits are provided. The assets of the scheme are held separately from those of the participating companies.

to a combined value of £3.1 million. million per annum will continue. The Group continues to provide security in the form of a charge over the Group's property portfolio up macro-economic factors beyond the Group's control. Following agreement of the valuation, the deficit reductions contributions of £1.5 fall in bond yields over the period leading up to the date of the valuation and a change in mortality assumptions, caused by Actuaries, showed a deficit of £24.9 million, which represented a funding level of 59%. The valuation was impacted by the significant The most recent triennial actuarial valuation of the scheme, carried out at 31st December 2018 by R Williams, Fellow of the Institute of

which, increased from 10% to 12% of pensionable payroll). From 1st April 2020, the service contribution increased from 21.4% to 22.4% of pensionable payroll (including employee contributions,

As part of a Group reorganisation, a subsidiary company, TClarke Services Limited, became the principal employer of the scheme with effect from 23rd December 2016, and the pension scheme liability and related deferred tax asset were transferred to TClarke Services Limited at that date. The Company and its subsidiary, TClarke Contracting Limited, have provided a guarantee to the trustees of the scheme in respect of TClarke Services Limited's obligations to the pension scheme.

The key assumptions used to value the pension scheme liability in the financial statements are set out below:

26.4	30.2	Deficit of funded plans
(44.3)	(46.1)	Fair value of plan assets
70.7	76.3	Present value of funded obligations
fm	£m	
2019	2020	
		The amounts recognised in the consolidated statement of financial position are as follows:
25.0	25.2	- Women
22.7	22.8	- Men
		Life expectancy at age 65 for future pensioners (current age 45)
23.9	24.1	- Women
21.7	21.8	- Men
		Life expectancy at age 65 for current pensioners
Years	Years	The mortality assumptions used in the IAS 19 valuation were:
2019	2020	
3.15	2.90	Inflation assumption
2.10	1.40	Discount rate
3.10	3.00	Rate of increase of pensions in payment
2.45	2.60	Rate of increase in salaries
%	%	
2019	2020	

For the year ended 31st December 2020

## 23 Pension Commitments continued

The movement in the defined benefit obligation is as follows:

30.2	(46.1)	76.3	At 31st December 2020
1	8.8	(8.8)	Benefit payments
	1	;	Payment from plans
1 (4:5)	(4.5)	0.5	Employees
2	2		Contributions
6.5	(4.7)	11.2	Total
1.6	ı	1.6	Experience loss
9.3	1	9.3	Loss from change in financial assumptions
0.3	ı	0.3	Change in demographic
(4.7)	(4.7)	1	Return on plan assets, excluding amounts included in interest expense
 «	(0.9)	2./	lotal Powers and the second se
2	60	2	1
0.5	(0.9)	1.4	Interest expense/(income)
0.9		0.9	Current service cost
26.4	(44.3)	70.7	At 31st December 2019
ı	-i	(0.1)	Delielli Dayments
	J.	(1 2)	Payment from plans
1	(0.6)	0.6	Employees
(2.1)	(2.1)	1	Employers
			Contributions
6.9	(6.0)	12.9	Total
2.2	1	2.2	Experience loss
11.3	1	11.3	Loss from change in financial assumptions
(0.6)	ı	(0.6)	Change in demographic
(6.0)	(6.0)	1	Return on plan assets, excluding amounts included in interest expense
			Remeasurements
(1.4)	(1.1)	(0.3)	Total
0.7	(1.1)	1.8	Interest expense/(income)
(3.0)	ı	(3.0)	Settlements
0.9	ı	0.9	Current service cost
23.0	(35.8)	58.8	At 1st January 2019
Total £m	plan assets fm	Present value of obligation £m	
			The movement in the defined benefit obligation is as follows:

Current service cost and settlements are included in administrative expenses.

Interest expense is included in finance costs.

Remeasurement gains and losses have been included in other comprehensive income/expense.

## 23 Pension Commitments continue

Plan assets are held in professionally managed multi-asset funds, cash and bank accounts managed by the trustees, and an insurance annuity contract. Plan assets are comprised as follows:

		2020				2019		
	£m	£m	m		£m	m	£m	
	Quoted	Unquoted	Total	%	Quoted	Unquoted	Total	%
UK quoted	1.7	ı	1.7		1.7	ı	1.7	
Overseas quoted	9.4	ı	9.4		8.0	ı	8.0	
Hedge funds	1		1		5.6	ı	5.6	
Structured and								
alternative equities	ı	ı	ı		ı	12.5	12.5	
Total equities	11.1	ı	11.1	24%	15.3	12.5	27.8	63%
Fixed interest corporate								
bonds	4.1	1	4.1		3.2	ı	3.2	
Government bonds	21.3	ı	21.3		3.5	ı	3.5	
Total bonds	25.4	ı	25.4	55%	6.7	ı	6.7	15%
Property	0.6	ı	0.6	1%	1.0	ı	1.0	2%
Cash	3.0	0.3	ა. ა	7%	ı	3.0	3.0	7%
Insurance annuity								
contracts		1.8	1.8	4%	ı	1.8	1.8	4%
Other	ı	3.9	3.9	9%	ı	4.0	4.0	9%
Total	40.1	6.0	46.1	100%	23.0	21.3	44.3	100%

Through the defined benefit pension scheme the Group is exposed to a number of risks, the most significant of which are set out below.

#### Asset Volatility

The objective of the investment strategy is to have sufficient assets to pay benefits to members as they fall due. The scheme assets are invested in a diversified portfolio of growth assets (such as multi-assets funds and equities) and matching assets (such as bonds held in multi-asset funds and cash). Multi-asset funds include property investments in addition, the scheme holds a number of annuity policies which are used to back a number of pensions in payment, reducing the volatility of the results.

The plan liabilities are calculated using a discount rate set with reference to corporate bond yields. If plan assets underperform this yield, this will create a deficit. A proportion of scheme assets are held in equities, which are expected to outperform bond yields in the long term while providing volatility and risk in the short term.

The Group believes that due to the long-term nature of scheme liabilities and the strength of the Group, it is appropriate to continue to hold a proportion of the assets in equities.

### Change in Corporate Bond Yields

A decrease in corporate bond yields will increase plan liabilities, although this will be partially offset by an increase in the value of the scheme's bond holdings.

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## Financial Statements

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# Notes to the Financial Statements continued

For the year ended 31st December 2020

## 23 Pension Commitments continued

unaffected by inflation, meaning that any increase in inflation will also increase the deficit inflationary increases which protect the scheme against the impact of extreme inflation. The majority of the plan's assets are largely Some of the pension obligations are linked to inflation, and higher inflation will lead to higher liabilities. Caps are in place for

#### Life Expectancy

Pension obligations are payable for the life of the member, and where elected by the member, the member's spouse

Increases in life expectancy will result in increases in scheme liabilities

#### Age Profile

The weighted average duration of the unsecured liabilities is approximately 22 years

The sensitivity of the defined benefit obligation to changes in the weighted principal assumptions is:

	III Day	Indact on delined penetit obligation	On
	Change in assumption	Change in assumption Increase in assumption Decrease in assumption	Decrease in assumption
Discount rate	0.5%	Decrease by 10%	Increase by 12%
Inflation assumption	0.5%	Increase by 7%	Decrease by 7%
Rate of increase in salaries	0.5%	Increase by 1%	Decrease by 1%
Rate of increase in pension payments	0.5%	Increase by 7%	Decrease by 7%
Life expectancy	1 year	Increase by 5%	Decrease by 4%

The above sensitivity analyses are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated. When calculating the sensitivity of the defined benefit obligation to significant actuarial assumptions, the same method (present value of the defined benefit obligation calculated with the projected unit credit method at the end of the year) has been applied as when calculating the pension liability recognised within the

The methods and types of assumptions used in preparing the sensitivity analysis did not change compared to the previous year

#### 24 Obligations Under Leases

In addition to the recognition of right-of-use-assets (note 12) the impact of the Group's lease arrangements on the financial statements

	Freehold	Leasehold	Plant, machinery and vehicles	Total
st December 2020	£m	£m	£m	£m
ase liability	1.7	ı	1.8	3.5
ital value of lease payments	0.4	ı	1.2	1.6
ital payments for short-term and low value leases	0.4	1	1	0.4
terest expense	0.1	ı	ı	0.1
st December 2019	Freehold properties £m	Leasehold improvements	Plant, machinery and vehicles fm	Total £m
ase liability	1.8	ı	2.4	4.2
ital value of lease payments	0.9	ı	1.1	2.0
tal payments for short-term and low value leases	0.4	1	0.1	0.5
terest expense	0.1	ı	ı	0.1

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collateral warranties under contracting and other arrangements entered into in the normal course of business. Company and participating companies in the Group. There are contingent liabilities in respect of surety bond facilities, guarantees and Group banking facilities of £25.0 million and surety bond facilities of £40.1 million are supported by cross guarantees given by the

scheme in respect of TClarke Services Limited's obligations to the pension scheme. Limited at that date. The Company and its subsidiary, TClarke Contracting Limited, have provided a guarantee to the trustees of the As part of a Group reorganisation, a subsidiary company, TClarke Services Limited, became the principal employer of the scheme with effect from 23rd December 2016, and the pension scheme liability and related deferred tax asset were transferred to TClarke Services

#### (i) Capital Risk Management

future. The Group's overall capital strategy remains unchanged from 2016. need to ensure that the dividend is covered by earnings over the business cycle and paid out of cash reserves in order to secure the long-term interests of shareholders. The Board considers that it has sufficient capital to undertake its activities for the foreseeable return to shareholders over time. Dividends form an important part of the overall return to shareholders. The Group is mindful of the strong financial position to support business development, tender qualification and procurement activities; and to maximise the overall The Group manages its capital to ensure that each entity within the Group will be able to: continue as a going concem; to maintain a

The Group does not use derivative financial instruments. obligations, and equity attributable to equity holders of the Parent Company, comprising issued capital, reserves and retained earnings The capital structure of the Group consists of net funds, including cash and cash equivalents, bank loans and overdrafts and lease

The capital structure of the Group at 31st December 2020 and 2019 was as follows:

22.9	15.7	Total equity
4.2	3.5	Obligations under leases
12.4	10.2	Net cash
ı	(15.0)	Less total borrowings
12.4	25.2	Cash and cash equivalents
fm	£m	
2019	2020	

### (ii) Financial Assets and Liabilities

and the bases on which income and expenses are recognised in respect of each dass of financial asset, financial liability and equity instrument are disclosed in note 3. The fair value of the Group's and the Company's financial assets and financial liabilities is not materially different to the carrying value. All financial assets and liabilities are level 3 by definition (ie inputs are not based on observable Details of the significant accounting policies and methods adopted, including the criteria for recognition, the bases of measurement

For the year ended 31st December 2020

### 26 Financial Instruments continued

#### Financial Assets

The Group's financial assets comprise loans and receivables at amortised cost, and cash and cash equivalents as follows:

			Amounts due from customers under	
	Cash and cash equivalents	Cash and cash Trade and other equivalents receivables <sup>1</sup>	construction contracts	Total
31st December 2020	£m	£m	£m	£m
Carrying value	25.2	35.7	41.7	102.6
Contractual cash flows				
Less than one year	25.2	32.1	41.7	99.0
One to two years		2.8	1	2.8
Two to three years		0.6		0.6
More than three years	ı	0.2	ı	0.2
Total	25.2	35.7	41.7	102.6

1 Trade and other receivables excludes prepayments

Total

12.4

40.5

44.6

97.5

35.5 4.2 0.5 0.3

92.5 4.2 0.5 0.3

44.6 44.6

More than three years Two to three years Less than one year Contractual cash flows

One to two years

Carrying value 31st December 2019

12.4 12.4

40.5

97.5

Financial Liabilities - Analysis of Maturity Dates

At 31st December 2020, the carrying value of the Group's financial liabilities and maturity profile of the associated contractual cash flows are shown below. The contractual cash flows are undiscounted and therefore differ from the carrying values which include the impact of discounting cash flows.

<b>&gt;</b>	mounts due to		
	customers		
Trade and	under		
other	construction	Obligations	
payables <sup>1</sup>	contracts	under leases	Total
£m	£m	£m	£m
72.0	1.1	3.7	76.8
69.4	:1	1.3	71.8
2.4	1	0.9	3.3
0.1	1	0.6	0.7
0.1	ı	0.9	1.0
72.0	1.1	3.7	76.8
78.5	0.1	4.2	82.8
76.8	0.1	1.4	78.3
1.5	1	1.2	2.7
0.1	1	0.7	0.8
0.1	ı	1.1	1.2
78.5	0.1	4.4	83.0
		Amounts due to customers under construction of contracts fm 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1	Amounts due to customers under construction Obligat contracts under left 1.1 1.1 1.1 1.1 0.1 0.1 0.1

<sup>1</sup> Trade and other payables exclude other taxation and social security.
2 Details of the Group's banking facilities are given in note 21 on page 97.

### (iii) Financial Risk Management

management policies is to minimise any potential adverse effects on financial performance and net assets Financial risk management is integral to the way in which the Group is managed. The overall aim of the Group's financial risk

in the United Kingdom. The Group does not enter into any derivative transactions and has minimal exposure to exchange rate movement as its trade is based

The financial risks to which the Group is exposed comprise credit risk, market risk and liquidity risk

The Group seeks to manage these risks as follows:

Credit risk is the risk that a counterparty will fail to discharge its obligations and create a financial loss. Credit risk exists, amongst other factors, to the extent that at the reporting date there were significant balances outstanding. The Group's policy is to mitigate this risk by assessing the creditworthiness of prospective dients prior to accepting a contract, requesting progress payments on contract work in progress and investing surplus cash only with large, highly regarded UK financial institutions.

The carrying value of construction contracts, trade and other receivables and cash on deposit represents the Group's maximum exposure to credit risk. There were no significant concentrations of credit risk at 31st December 2020.

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## Financial Statements

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# Notes to the Financial Statements continued

For the year ended 31st December 2020

### 26 Financial Instruments continued

#### iquidity Risk

Liquidity risk is the risk that the Group will not generate sufficient cash and liquid funds to be able to settle its financial liabilities as and when they fall due. The Group manages liquidity risk by maintaining adequate reserves and banking facilities, by monitoring cash flows and by matching the maturity profiles of financial assets and liabilities within the bounds of its contractual obligations.

The Group's facilities were successfully enegotiated in May 2020 and comprise a £15.0 million RCF and a £10.0 million overdraft facility. The RCF is a committed facility available until 31st August 2024 and is subject to quarterly financial covenant tests. Management has prepared three-year cash flow projections that demonstrate that the Group will be able to meet these financial covenants. There have been no other significant changes to the nature of financial risks or the Group's objectives and policies for managing these risks.

Based on an interest rate of 2.25%, provided that the Group is utilising its banking facilities, the effect of a delay/acceleration in the maturity of the Group's trade receivables at the balance sheet date would be to decrease/increase profit by approximately £0.1 million (2019: £0.1 million) for each month of delay/acceleration, and the effect of a delay/acceleration in the maturity of the Group's trade payables at the reporting date would be to increase/decrease profit by approximately £0.1 million (2019: £0.1 million) for each month of delay/acceleration. If the facilities are unused, there is no impact on profit.

#### Cash Flow Interest Rate Risk

The Group is exposed to changes in interest rates on its bank deposits and borrowings. Surplus cash is placed on short-term deposit at fixed rates of interest. Bank overdrafts are at floating rates, at a fixed margin of 2.00% above base rates. The interest rate on amounts drawn down under the RCF are fixed at LIBOR plus 1.70% at the time of drawdown for periods of up to six months. The Group's lease obligations are at fixed rates of interest determined at the inception of the lease.

The effect of each 1% increase in interest rates on the Group's borrowings at the reporting date would be to increase profits by approximately £0.1 million (2019: £0.1 million) per annum. Details of the Group's and the Company's bank facilities are disclosed in note 21.

#### 7 Prior year reclassificatio

The 2019 consolidated statement of financial position has been restated to reclassify trade and other receivables receivable in greater than one year and trade and other payables payable in greater than one year within non-current assets and non-current liabilities respectively. Previously these balances had been included within current assets and current liabilities. Reclassified balances including corresponding amounts at the end of 2018 are as follows:

		Reclassified		Prev	Previously Presented	12
	2020 £m	2019 £m	2018 £m	2020 £m	2019 £m	2018 fm
Non-current assets						
Trade and other receivables	3.6	5.0	7.3	n/a	ı	í
Current assets						
Trade and other receivables	34.5	36.9	49.1	n/a	41.9	56.4
Net current assets	7.6	9.5	5.4	n/a	12.8	10.6
Current liabilities						
Trade and other payables	(77.5)	(82.9)	(85.7)	n/a	(84.6)	(87.8)
Non-current liabilities						
Trade and other payables	(2.6)	(1.7)	(2.1)	n/a	ı	1
Total net assets	15.7	22.9	22.1	n/a	22.9	22.1

As part of the reclassification retention balances are now included in other receivables within the trade and other receivables analysis (previously included within trade receivables).

#### 28 Subsidiary Companies

All subsidiaries are wholly and directly owned by TClarke plc unless otherwise stated, and all are incorporated within the United Kingdom.

Waldon Security Limited**	TClarke South West Limited	TClarke South East Limited	T. Clarke (Scotland) Limited	T Clarke North West Limited	T.Clarke (Northern) Limited	TClarke Newcastle Limited	TClarke Leeds Limited	T. Clarke East Limited	Mitchell and Hewitt Limited	J.J. Cross Services Limited*	J.J. Cross Limited	G.D.I. Electrical Co. Limited	D G Robson Mechanical Services Limited	Anglia Electrical Services Limited	TClarke Europe Limited (formerly A G Aylward EMS (Maintenance and Minor Works) Limited)	Non-trading and dormant companies	Eton Associates Limited	Other operating company	Weylex Properties Limited	Property holding company	TClarke Services Limited	Group services company	TClarke Contracting Limited	Principal operating company
Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary	Ordinary		Ordinary		Ordinary		Ordinary		Ordinary	Type of shares

<sup>\*</sup> Shares held by J.J. Cross Limited.

All subsidiary companies have their registered office at 45 Moorfields, London EC2Y 9AE apart from T. Clarke (Scotland) Limited whose registered office is at 6 Middlefield Road, Middlefield Industrial Estate, Falkirk, Stirlingshire FK2 9AG and T.Clarke (Northern) Limited whose registered office is at Stanhope House, 116-118 Walworth Road, London SE17 1JL.

The Company elects to take the audit exemption by parent guarantee (under section 479A of Companies Act) with regard to the financial statements for the year ended 31st December 2020, for the following subsidiary:

<sup>\*\*</sup> Shares held by TClarke South West Limit

Eton Associates Limited (Company number: 02820813)

# **Shareholder Information**

#### Company Details

Registered office:

45 Moorfields London EC2Y 9AE Telephone: 020 7997 7400

Email: info@tdarke.co.uk

Company registration number: 119351

#### The TClarke PLC Website

section on the website contains information specifically for shareholders, including regulatory announcements and copies of the latest and past financial statements. Shareholders are encouraged to visit our website www.tclarke.co.uk for further information about the Company. The dedicated investor

#### Registrar

The Company's shareholder register is maintained by our Registrar, Link Group. If you have any queries relating to your TClarke plc shareholding, you should contact Link Group directly by one of the methods below:

Email: shareholderenquiries@linkgroup.co.uk

By post: 10th Floor

29 Wellington Street

Shareholder portal: www.signalshares.com LS1 4DL

If you are yet to register, you will need your investor code.

#### **Analysis of Shareholdings**

The tables below show an analysis of Ordinary shareholdings as at 31st December 2020.

	Shares	Percentage	Holdings	Percentage
Individuals	7,614,127	17.69%	709	71.98%
Banks or nominees	33,121,501	76.93%	250	25.38%
Other corporations	2,316,930	5.38%	26	2.64%
Totals	43,052,558	100.0%	985	100.0%
Number of shares held:				
1 to 5,000	999,414	2.32%	588	59.70%
5,001 to 10,000	1,056,628	2.45%	144	14.62%
10,001 to 50,000	3,694,481	8.58%	166	16.85%
50,001 to 500,000	12,016,553	27.91%	69	7.01%
500,001 to 1,000,000	5,442,026	12.64%	œ	0.81%
1,000,001 to 5,000,000	19,843,456	46.10%	10	1.01%
Totals	43,052,558	100.0%	985	100.0%

Independent Auditors	Corporate Broker	Investor Relations
PricewaterhouseCoopers LLP	Cenkos Securities plc	RMS Partners Limited
1 Embankment Place	6 7 8 Tokenhouse Yard	160 Fleet Street
London WC2N 6RH	London EC2R 7AS	London EC4A 2DQ
	Tel: 020 7397 8900	Tel: 020 3735 6551

#### Financial Calendar **Annual General Meeting**

5th May 2021

#### Final Dividend for 2020

Payment due 21st May 2021 Ex-dividend 22nd April 2021 Record date 23rd April 2021

### Half Year Results Announcement

20th July 2021

#### Interim Dividend for 2021

Payment due 1st October 2021 Ex-dividend 2nd September 2021 Record date 3rd September 2021

#### **Trading Update Release** 25th November 2021

# These dates are indicative only and may be subject to change.

#### **Dividend Reinvestment Plan**

A dividend reinvestment plan ('DRIP') is available to shareholders. Those shareholders who have not elected to participate in the DRIP and who would like to do so, should contact our Registrar, Link Group on 0371 664 0381. The last day for election for the final dividend for 2020 is 30th April 2021.

# **TClarke Offices**



For full addresses and contact details for each office, please visit our website at www.tclarke.co.uk/locations

